



Jemena Electricity Networks (Vic) Ltd

Electric Line Clearance Management Plan 2026-2031

Version 1.0

Document No. JEN PL 0101



Liability Disclaimer

The Electric Line Clearance Management Plan (the Plan) has been prepared for the purpose of meeting its obligations under the Electricity Safety (Electric Line Clearance) Interim Regulations 2025 (Vic) and, in turn, inform relevant stakeholders of the asset management approach, processes and strategies applied to Jemena Electricity Networks (Vic) Ltd (JEN).

Some of the information and statements contained in the Plan are comprised of, or are based on, assumptions, estimates, forecasts, predictions and projections made by JEN's annual Asset Management planning cycle.

For any changes that affects it meeting its Regulatory obligations, Jemena will resubmit its plan for acceptance to reflect these accordingly. Some of the information and statements in the Plan are based on actions that JEN currently intends it will take in the future. Circumstances may change and assumptions and estimates may prove to be wrong or events may not occur as forecasted, predicted or projected which may result in Jemena deciding to take different actions to those it currently intends to take.

Except for any statutory liability which cannot be excluded, Jemena will not be liable, whether in contract, tort (including negligence), equity or otherwise, to compensate or indemnify any person for any loss, injury or damage arising directly or indirectly from any person using, or relying on any content of, the Plan.

When considering any part of the Plan, persons should take appropriate expert advice in relation to their own circumstances and must rely solely on their own judgement and expert advice obtained.

March 2026

Foreword

The Jemena Electricity Networks (JEN) Electric Line Clearance Management Plan (the Plan), has been prepared for the purposes of the Electricity Safety (Electric Line Clearance) Interim Regulations 2025 (Vic) and to inform stakeholders of the asset management approach, processes and strategies adopted for line clearance management.

JEN is committed to providing a safe and reliable supply of electricity and to conduct its business in an environmentally responsible manner. JEN expects that the operation of its assets will meet or exceed the requirements of relevant Victorian and Federal legislation. JEN is committed to meeting its legislative, regulatory and duty of care obligations to provide a safe and compliant workplace. JEN's intentions regarding meeting its obligations are set out below.

- Comply with all current legislation requirements and regulatory obligations relating to occupational health and safety, public safety and environmental management by ensuring that an active compliance system is in place;
- Have systems in place to minimise the risk of breaches and prosecutions under the electrical safety act;
- Deliver Safety Management Schemes commitments and further enhance these Schemes to minimise risks; and
- Proactively manage the minimisation of network incidents by analysis of root causes to enhance the safety of employees and the public.

Significant effort is dedicated each year to review the Plan with careful consideration of comments received from various sources including internal and independent audits, the state's technical regulator Energy Safe Victoria, municipal councils, JEN's vegetation management contractor and the ever changing perception of the community. Page 3 contains a list of the main procedures that have been developed or altered this period.

The Plan aims to balance the non-negotiable safety aspect of trees in the vicinity of powerlines and the community's appetite for aesthetics. We hope you find this Plan informative and your comments are welcome on it or any other aspect of JEN's performance.

Comments can be emailed to customerrelations@jemena.com.au.

An electronic copy of this plan is available at the following location – <https://www.jemena.com.au/electricity/safety/trees-and-powerlines/>

Karl Edwards
General Manager Asset & Operations – Electricity

Signatories

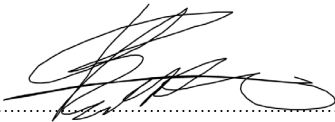
Prepared by



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Bushfire Mitigation & Electric Line Clearance Engineer

Date: 30 March 2026

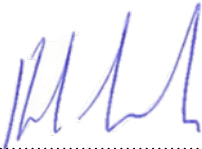
Endorsed by



Vaughan Sidebottom
Network Investment, Risk & Assurance Manager

Date: 30 March 2026

Approved by



Karl Edwards
General Manager Asset & Operations – Electricity

Date: 30 March 2026

Revision Log

Issue	Comments	Date Issued	Prepared by
1.0	Original submission for 2026-2031 regulatory period	March 2026	Richard Hay

Notes/Changes

This Plan sets out the policies and procedures that will be adopted by JEN to comply with the Regulations and Code.

The amendment of this Plan is monitored under the Annual Program of Activities in the Bushfire Mitigation Plan or under legislative changes likely to impact JEN's Electric Line Clearance activities. Review by all internal stakeholders and the Service Provider is sought before approval and publication.

Listed below is a summary of significant changes made to this Plan from 2021-26 version 2.1.

Section	Change from Previous
9 Jemena Management Structure	Updated.
9.1 Responsible Persons – Contact Details	Updated.
Attachment D – LBRA AND HBRA Schedules	Updated.
Attachment G – VESI Vegetation Skills and Training Matrix (Sample)	Updated.
Attachments	Various minor updates to align with current standards and regulation references.

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1 Regulation Compliance Summary

The purpose of this section is to provide assistance to quickly identify the specific items as required in Regulation 9 and 10 of the Electricity Safety (Electric Line Clearance) Interim Regulations 2025 (ELC Regulations).

Reg. 9	Requirement	Reference in this Plan
(1)	This regulation does not apply to a responsible person referred to in section 84A or 84B of the Act.	N/A
(3)	A responsible person that is a major electricity company, before 31 March 2026 , must prepare and submit to Energy Safe Victoria for approval a management plan relating to compliance with the Code for the period from 1 July 2026 to 30 June 2031.	5.1 Electric Line Clearance Plan, Objectives, page 15
(4)	A responsible person must ensure that a management plan prepared under subregulation (3) specifies the following –	
(4)(a)	the name, position, address and telephone number of the responsible person;	9.1 Responsible Persons – Contact Details, page 22
(4)(b)	the name, position, address and telephone number of the individual who was responsible for the preparation of the management plan;	9.1 Responsible Persons – Contact Details, page 22
(4)(c)	the name, position, address and telephone number of the persons who are responsible for carrying out the management plan;	9.1 Responsible Persons – Contact Details, page 22
(4)(d)	the telephone number of a person who can be contacted in an emergency that requires clearance of a tree from an electric line that the responsible person is required to keep clear of trees;	9.1 Responsible Persons – Contact Details, page 22
(4)(e)	the objectives of the management plan;	5.1 Electric Line Clearance Plan, Objectives, page 15
(4)(f)	the land to which the management plan applies (as indicated on a map) ;	8. JEN Geographic Area page 19
(4)(g)	any hazardous bushfire risk areas and low bushfire risk areas in the land referred to in paragraph (f) (as indicated on the map);	8. JEN Geographic Area page 19
(4)(h)	each area that the responsible person knows contains a tree that the responsible person may need to cut or remove to ensure compliance with the Code and that is – (i) indigenous to Victoria; or (ii) listed in a planning scheme to be of ecological, historical or aesthetic significance; or (iii) a tree of cultural or environmental significance.	10.4 Important Trees, page 41 (i) 10.4.3 Procedure, page 42 (ii) 10.4.3 Procedure, page 42 (iii) 10.4.3 Procedure, page 42
(4)(i)	the means which the responsible person is required to use to identify a tree specified in paragraph (h)(i), (ii) or (iii);	10.4 Important Trees, page 41 (i) 10.4.4 Species Identification, page 43 (ii) 10.4.5 Trees of Significance Listed in a Planning Scheme, page 43 (iii) 10.4.6 Trees of Cultural or Environment Significance, page 44; and 10.4.7 Habitat Trees for Threatened Fauna, page 44

Reg. 9	Requirement	Reference in this Plan
(4)(j)	the management procedures that the responsible person is required to adopt to ensure compliance with the Code, which – (i) must include details of the methods to be adopted for managing trees and maintaining a minimum clearance space as required by the Code; and (ii) for the purposes of determining a minimum clearance space in accordance with Division 1 of Part 3 of the Code— (A) must specify the method for determining an additional distance that allows for conductor sag and sway; and (B) may provide for different additional distances to be determined for different parts of an electric line span.	10. Management Procedure, page 25 (i) 10.1 Selection of a Method for Maintaining Clearances, page 25; and (ii) 10.2 Maintenance of the Minimum Clearance Space, page 27 and Assessment Procedure (Jemena) – VEM 20-50.
(4)(k)	the procedure to be adopted if it is not practicable to comply with the requirements of AS 4373 while cutting a tree in accordance with the Code;	10.2 Maintenance of the Minimum Clearance Space, page 27 and Vegetation Maintenance Procedure (Jemena Distribution) – VEM 20-51.
(4)(l)	a description of each alternative compliance mechanism in respect of which the responsible person has applied, or proposes to apply, for approval under clause 31 of the Code;	10.3.4 Alternative Tree Management Proposals, page 39
(4)(m)	the details of each approval for an alternative compliance mechanism that – (i) the responsible person holds; and (ii) is in effect;	10.3.4 Alternative Tree Management Proposals, page 39
(4)(n)	a description of measures that must be used to assess the performance of the responsible person under the management plan;	11. Monitoring and Auditing, page 56
(4)(o)	details of the audit processes that must be used to determine the responsible person's compliance with the Code;	11.2.3 Code Compliance Audit, page 58
(4)(p)	The qualifications and experience that the responsible person must require of the persons who are to carry out the inspection, cutting or removal of trees in accordance with the Code and the Electricity Safety (General) Regulations 2019;	10.3 Responsible Cutting Practices, page 38 10.3.3 Procedures – Including Training, Qualifications and Experience, page 38
(4)(q)	notification and consultation procedures, including the form of the notice to be given in accordance with Division 3 of Part 2 of the Code;	10.6 Notification, Consultation and Negotiation, page 49
(4)(r)	a procedure for the independent resolution of disputes relating to electric line clearance;	10.7 Dispute Resolution, page 53
(4)(s)	if Energy Safe Victoria has granted an exemption under regulation 11 relating to a requirement of the Code, details of the exemption or a copy of the exemption.	If requested and granted an addendum to this Plan will be submitted to ESV for approval.

