

Customer Consent and Agent Authority Form



This form is to be completed by a customer to authorise Jemena Asset Management Pty Limited (ABN 53 086 013 641) or its related entities to liaise with the customer's authorised agent and to provide consent to release any customer information to the Authorised Agent and/or a nominated third party.

In this form:

- **Customer** means the person(s) with an existing or potential supply connection to Jemena Electricity Network or Jemena Gas Network.
- **Authorised Agent** means a person the Customer has authorised to act on behalf of the Customer for the purposes set out in this form (the Authorised Agent can also be the Recipient Party).
- **Recipient Party** means a third party, such as a contestable electricity services provider, that the Customer has consented to receiving access to Confidential Information as nominated by the Customer.
- **Confidential Information** means any information about the Customer, which is not publicly available, such as the Customer's load or usage data, tariff and charges, services provided, application request or any other network information relevant to the Customer's existing or potential supply connection.

Please complete all sections of this form (*indicates a mandatory information requirement).

1 Customer providing consent to appoint Authorised Agent / disclose information

Name*:

Supply address:

If the supply address is in Victoria,
please provide the National Meter
Identification (NMI)¹:

OR

If the supply address is in New South
Wales, please provide the Meter
Installation Reference Number (MIRN)²:

Contact number*:

Email*:

If appointing an
Authorised Agent to
act on the Customer's
behalf:

I/We now appoint and authorise the **Authorised Agent** named on this form to act on my/our behalf in relation to the provision of electricity services at the supply address listed above for the period of:

(start date) to

(end date)

¹ The **National Meter Identification (NMI)** can be found on your electricity bill. It is a unique identifier for your electricity meter.

² The **Meter Installation Reference Number (MIRN)** can be found on your gas bill. It is a unique identifier for your gas meter.

2 Customer's Authorised Agent details

Is the Recipient Party the same as the Customer's Authorised Agent (if any)?

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Yes

Go to section 3

☐

No

Please provide details of the Authorised Agent if you consent to Jemena disclosing Confidential Information to the Authorised Agent for the purposes of providing services to you.

Company name:

ABN:

Address:

Agent's name*:

Contact number*:

Email*:

3 Recipient Party details

Company name:

ABN:

Address:

Representative's name*:

Contact number*:

Email*:

4 Confidential information to be provided to Recipient Party/Authorised Agent

☐

Consumption data from

to

☐

Application

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Other (provide a brief description of the information you're after):

5 Customer's acknowledgement and authority

1. By signing this form you consent to Jemena providing Confidential Information to the Authorised Agent/Recipient Party.
2. You acknowledge that we have assessed your request based on the information provided in this form and you confirm that the information provided in this form is true and correct.
3. You agree to notify us if any of the information in the request form is incorrect or changes.
4. You acknowledge and accept to our collection, use and disclosure of the personal information included in this application according our privacy policy which is available on our website at <https://www.jemena.com.au/about-us/privacy-policy/>

Signature:

Date:

Please return the completed form to:

Jemena Customer Care
PO Box 16182
MELBOURNE VIC 3000

Or via email:

customerrelations@Jemena.com.au