Reg. 10	Requirement	Reference in this Plan
(1)	This regulation applies in relation to the management plan that a responsible person is required to prepare under regulation 9.	
(2)	The responsible person must provide a copy of the management plan to Energy Safe Victoria within 14 days after a written request from Energy Safe Victoria or such longer period as specified by Energy Safe Victoria in the written request.	5.1 Electric Line Clearance Plan, Objectives, page 15
(3)	The responsible person, if requested in writing to do so by Energy Safe Victoria, must provide further information or material in respect of the management plan within 14 days after the written request or such longer period as specified by Energy Safe Victoria in the written request.	5.1 Electric Line Clearance Plan, Objectives, page 15
(4)	The responsible person must amend the management plan if instructed to do so in writing by Energy Safe Victoria within 14 days after the written instruction or such longer period as specified by Energy Safe Victoria in the written instruction.	5.1 Electric Line Clearance Plan, Objectives, page 15
(5)	The responsible person must not contravene a requirement of the management plan if the management plan is approved by Energy Safe Victoria.	5.1 Electric Line Clearance Plan, Objectives, page 15
(6)	The responsible person must ensure that a copy of the current management plan is published on the responsible person's Internet site.	5.1 Electric Line Clearance Plan, Objectives, page 15

The purpose of this section is to provide assistance to quickly identify the specific items as required in Schedule 1 – Code of Practice for Electricity Safety (Electric Line Clearance) Interim Regulations 2025.

Sch. 1	Requirement	Reference in this Plan
3	Responsible person must keep minimum clearance space clear of trees.	Section 2 – Policy, page 11
4	Exception to minimum clearance space for structural branches around insulated low voltage electric lines.	Section 10.2.5 – Minimum Clearance Space and Exceptions, page 28
5	Exception to minimum clearance space for small branches around insulated low voltage electric lines.	Section 10.2.5 – Minimum Clearance Space and Exceptions, page 28
6	Exception to minimum clearance space for small branches growing under uninsulated low voltage electric lines in low bushfire risk areas.	Section 10.2.5 – Minimum Clearance Space and Exceptions, page 28
7	Exception to minimum clearance space for structural branches around uninsulated low voltage electric lines in low bushfire risk areas	Section 10.2.5 – Minimum Clearance Space and Exceptions, page 28
9	Responsible person may cut or remove hazard tree.	Section 10.2.7 – Hazard Trees, page 29
10	Cutting of tree to comply with Standard.	Section 10.2.4 – Code Compliance, page 28
11	Cutting or removal of indigenous or significant trees must be minimised.	Section 10.4 – Important Trees, page 41 Section 10.4.5 – Trees of Significance Listed in a Planning Scheme, page 43 Section 10.4.6 – Trees of Cultural or Environment Significance, page 44
12	Cutting or removing habitat for threatened fauna.	Section 10.4 – Important Trees, page 41 Section 10.4.7 – Habitat Tree for Threatened Fauna, page 44
13	Restriction on timing of cutting or removal if notification is required.	Section 10.6.4 – Notification for Cutting or Removal, page 49
14	Restriction on urgent cutting of trees.	Section 10.2.10 – Urgent Cutting or Removal Works, page 31
15	Restriction on urgent removal of trees.	Section 10.2.10 – Urgent Cutting or Removal Works, page 31
16	Responsible person must provide notification before cutting or removing certain trees.	Section 10.6.4 – Notification for Cutting or Removal, page 49
17	Responsible person must publish notice before cutting or removing certain trees.	Section 10.6.4 – Notification for Cutting or Removal, page 49
18	Responsible person must consult with occupier or owner of private property before cutting or removing certain trees.	Section 10.6.5 – Consultation for Cutting or Removal, page 50
19	Notification and record keeping requirements for urgent cutting or removal.	Section 10.2.10 – Urgent Cutting or Removal Works, page 31
20	Duty relating to the safety of cutting or removal of trees close to an electric line.	Section 10.5.7 – Liaison with Municipal Councils, page 46
21	Duty relating to assisting to determine the allowance for cable sag and sway.	Section 10.5.7 – Liaison with Municipal Councils, page 46
22	Duties relating to management procedures to minimise danger.	Section 10.5.3 – Assistance to Responsible Persons and the General Public Procedure, page 45
23	Additional distance that allows for conductor sag and sway.	Section 10.2.3 – Maintenance of the Minimum Clearance Space Procedure, page 28 Section 10.2.5 – Minimum Clearance Space, page 28

Sch. 1	Requirement	Reference in this Plan
24	Insulated electric lines in all areas.	Section 10.2.5 – Minimum Clearance Space and Exceptions, page 28
25	Uninsulated low voltage electric line in a low bushfire risk area.	Section 10.2.5 – Minimum Clearance Space and Exceptions, page 28
26	Uninsulated high voltage electric line (other than a 66,000 volt electrical line) in a low bushfire risk area.	Section 10.2.5 – Minimum Clearance Space and Exception, page 28
27	Uninsulated 66,000 volt electrical line in a low bushfire risk area.	Section 10.2.5 – Minimum Clearance Space and Exceptions, page 28
28	Uninsulated low voltage and high voltage electric lines (other than a 66,000 volt electrical line) in a hazardous bushfire risk area.	Section 10.2.5 – Minimum Clearance Space and Exceptions, page 28
29	Uninsulated 66,000 volt electric lines in a hazardous bushfire risk area.	Section 10.2.5 – Minimum Clearance Space and Exceptions, page 28
31	Application for approval of alternative compliance mechanism.	Section 10.3.4 – Alternative Tree Management Proposals, page 39
32	Formal safety assessment of alternative compliance mechanism.	Section 10.3.4 – Alternative Tree Management Proposals, page 39
33	Approval of alternative compliance mechanism.	Section 10.3.4 – Alternative Tree Management Proposals, page 39
34	Amendment of approval.	Section 10.3.4 – Alternative Tree Management Proposals, page 39
35	Suspension or revocation of approval.	Section 10.3.4 – Alternative Tree Management Proposals, page 39

2 Policy

It is the policy of Jemena Electricity Networks (Vic) Ltd. (JEN), to achieve compliance with the Electricity Safety (Electric Line Clearance) Interim Regulations 2025, thus achieving high levels of public safety and supply reliability through preventive and corrective maintenance programs.

This Plan is written from the perspective of JEN's legal and regulatory obligations and responsibilities with respect to electric line clearance. Similarly ORPs (councils/municipalities and land owners/occupiers) also have certain legal and regulatory obligations and responsibilities with respect to electric line clearance.

One of the demarcations of responsibility is the location of a tree relative to a power line. Figure 1.9 in Section 10.2.15 'Responsibilities for Trees near Overhead Powerlines' provides a schematic representation of the responsibilities. The 'Powerlines and Vegetation Management' brochure provides the summary of responsibilities for all persons and is available on the Victorian electricity and gas regulator's, Energy Safe Victoria (ESV) website.

[Footnote: The brochure 'Powerlines and Vegetation Management' is available on ESV's website at <https://www.energysafe.vic.gov.au/industry-guidance/electrical/line-clearance/managing-trees-near-powerlines>

3 Jemena and Zinfra

The energy industry is evolving. We're now at an important moment in history, where we need to make crucial changes to the way we do business so that we can continue to deliver energy services - safely, reliably and affordably.

With nearly two century's experience in the utilities sector, we're no stranger to change. Our Group has seen major infrastructure upgrades and fuel transitions in Australia, and we've developed a strong portfolio of assets and operational proficiency throughout this time.

Together, Jemena and Zinfra are well positioned to be part of Australia's transition to a low carbon future, and have committed to play our part by setting ourselves the goal of having – net zero carbon emissions by 2050. A mix of fuels and services will play an important role as the industry transitions to more renewables and green gas.

Our teams comprise of passionate and diverse people with strong expertise in building, operating and maintaining critical energy infrastructure, so we know that when we work together, this transition is possible.

By partnering with others in and outside of our sector we will embrace the technology needed to competitively deliver a mix of fuels, solutions and services for our customers and communities.

This vision will guide all our people, across our different brands and teams, as we work in partnership towards a more sustainable future, for our customers, and for future generations.



Figure 1.1 Group Plan 2026

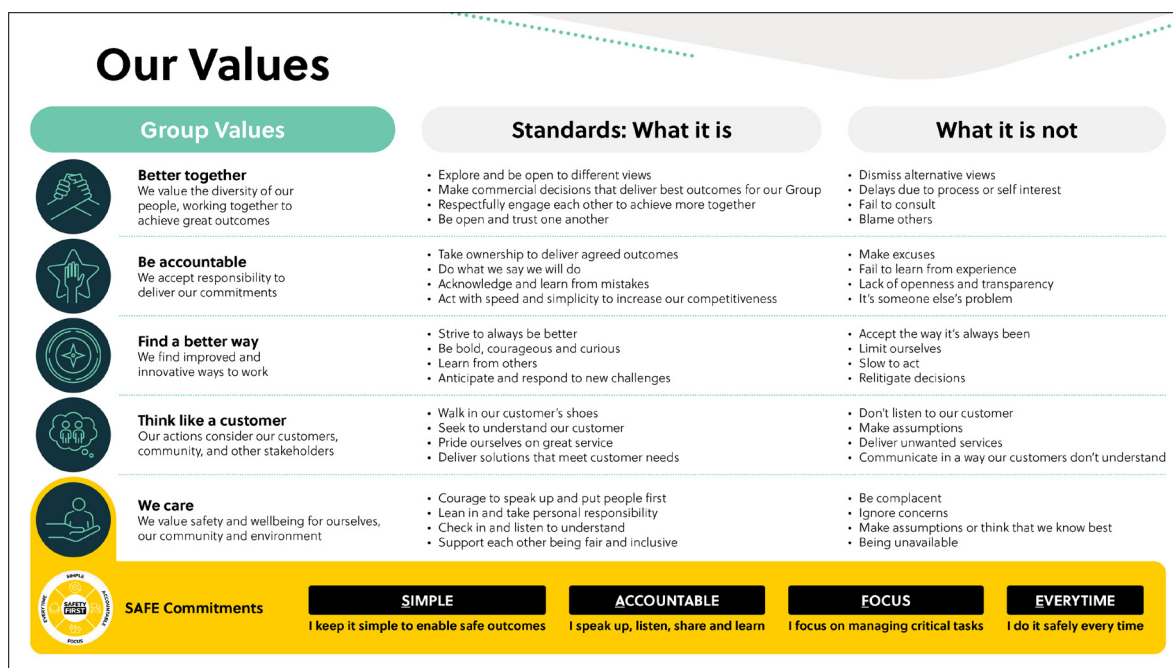


Figure 1.2 Our Values

Jemena Networks Strategy

The Electricity Distribution market, which forms a component of Jemena Networks, is undergoing continuous change in order to play a role in shaping the future state of the energy industry.

To respond to the changes to the industry, Jemena Networks embarked on a strategic review and formulated a new business strategy for 2024-2027. Figure 1.3 shows the strategy.

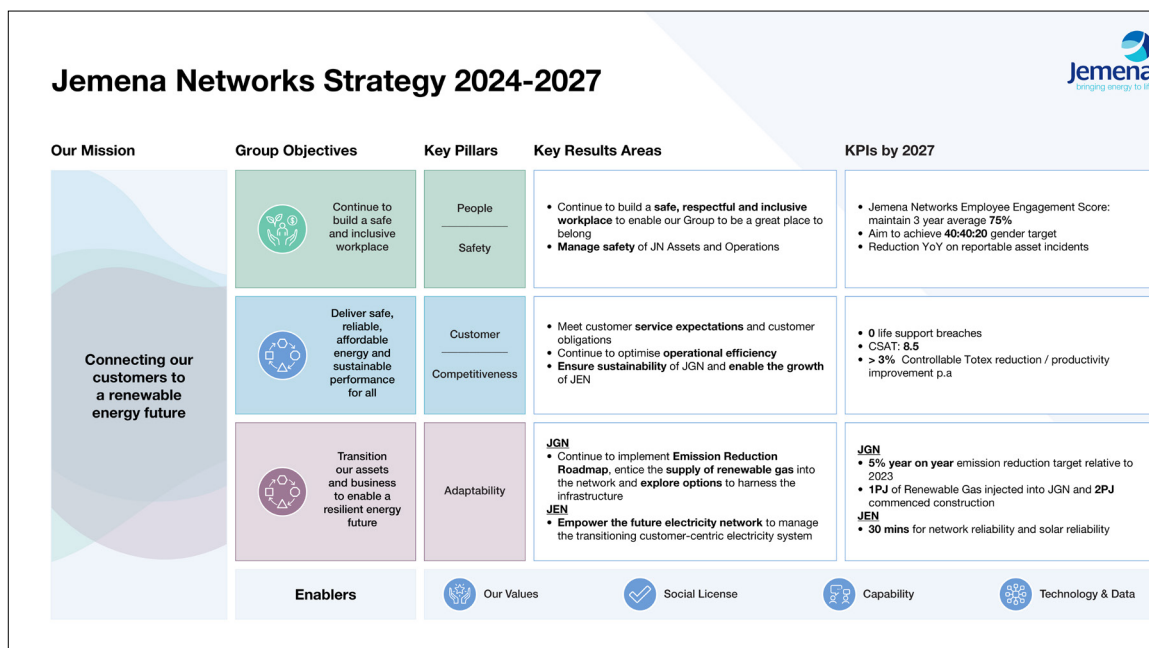


Figure 1.3 Jemena Networks Strategy House

4 Asset Management Policy, Strategy and Objectives

Jemena has established policies and objectives that impact on asset management. In this section the relevant policies and objectives are summarised.

4.1 Asset Management Policy

Jemena produces several key policy statement documents, one of which is the Asset Management Policy. This document provides a statement about Jemena's intentions and the principals for asset management as they are applied throughout the business. The Asset Management Policy document supports the Jemena Business Plan and Jemena Values.

4.2 Asset Business Strategy

The Asset Business Strategy (ABS) provides Jemena's strategy for managing JEN's assets to deliver the Jemena Business Plan. It details JEN's strategy and objectives, expenditure drivers, and network service levels (involving reliability, customer service and quality), which considers the existing performance and condition of the asset management system and assets.

The ABS establishes the linkages between our Business Plan, our Asset Management Policy, our Asset Class Strategies and this AMP. It provides a guide to JEN's strategies, which consider existing asset utilisation, demand growth, new customer connections, existing asset performance and condition management, asset maintenance, refurbishment and replacement, and network safety and environmental risk management.

The ABS aims to:

- Identify the electricity network and asset management strategies and objectives based on the overarching business drivers, the Jemena Business Plan and compliance requirements; and
- Provide governance within the business by providing the relevant plans with strategic direction.

The ABS is used to inform key stakeholders about the asset management strategy for JEN and also facilitate the development of:

- Network Development Strategies;
- Asset Class Strategies;
- Asset Management Plan;
- Asset Investment Plan; and
- The Capital and Operational Work Plan.

5 Electric Line Clearance Management Plan

5.1 Objectives

The objective of this Plan is to clearly define the management processes and procedures that will be adopted by JEN to ensure compliance with the requirements of the Electricity Safety (Electric Line Clearance) Interim Regulations 2025, being:

- Management procedures for standards and practices to be adopted and observed in tree cutting or removal in the vicinity of electric lines and the keeping of the whole, or any part of a tree clear of electric lines;
- Management procedures to minimise danger of trees contacting electric lines resulting in fire or compromising electrical safety including electrocution; and
- Other matters for, or with respect to, the maintenance of electric lines.

It is acknowledged that JEN must prepare a management plan and submit it for approval to Energy Safe Victoria (ESV) before 31 March 2026, relating to compliance with the Code for the period from 01 July 2026 to 30 June 2031:

- Provide a copy of the management plan to ESV on request within 14 days or such longer period as specified by ESV;
- Provide further information in respect of the management plan on request within 14 days or such longer period as specified by ESV;
- Amend the management plan when instructed to do so by ESV within 14 days or such longer period as specified by ESV;
- Not contravene a requirement of a management plan approved by ESV; and

The application of these objectives is throughout the JEN area (see *Figure 1.4 JEN – Geographic Area*) and involves a broad category of tree species, both native and introduced, throughout the region.

5.2 Vision

To mitigate the risks to the community and the environment caused by the interaction of trees and powerlines.

JEN will support this vision by instilling the following values:

- Use of skilled people and modern technology;
- Continue development and improve methods of environmental management and ongoing development of fire safe distribution assets;
- Implementation of training standards to provide the ‘best practice’ management of vegetation; and
- Provision of an excellent and responsive customer service.

5.3 Mission

To ensure that the Minimum Clearance Space is maintained in accordance with the Electricity Safety (Electric Line Clearance) Interim Regulations 2025 by the implementation of this Plan.

At all times these activities will be carried out with attention to:

- Ensuring public safety;
- Ensuring private property security;
- Ensuring continuity of supply;
- Delivery of a quality service;
- Responsible environmental management;
- Commitment to work place safety;
- Minimising of community cost; and
- Notification/consultation/negotiation with relevant stakeholders.

6 Definitions

Affected Person

Affected person, in relation to the cutting or removal of a tree, means an owner or occupier (including a person who is responsible for the management of public land) of contiguous land where the cutting or removal will affect the use of that contiguous land.

Area Manager (AM)

Person employed by Services and Projects (SaP) responsible for the oversight of the vegetation program including back-office support functions, documented policies and procedures, program efficacy through review and audit.

Assessment

The terms ‘assessment’ and ‘inspection’ can be used interchangeably and refers to the work undertaken by an Assessor.

Assessor

The assessor is employed to perform routine inspection for the vegetation management program. The competency requirements for an Assessor role is defined in the Vegetation Skills and Training Matrix (VSTM).

Code

Code of Practice for Electric Line Clearance as defined in Schedule 1 (and supported by Schedule 2) of the Electricity Safety (Electric Line Clearance) Interim Regulations 2025.

Declared Area

In regard to public lands, Section 84C of the Electricity Safety Act 1998 specifies that *“a council responsible for the management of public land in an area declared under section 81 of the Electricity Safety Act 1998 is responsible for the keeping of the whole or any part of a tree situated on the land clear of an electric line that is not a private electric line”*.

Electric Line Clearance Management Plan (the Plan)

This document, the Plan, prepared and submitted for approval to ESV in compliance with regulation 9(3) of the Electricity Safety (Electric Line Clearance) Interim Regulations 2025.

Electricity Safety (Electric Line Clearance) Interim Regulations 2025 (the Regulations)

Include the Prescribed Code of Practice for Electric Line Clearance and:

- Prescribe standards and practices to be adopted and observed in tree cutting or removal in the vicinity of electric lines and the keeping of the whole or any part of a tree clear of electric lines;
- Prescribe management procedures to minimise danger of electric lines causing fire or electrocution;
- Other matters with respect to the maintenance of electric lines;
- Provide for management plans relating to compliance with the Code; and
- Provide for other matters authorised under the Act relating to electric line clearance.

These Regulations are made under Sections 151, 151A and 157 of the Electricity Safety Act 1998.

ESV

Energy Safe Victoria (ESV) is Victoria’s independent electricity, gas and pipeline safety and technical regulator.

Hazardous Bushfire Risk Areas (HBRA)

An area that a fire control authority has assigned a fire hazard rating of ‘high’ under section 80 of the Act; or an area that is not an urban area and has not been assigned a fire hazard rating of ‘low’ under section 80 of the Act.

Experienced Arborist (Arboreal Advisor) – Suitably Qualified Arborist

Person with a minimum qualification of National Certificate Level III in Arboriculture, including the 'Perform a Ground-Based Tree Defect Evaluation' unit of competency, or an equivalent qualification, and has at least three years of field experience in assessing trees. This employee has the same competency as a Suitably Qualified Arborist defined in the Regulations, and may be used for arboreal advice/instruction by assessors and cutters.

Jemena Electricity Networks (Vic) Ltd (JEN)

JEN is an electricity distribution company wholly owned by Jemena. JEN distributes electricity to the northern and western suburbs of Melbourne, Victoria. It is one of five licensed electricity distribution networks in Victoria. For the purpose of the Plan the terms JEN and Jemena may be used interchangeably. In general, for clarity and in context for certain usage, the term JEN may be used to refer to the distribution asset (i.e. pole and wires) and the name Jemena may be used to refer to the resource (people) managing those assets.

Field Crew – Cutter

SaP employee or subcontractor responsible for vegetation cutting or removal on JEN. As a minimum this employee will have current competencies set out in the VSTM. A Field Crew – Cutter will only perform tasks to the Role they qualify as defined in the VSTM being; Tree Climber, Specialised Plant Operator, Ground Crew or Cutter Working From EWP.

Field Officer

SaP employee responsible for local fieldwork on JEN and holds the same competency skills and training as the Assessor Role defined in the VSTM.

Refer to Section 10.3.3 – Procedure including Training Qualification and Experience for additional information relating to training, qualifications and experience.

Low Bushfire Risk Areas (LBRA)

An area that a fire control authority has assigned a fire hazard rating of 'low' under section 80 of the Act; or an urban area.

Other Responsible Person (ORP)

Refers to a person(s) (other than a distribution company) who are:

- (i) responsible for the management of public land and are therefore responsible for the keeping of the whole or any part of a tree situated on the land clear of an electric line other than a private electric line (for example, local councils or municipalities); or
- (ii) operate an electric line and are therefore responsible for the keeping of the whole or any part of a tree clear of the electric line (for example POEL).

Private Overhead Electric Line (POEL)

Refers to power lines that are privately owned. The owners have certain responsibilities for maintenance of their power lines.

Suitably Qualified Arborist

SaP employee with a minimum qualification of National Certificate III in Arboriculture, which includes the 'Perform a Ground-Based Tree Defect Evaluation' unit of competency, or an equivalent qualification, and has at least three years of field experience in assessing trees. A person with this qualification and experience is employed to perform inspections of hazard trees, exception trees and urgent trees.

Services and Projects (SaP)

This team is responsible for the management, coordination and supervision of all work associated with the delivery of the vegetation program. SaP performs the assessment of the Jemena network then manages the subsequent powerline clearing operations. SaP has been performing vegetation management for Jemena since 2009. Note, the trade name Zinfra continues to be used by SaP and the names may be used interchangeably.

Vegetation Management System (VMS)

The Vegetation Management System (VMS) is a database used by the SaP to record all vegetation management related data. It is also used for performance monitoring and reporting.

For other definitions refer to the Electricity Safety Act 1998, Electricity Safety (Bushfire Mitigation) Regulations 2023 and the Electricity Safety (Electric Line Clearance) Interim Regulations 2025.

Vegetation Skills and Training Matrix (VSTM)

This matrix is a management control mechanism requiring minimum competencies for a number of vegetation program roles.

A copy of the matrix is available on the VESI website under the Training Matrix and Guidelines tab.

VESI website: <https://vesi.com.au/skills-and-training/>

Victorian Electricity Supply Industry (VESI)

An industry group consisting of the five Victorian Major Electricity Companies (MEC). (Formerly known as Distribution Networks or Distribution Businesses - DB's) namely CitiPower, Powercor, AusNet Services, Jemena and United Energy. The group's function is limited to the development of procedure, practice or process material which is safety related (i.e. are not subject to economic regulation) and enables consistency, compliance and transportability across the companies. Examples of material that is accepted and endorsed by the five electricity distribution networks include, the Green Book, NGZ Guidelines and the Fieldworker Handbook.

7 References

- Electricity Safety Act 1998.
- Electricity Safety (Bushfire Mitigation) Regulations 2023.
- Bushfire Mitigation Plan.
- Customer Complaints Procedure.
- Electricity Safety (Electric Line Clearance) Interim Regulations 2025.
- Electricity Safety Management Scheme.
- Electricity Safety (General) Regulations 2019.
- JEN Field Services Agreement.
- Electricity Safety Amendment (Bushfire Mitigation) Act 2014.
- Australian Standard AS 4373 Pruning of Amenity Trees.
- Procedure for Achieving Electric Line Clearance through Engineering Solutions: JEN PR0116.
- Access to JEN for Vegetation Management Work by Other Responsible Persons: JEN PR 1722.
- Customer Installation Defect Management procedure: ELE PR 1408.
- Assessment Procedure (Jemena): VEM 20-50.
- Management of Vegetation of Significance: VEM 20-53.
- Customer Extra Services Required (Jemena): VEM 21-50.
- Hazard Tree Assessment Procedure (Jemena): VEM 21-52.
- Assessing And Cutting Compliance Audit Process (Jemena): VEM 30-52.
- Vegetation Maintenance Procedure (Jemena): VEM 20-51.
- Electric Line Clearance and Escalation Procedure for Councils (JEN): VEM 30-07.
- Induction, Employee Approval, Plant Approval & Mentoring/Supervision Procedure: VEM 20-20.
- Service Provider Training Guidelines (Jemena): VEM 10-50.
- Form – Pruning Or Removal Of Hazard Trees Near Powerlines Within Your Property: VEM 20-52B.
- Form – Notice of Cutting or Removal of Trees Near Powerlines: VEM 20-50B.
- Form – Notice of Vegetation Near Your Overhead Service Line: VEM 20-50D.
- Form – Notice Of Vegetation Management Works Near Powerlines: VEM 20-50G.

8 JEN Geographic Area

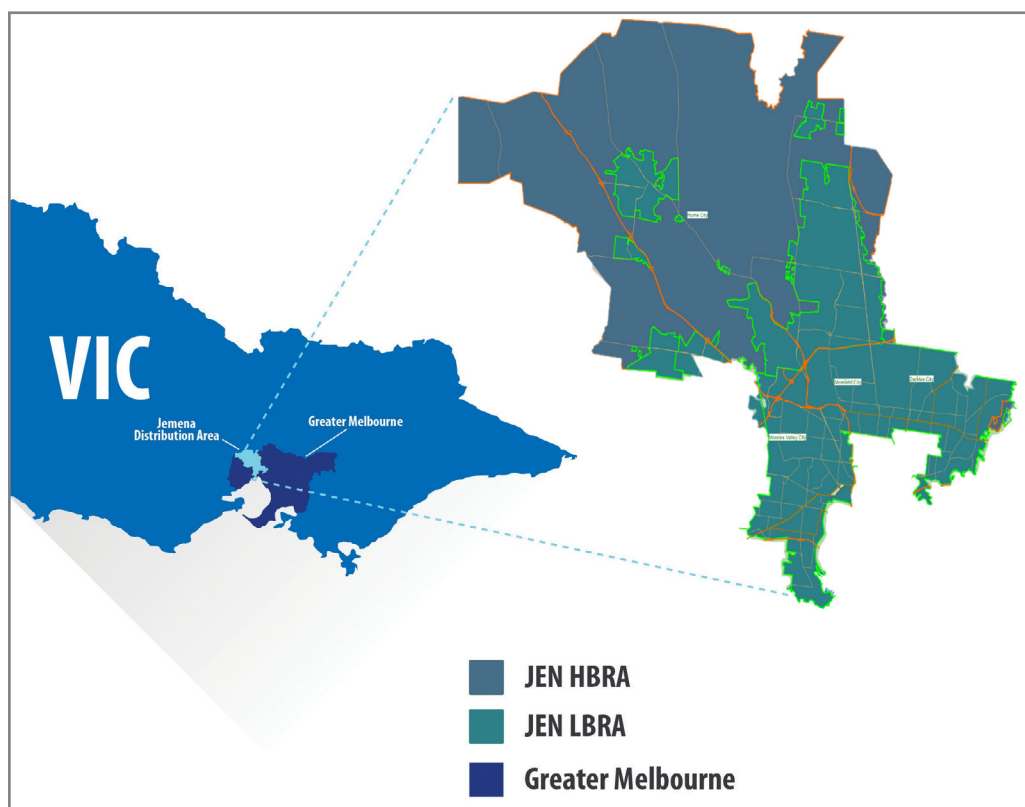


Figure 1.4 JEN – Geographic Area

Note: Figure 1.4 defines the network geographic area to which this Plan applies (see Section 5 – Electric Line Clearance Management Plan). This image is representative only and not intended for identification or locating specific trees/spans. The geocoded location detail of this area are maintained and available in the JEN GIS system. For public access to this material refer to Section 10.5.4 – Distribution of Information.

As displayed in the above map, the JEN franchise area predominantly covers the western and north western suburbs of Melbourne from:

- Williamstown and Newport along its southern boundary;
- Tullamarine to Gisborne South along its western boundary;
- Clarkefield to Craigieburn in the north; and
- Reservoir to Heidelberg and Coburg in the east.

The JEN network, which covers approximately 950 square kilometres, consists of approximately 117,000 poles with over 4,500km of overhead power lines and 180,000 overhead service lines. JEN has electric line clearance responsibilities for about 390,000 trees.

The JEN area has been divided by the fire control authority into two categories, HBRA and LBRA in compliance with Part 8, Section 80 of the Electricity Safety Act 1998.

Specific Asset Standards and Vegetation Management Requirements apply in these areas:

Low Bushfire Risk Areas	Predominantly urban and making up approximately 41% of the JEN geographical area and containing approximately 109,000 poles
Hazardous Bushfire Risk Area	Predominantly rural and making up approximately 59% of the JEN geographical area and containing approximately 8,000 poles.

HBRA and LBRA Boundary Reviews

The boundary between the two fire areas (HBRA and LBRA) can only be updated by a fire control authority, namely CFA.

Annually, an Engineer from Network Investment, Risk & Assurance shall contact the CFA Spatial Information Services department for any updates to the LBRA/HBRA boundaries. Local municipal councils impacted by these changes contribute to the decision process in determining boundary locations.

Any changes determined by this process will be reflected within the JEN GIS. This automatically adjusts inspection zones and asset inspection cycles for the assets impacted by the boundary change.

Further information is available from the CFA website at:

<http://www.cfa.vic.gov.au/plan-prepare/electric-line-vegetation-clearance/>

A list of Councils within the JEN distribution area is listed in Attachment L.

8.1 Access to Electricity Asset Records

As of January 2009, all vegetation related data is stored in the VMS. This database is also used to generate performance status and statistics on a monthly basis and is available to Jemena staff for monitoring and reporting functions.

The VMS is accessible to authorised personnel via a tiered security logon. Broadly the tiers range from Data Entry (full read write access) to Information only where only preset objects will be displayed without write permission.

Prior to being authorised personnel are provided with the required training. Extensive documentation and manuals are available as reference material.

9 Jemena Management Structure

The following management structure relates the Jemena Electricity Networks group which is responsible for the preparation, approvals and the submission of the Plan.

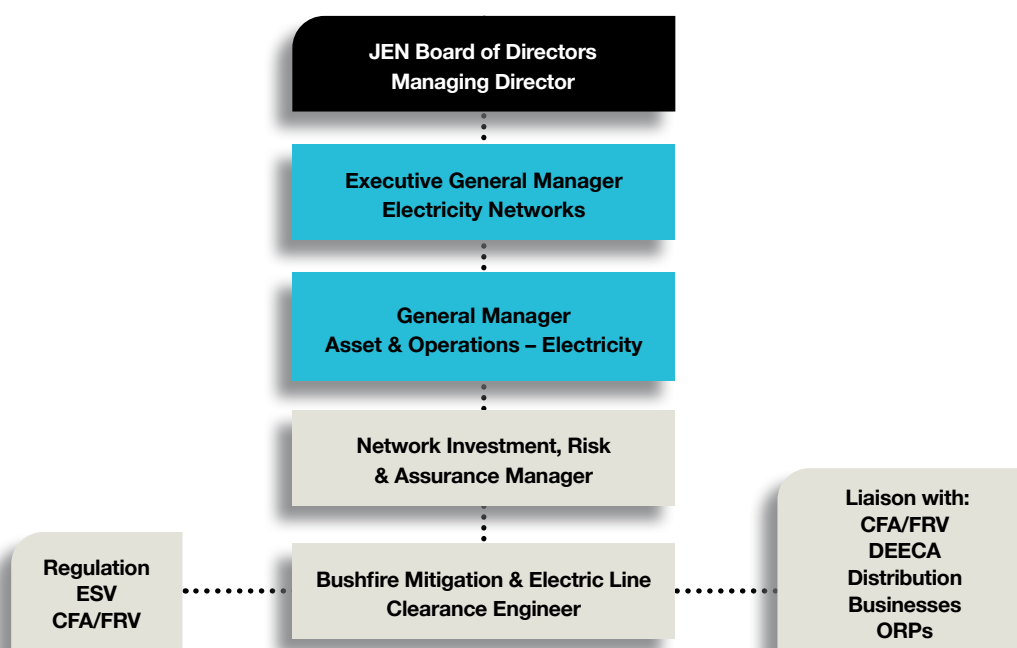


Figure 1.5 Asset Management Electric Line Clearance Responsibility Structure

High level role descriptions are provided below:

Board of Directors and Managing Director

Have the responsibility of ensuring JEN is meeting its management responsibilities for the activities outlined in the Plan.

Executive General Manager Electricity Networks

Has overall accountability of the performance of the JEN assets.

General Manager Asset & Operations – Electricity

Has overall responsibility for all activities relating to electricity network development and performance.

Network Investment, Risk & Assurance Manager

Has the specific responsibility for the performance of the electricity network including the production, submission, endorsement and compliance of the Plan and is also responsible for performance of JEN including production of the Plan and oversees compliance and performance with relevant legislation.

Bushfire Mitigation & Electric Line Clearance Engineer

Is responsible for assisting the Network Investment, Risk & Assurance Manager with the production of the Plan and oversees compliance with the Electricity Safety (Electric Line Clearance) Interim Regulations 2025.

The following management structure relates to the SaP group which is responsible for carrying out the JEN Plan.

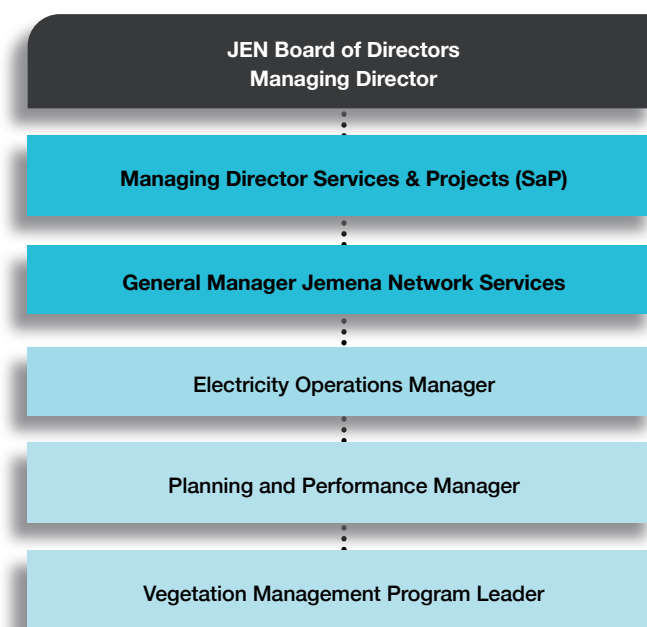


Figure 1.6 JEN – SaP Electric Line Clearance Responsibility Structure

High level role descriptions are provided below:

Board of Directors and Managing Director

Have the responsibility of ensuring JEN is meeting its management responsibilities for the activities outlined in this Plan.

Managing Director Services & Projects (SaP)

Has overall responsibility for all activities relating to electricity network operational activities, including the carrying out of this Plan.

General Manager Jemena Network Services

Has the specific responsibility for the operational performance of the electricity network including the carrying out of this Plan.

Electricity Operations Manager

Is responsible for the provision of all resources and systems to support JEN maintenance and works programs, including OH&S.

Planning and Performance Manager

Is responsible for the management of all resources and systems to support JEN maintenance and works programs, including OH&S.

Vegetation Management Program Leader

Is responsible for the co-ordination of all vegetation management program resources, including personnel and documented procedures, processes and plans.

Tree cutting or removal is managed through the same structure as other JEN asset maintenance activities and the management structure provides the necessary framework for responsibility, authority and accountability.

JEN is the Responsible Person (see Section 9.1 – Responsible Persons – Contact Details) and as such is responsible for the compliance to the requirements of the Regulations. SaP has appointed a specialist SaP to manage all aspects of tree cutting and removal activities within the business for compliance. This company manages all tree cutting and removal resources and is subject to regular audits. The SaP reports directly to the Senior Contract Coordinator.

Refer to Section 10.3.3 - Procedure including Training, Qualifications and Experience and SaP procedure VEM 30-52 for additional information relating to assessing and cutting compliance audits.

9.1 Responsible Persons – Contact Details

For the requirement of regulations 9(4)(a) to (d) and 10(6), the following prescribed contact details are provided:

Regulations 9 and 10	Specification – Contact details
(4)(a) the name, address and telephone number of the responsible person:	Jemena Electricity Networks (Vic) Ltd ACN 064 651 083 Level 16, 567 Collins Street, Melbourne, VIC 3000 Karl Edwards General Manager Asset & Operations – Electricity Phone: (03) 9173 7000 Email: Karl.Edwards@jemena.com.au
(4)(b) the name, position, address and telephone number of the individual who was responsible for the preparation of the management plan;	Vaughan Sidebottom Network Investment, Risk & Assurance Manager Jemena Electricity Networks (Vic) Ltd Level 16, 567 Collins Street, Melbourne, VIC 3000 Phone: (03) 9173 7000 Email: Vaughan.Sidebottom@jemena.com.au
(4)(c) the name, position, address and telephone number of the persons who are responsible for carrying out the Plan:	Nic Stringer Electricity Operations Manager – Electricity Distribution Jemena Electricity Networks (Vic) Ltd Level 16, 567 Collins Street, Melbourne, VIC 3000 Phone: (03) 9173 7000 Email: Nic.Stringer@zinfra.com.au
(4)(d) the telephone number of a person who can be contacted in an emergency that requires clearance of a tree from an electric line that the responsible person is required to keep clear of trees:	Jemena Faults and Emergencies Phone: 131 626
(10)(6) The responsible person must ensure that a copy of the current management plan is published on the responsible person's Internet site.	A copy of the Plan is also available on the Jemena internet site at: www.jemena.com.au

9.2 Appointment of Contractor

To meet JEN obligations as set out in the Electricity Safety Act 1998, Electricity Safety (Electric Line Clearance) Interim Regulations 2025 and the Electricity Safety (Bushfire Mitigation) Regulations 2023 for all network assets and POELs, JEN has appointed Services and Projects (SaP), to perform the scope of work defined below.

Additional information on SaP is available in the Definitions section. SaP KPIs are documented in Section 11.1 Monitoring with personnel training requirements found in Attachment G – VESI training matrix with reference to Section 10.3.3 – Procedure including Training, Qualifications and Experience.

9.2.1 Scope of Work

To inspect, manage and maintain clearance of trees from JEN network assets including notification, consultation and negotiation with Affected Persons in accordance with the Electricity Safety Act 1998, Electricity Safety Amendment (Bushfire Mitigation) Act 2014, Electricity Safety (Electric Line Clearance) Interim Regulations 2025 and the Electricity Safety (Bushfire Mitigation) Regulations 2023 to the satisfaction of the Network Investment, Risk & Assurance Manager (JEN) with respect to SaP and tree related fault performance.

9.2.2 General Requirements

SaP will provide for the inspection of all JEN areas:

- The recording of tree data, including customer notification (for notification to ORP refer to Sections 10.2.11 Cutting or Removal by Other Responsible Persons and Section 10.5 – Assistance to Other Responsible Persons and the General Public);
- Use tools appropriate for the task, in the office and in the field, e.g. VMS, field computers, range finders, etc. Use suitably qualified personnel and contractors, e.g. OHS, use of range finders, etc.;
- Consultation and negotiation with Affected Persons;
- The carrying out of the cutting or removal of trees, mulching of branches, removal of regrowth, removal/disposal of debris and cleaning up of sites on completion of work;
- Reporting of work progress; and
- Mechanical slashing of undergrowth within existing easements and stump grinding together with the management of trees in other areas, may also be required.

This will be carried out along JEN established powerlines and/or cutting for new lines as may be ordered by, and to the satisfaction of, the relevant JEN employee with consideration to the specifications in the Code.

9.2.3 Specific Requirements

JEN requires the following work to be performed as a minimum each year of the contract by SaP:

- Implement a one-year cyclic program within the HBRA for the assessment and cutting or removal of trees. The HBRA assessment, cutting or removal program is to be completed before and maintained after the declaration of the fire danger period or 1 November whichever occurs first. The decision to cut or remove trees to meet the requirements of the program is carried out at the assessment stage; see Section 10.1.3 – Procedure. This will also include the requirement to provide all tree related Bushfire Mitigation Index (BMI) data and complete whatever works are necessary to keep the index at zero during the declared fire danger period;
- Implement a one-year cyclic program within the LBRA for the assessment and cutting or removal of trees (whole of the LBRA network annually). For areas where there is a need the cycle will be modified to accommodate the need (i.e. focus effort where it's needed).
- Identify locations where work is required to maintain the minimum clearance space and record and maintain all data and upload data to the Vegetation Management System;
- Management of all customer liaison including notification, consultation and negotiation requirements;
- Management of all customer related enquiries;
- Management of payment to all subcontractors;
- Management, coordination and actioning of all reactive vegetation reports or issues;
- Where ORP trees are likely to burn, through contact with JEN assets or are likely to cause damage to JEN assets, SaP will follow up the relevant ORP as a matter of urgency until the problem is rectified.

If JEN is unable to resolve the issue and the ORP tree is likely to present an unacceptable safety risk including electrocution/shocks, fire starts or damage to JEN assets, Jemena will escalate to ESV;

- Management of, and liaison with ORP, other interested parties regarding all tree related matters, including areas within the HBRA, that are the responsibility of the local municipality (Declared Areas) in the lead up to and during the declared fire danger period;
- Any noncompliant ORP vegetation found during the declared fire danger period will be forwarded to the relevant ORP requesting them to clear the vegetation immediately and provide a response to Jemena advising of their intended actions; see Section 10.5.6 - ORP Follow-Up; and
- Emergency response to tree related faults from storm damage.

This will include the cutting or removal of trees as directed by JEN for emergency purposes and may include ORP trees. SaP must use its best endeavours to arrive at the specified fault within 60 minutes of the initial call:

- Investigate and report on all HV tree related faults reported on the internal JEN Daily Situation Report, refer to Attachment K – JEN Fault Investigation Form;
- Monthly Performance Reporting including (see Section 11 - Monitoring and Auditing);
- Performance reporting for tree cutting work – progress against schedule (Attachment D – HBRA/LBRA Cutting Schedule);
- Number of customer complaints;
- Number of tree related fires;
- Number of customer enquiries;
- Performance of management issues such as response times to customer enquiries;
- Submission of reports and invoices by the due date;
- Health and safety statistics, training, plant inspection audit sheets;
- Productivity reporting;
- Audits on all facets of the contract including health, safety and environment;
- Summary of tree related faults (including but not limited to, number of, number by responsible person, number by zone substation, number by months since scheduled inspection/cut, number by species and number by cause e.g. dead limb, storm/wind, structurally unsound, rot, root problems, etc.);
- Attendance at monthly meetings;
- Management of switching operations (including suppression) to minimise requirement for JEN involvement including applications for electrical access and receiving of electrical access permits for internal and external work crews and ORPs when required;
- Monitoring of tree related faults and programming of work for consideration by the relevant JEN employee as a basis for re-allocation of priority of tree cutting activity;
- Maintain a register of Important Trees as described in Section 10.4 – Important Trees;
- Maintain a register of spans/trees that need to be monitored in relation to the Hazard Trees as described in Section 10.2.7 – Hazard Trees, including a documented procedure for the management of these trees (Hazard Tree and 56M Assessment Procedure – VEM 21-52); and
- Provision of information which brings to the attention of JEN, opportunities for capital solutions to vegetation management issues, refer to Section 10.3.4 – Alternative Tree Management Proposals.

10 Management Procedure

10.1 Selection of a Method for Maintaining Minimum Clearance Space

10.1.1 Purpose

To outline the strategy to be employed in choosing the method of maintaining the Minimum Clearance Space between powerlines and trees to achieve the most appropriate solution.

10.1.2 Scope

This procedure applies to SaP and Jemena employees involved in the assessment and implementation of the Electric Line Clearance requirements.

10.1.3 Procedure

A detailed inspection of each site is conducted by SaP Assessor to determine the most effective method of maintaining the statutory clearance space between trees and powerlines. For inspection cycles refer to Section 9.2.3 – Appointment of Contractor – Specific Requirements. Refer to Section 10.3.3 - Procedure including Training, Qualifications and Experience, for SaP Assessor qualifications and experience.

Figure 1.7 outlines step by step evaluation and decision making process to be undertaken.

Step 1: Determine if it is appropriate to cut or remove tree

SaP Assessor applies the same practice year on year to which the vast majority of Affected Persons recognise and accept. The Assessor applies the principals discussed in AS4373 and is able to explain to the Affected Persons the type and location of the cut in terms of impact to the health of the tree. It is extremely rare for a tree to die due to Electric Line Clearance work, however if there is a risk the Affected Person is advised and the discussion about the benefits of removal ensue. No removals are carried out without consent from the tree owner/manager.

In making these evaluations, and before deciding on the most appropriate method for meeting the Prescribed Code requirements due consideration is given to the specific aspects of each site, including the following:

- The significance of the site as a natural habitat of rare or endangered species of both flora and fauna (for more detail refer to Section 10.4.7- Habitat Trees for Threatened Fauna);
- Areas determined by the relevant municipal council to contain indigenous, culturally or environmentally significant trees, or specified in planning schemes to be of ecological, historical or aesthetic significance;
- Assessing the benefits of implementing available and practicable alternative line construction methods by considering potential savings in avoiding the recurrent costs of cutting;
- The reduction in risk to public safety and supply reliability;
- The significance and public value of the site's aesthetics;
- The impact on the tree's amenity and utility value if subjected to cutting versus removal;
- Opportunity to replace with a more suitable species over time (for more detail refer to Section 10.6 – Notification, Consultation and Negotiation);
- The environmental impact of proposed works;
- The site's suitability to accept more appropriate species as replacements; and
- Determination of the most appropriate method of dealing with the offending trees concerned.

The information gathered during these inspections forms the basis of SaP's plan of action and allows:

- Appropriate planning and scheduling;
- Identification and quantification of equipment and accredited personnel required;
- Funding; and
- Community and customer consultation.

Where an area is identified as having a particular significance and has been accepted/registered by Heritage Victoria, the special conditions imposed will be recorded on the Important Tree Register (refer to Section 10.4 – Important Trees) and appropriately managed by SaP and JEN. Typical conditions may include the requirement for the owner/manager of the tree(s) to be contacted before any cutting is performed.

Step 2a: Notification and Consultation of Proposed Removal or Cut

(i) Notify Affected Persons

The notification procedure requires letters be sent to Affected Persons to advise of their responsibility to keep vegetation clear from their service line or in case of councils/municipalities to keep vegetation clear from JEN assets. This process is detailed in Section 10.5.5 – Participation in Community Programs. Where the Affected Person is a municipal council and, in order not to overwhelm them with paperwork, notification will be via email containing a spreadsheet listing action spans.

Due to the volumes of action spans, the affected councils may request additional information about each span. Consolidating the requests for formatting and content has produced a spreadsheet template which is currently used for all councils.

(ii) Consult and Negotiate

If agreement is not reached through notification process SaP will advise Affected Persons the negotiation process. For additional details relating to the notification, consultation and negotiation process and timeframes, refer to Section 10.6 - Notification, Consultation and Negotiation.

Step 2b: Consideration of Engineering Solution

(iii) Assign for Technical Consideration

SaP will propose locations on the network to be considered for engineering solutions. If a location is considered appropriate for the implementation of an engineering solution – for JEN responsible trees, JEN will develop a solution at JEN's cost. The solutions must pass the 'prudent and efficient' test which identified the least cost technically acceptable solution.

SaP is required to submit the Engineering Solutions for Vegetation Issues Form by following the process described in Section 10.3.4 – Alternative Tree Management Proposals (refer Attachment K – Engineering Solutions for Vegetation Issues).

Engineering solutions are available to ORPs at their cost. This provides another method for maintaining clearance between ORP trees and JEN assets. Councils have been informed of the process for requesting engineering solutions, the process for customers and councils to contact Jemena is well established. At least one of the councils overlapping the JEN area has been requesting and paying for engineering solutions since the mid '90s.

ORPs are required to fund their own technical solutions. The cost of implementing the alternative methods will be calculated on the basis of actual costs to be incurred with due allowance for future savings for cutting work that will no longer be required.

(iv) Engineering Solution

Alternative methods of maintaining clearances are engineering solutions such as:

- Line relocation, including offset crossarm construction;
- Installation of ABC systems; and
- Undergrounding or applications of insulated covers.

Details concerning the engineering solutions have been provided to councils which includes the Procedure for achieving electric line clearance through engineering solution - JEN PR0116.

(v) Design

Engineering solution will undergo a design phase to scope and detail steps for achieving the proposed solution.

(vi) Action Construction

Engineering solution is implemented when all relevant approvals or permits have been obtained.

Step 3: Task Complete

JEN will implement the solution as determined through the steps outlined above.

Step 4: Audit

An audit will be conducted to inspect for quality and ensure full compliance has been achieved with the Code. Any non-compliance will be noted and actioned as described in Procedure VEM 30-52.

Selection of Method of Maintaining Minimum Clearance Space between Trees and Powerlines

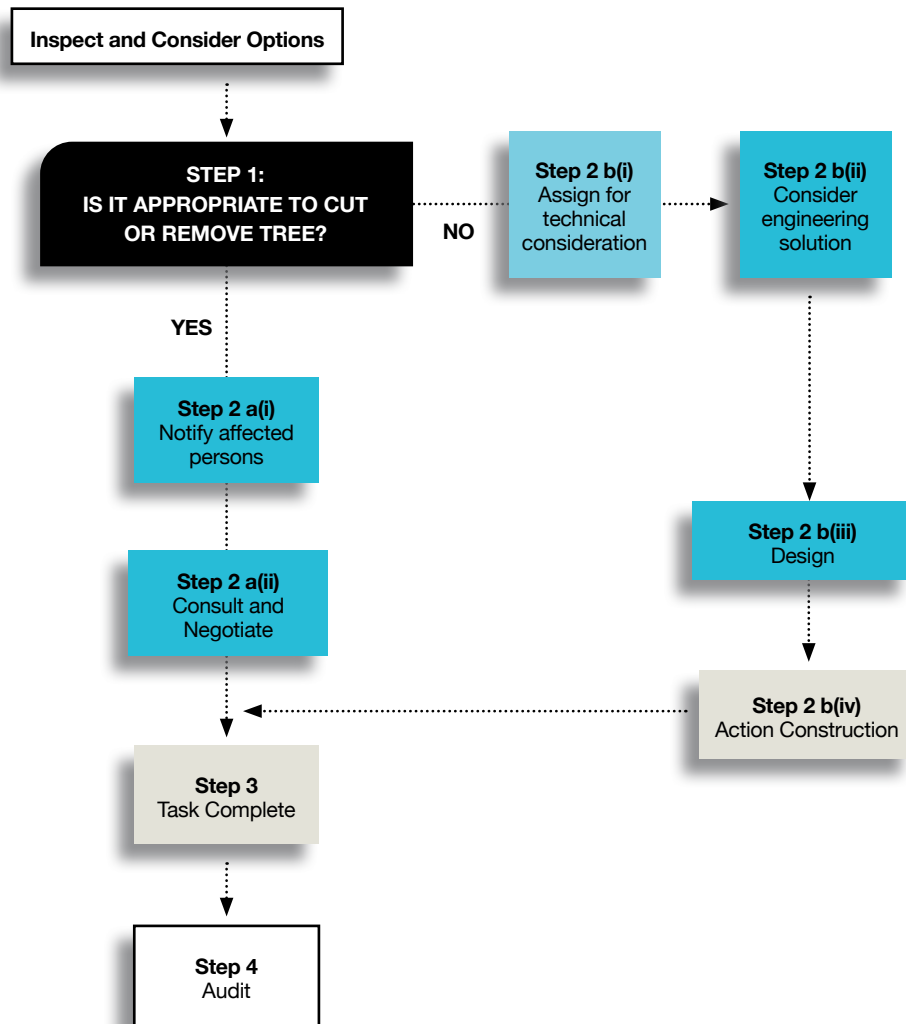


Figure 1.7 Selection of Method of Maintaining Minimum Clearance Space between Trees and Powerlines

10.2 Maintenance of the Minimum Clearance Space

10.2.1 Purpose

This procedure outlines the process to be employed in maintaining the minimum clearance space between trees and electric lines.

10.2.2 Scope

This procedure applies to JEN staff and SaP and all cutting crews.

10.2.3 Procedure

In determining the location where work will be required to maintain the minimum clearance space, SaP makes use of the following inspection programs:

- Routine cutting and removal cycles;
- Pre-summer inspection in HBRA;
- Reports from asset inspections;
- Audit of trees in declared areas; and
- SaP Quality Audits (refer to procedure VEM 30-52).

These are supplemented by reports from the public on areas of concern.

At each location SaP will assess and where relevant recommend to JEN Management the most appropriate method of maintaining the minimum clearance space between trees and powerlines in accordance with the procedure described in Section 10.1 - Selection of a Method for Maintaining Minimum Clearances.

The appropriate clearance space dimensions are determined in accordance with the excerpts from the Electricity Safety (Electric Line Clearance) Interim Regulations 2025 contained in Attachment C – Minimum Clearance Space Charts.

An additional distance, to allow for sag and sway, is added to the the Applicable Distance to calculate the Minimum Clearance Space (MCS) for all span lengths greater than 100m in the LBRA and the HBRA. This additional distance for sag and sway is calculated based on the maximum design temperature and loading of the electric line in line with AS7000. Additional detail, including sag and sway charts is available in the Assessment Procedure (Jemena) – VEM 20-50.

10.2.4 Code Compliance

SaP shall maintain the tree clearance space in conformance to current vegetation management procedures ensuring the minimum clearance space is maintained in accordance with the Code.

Refer to extract from the Code in Attachment C.

JEN has adopted the amenity tree management standard AS 4373, as required in the Electricity Safety (Electric Line Clearance) Interim Regulations 2025. The standard provides guidance on the means of carrying out required pruning while maintaining the health and natural appearance of the tree, where practicable, JEN determines the location to prune/cut in accordance with AS 4373 and it is this cutting which delivers standardised amenity outcomes, i.e. the appearance of the cutting is consistent across the JEN area and acceptable to the community.

In instances where it is not practicable, for example, on customer request, to cut to the amenities tree standard, the Service provider will address the vegetation as specified in Section 4.3.1 of VEM 20-51 Vegetation Maintenance Procedure. Further example of what is considered practicable can be found in this reference document (VEM 20-51) also.

10.2.5 Minimum Clearance Space and Exceptions

The minimum clearance space as referred to in regulation 9(4)(i) requires JEN to have management procedures in place to maintain a space between electric lines and trees. Requirements to create and maintain the minimum clearance space are described in the Code under Schedule 1 – Code of Practice for Electric Line Clearance, and the specific distances are detailed in Schedule 2 of the Regulations, Schedule 2 – Applicable distance for middle two thirds of electric line span (refer to Attachment C for a summary of Schedule 2).

SaP as part of the JEN routine cutting and removal cycle inspects the minimum clearance space for trees that fall under JEN responsibility. This is performed as described in Section 10.2.3 – Procedure which is designed to ensure the minimum clearance space is kept clear of trees at all times.

JEN does not allow exceptions to the minimum clearance space specified in Clauses 4 and 5 of the Code (i.e. specified vegetation adjacent to insulated LV lines) for JEN responsible trees. In instances where structural branches under the conditions in Clauses 4 and 5 cannot be addressed and is not an imminent risk to public safety and supply continuity, then a CAPEX solution is proposed. Where an imminent risk to public safety and supply continuity exists the process for urgent cutting will be followed.

JEN does not allow exceptions to the minimum clearance space specified in Clause 6 and 7 (i.e. specified vegetation adjacent to uninsulated LV lines). Within the JEN distribution area all JEN responsible vegetation will be managed through the assessment procedure detailed in document VEM 20-50 and monitored via the VMS.

Note: Jemena may invoke the use of these exception clauses at a future date.

Responsibilities of land owners/occupiers are explained in Section 10.2.13 – Service Lines. Responsibilities of ORPs are explained in Section 10.5 – Assistance to Responsible Persons and the General Public.

10.2.6 Regrowth Space

The regrowth space is defined as the smallest space such that if a tree were cut or removed from that space, the tree would not grow into the minimum clearance space around that powerline between cutting times.

SaP determines the regrowth space at each specific location by considering the following factors:

- The tree's species and likely vigour;
- The cutting schedule (Attachment D); and
- The prescribed minimum clearance space (Attachment C).

While taking into account the health and aesthetic requirements of trees, when the re-growth space is calculated every effort will be made to prevent the requirement for urgent cutting or removal work as described in paragraph 9.2.10.

The regrowth is determined on a tree by tree basis by the Assessors. Calculations of re-growth space are not recorded however the majority of trees have already been 'trained' which makes the cut points obvious year on year. For new trees or unusual conditions the Assessor will refer to an Expert Arborist as described in Section 10.7.4 - Reference to the Arboreal Advisors.

10.2.7 Hazard Trees

A hazard tree defined in the Electricity Safety (Electric Line Clearance) Interim Regulations 2025 – Clause 9 of the Code, is *"...trees that are likely to fall onto, or come into contact with, an electric line..."*. If left unmanaged, hazard trees can cause injury to people and property, interruptions to electric supply and threats to critical infrastructure.

The hazard tree assessment is a ground based visual inspection of the tree crown, trunk, trunk flare and above ground roots. The prevailing environmental conditions are also factored in to identify any trees that could become a hazard to the safety of the electric lines. Typical sources of prevailing environmental conditions include:

- Local knowledge, especially trees that were previously shaded from prevailing winds;
- Assessment of the land contours in the area e.g. valleys or saddles between hills, which may result in erosion causing tree stability issues;
- Observations and forecasts presented by the Country Fire Authority (CFA) in preparation for the fire danger period; and
- Features of a tree identifiable to qualified arborists or horticulturists. While all trees in the vicinity of powerlines have the potential to contact conductors and therefore present a level of risk which may include hazard trees, it is not practical or environmentally acceptable to remove all trees in this category. Where hazard trees are identified, they will be actioned in line with other negotiation and cutting programs with an increased focus depending on the assessed urgency and risk.

In Jemena's experience there is no hazard tree situation which cannot be negotiated for a removal or significant cut for risk minimisation. To date JEN have not identified any hazard trees where the only consequence of failure is damage to JEN assets.

With some provisos, the Electric Line Clearance Regulations allow JEN to cut or remove a hazard tree. However liability for subsequent damage rests with the owner of the tree or such other third party whose actions have caused the failure of the tree. Liability for damages resulting from the failure of a hazard tree may require legal and/or court action to be apportioned.

A sample of the notification form issued to the customer when a hazard tree has been identified is shown in Attachment O Notification of Pruning or Removal of Hazard Trees Near Powerlines Within Your Property.

Dedicated Hazard Tree Management Program

The purpose of the dedicated hazard tree management program is to assess the likelihood of a tree or limb failure causing vegetation contact with electrical assets so that appropriate measures can be taken before failure occurs. This program will allow for the systematic identification of hazard trees in the HBRA on a two-year cycle. The identification phase includes a comprehensive assessment of hazard trees in the HBRA by an Experienced Arborist (a Suitably Qualified Arborist as defined in the Regulations). The assessment will register these trees in the VMS database and allow for targeted implementation of measures to mitigate the likelihood of tree related fire starts in the HBRA.

Routine Hazard Tree Management Program

In addition to the dedicated management program, the routine hazard tree management program identifies hazardous trees in the LBRA as well as HBRA. The assessment procedure has been designed to evaluate obvious potential tree hazards within the vicinity of JEN assets and action accordingly.

Typically these would be:

- Dead and dangerous limbs;
- Physical defects in trees including splitting, root plate uplift; and
- Other trees or limbs outside the minimum clearance space that may be unstable and could fall on the powerline under the range of weather conditions that can be reasonably expected to prevail in the locality.

Historical records show that in the routine program there were 50 removals and about 100 cuts annually. In the dedicated program (HBRA) 994 hazard trees were identified in the very first cycle. It is estimated in the next inspection cycle (two-year cycle) of the dedicated program only approximately 100 hazard trees will be identified.

If a person or assessor during the routine program identifies a hazard tree, a Suitably Qualified Arborist will conduct an assessment of the tree, and if that assessment confirms the likelihood of contact with an electric line having regard to foreseeable local conditions, the tree may be cut or removed by the responsible person (i.e. JEN's SaP and in a timeframe specified in the Hazard Tree Assessment Procedure – VEM 21-52).

During the routine cutting and removal cycle, or under emergency situations, these unacceptable hazards will be addressed to ensure that the regrowth and minimum clearance space remain free of foreseeable tree hazards.

Hazard trees assessed to need cutting or removal will be managed in conformance to Section 10, in its entirety, of this Plan.

In addition, these trees will be listed and monitored in the Hazard Trees Register. Refer to Attachment F Hazard Tree Register Sample.

10.2.8 Cutting Cycle

The cutting and removal cycle will be as described in Section 9.2.3 – Specific Requirements.

The cutting cycle, where it may need an increase in frequency from the routine cutting and removal cycle, shall be determined at each locality by SaP Assessor in consultation with JEN. The methods employed to determine these alternate cutting cycles will include the growth rates of the various species of trees, environmental conditions and clearances obtained after cutting as agreed with concerned persons. The VMS can record this at span level or tree level. Important trees (refer to Section 10.4 – Important Trees) which may include council trees, utilise this feature.

10.2.9 Planned Cutting in the Hazardous Bushfire Risk Area

Cutting and removal in the HBRA will be carried out prior to the declaration of the fire danger period to achieve powerline clearance for the duration of the fire danger period. Removal of any trees will be by individual negotiation with affected persons. Affected persons and authorities will be given notice in accordance with Section 10.6 – Notification, Consultation and Negotiation. Works will be monitored against the schedule drawn up at the start of each cutting cycle.

10.2.10 Urgent Cutting or Removal Works

Urgent cutting or removal will generally only occur where there is an imminent risk to public safety or the continuity of supply. Such cutting or removal is at the discretion of SaP's Area Manager in consultation with the JEN Senior Contract Coordinator.

The following points dictate when urgent cutting or removal may be carried out:

- As a result of encroachment or growth of trees that were not anticipated in the management plan; or
- As a result of a tree falling or damage to a tree requiring the tree to be cut or removed to maintain the minimum clearance space; or
- If an Assessor, under Clause 9 of the Code, confirms the imminent likelihood of contact with an electric line having regard to foreseeable local conditions; or
- Any vegetation identified with a potential to contact the line or enter the minimum clearance space during the fire danger period declared under the Country Fire Authority Act 1958.

Where urgent cutting is necessary the extent of cutting shall be restricted to a maximum distance of one metre beyond the minimum clearance space (including the distance allowed for the sag and sway of the conductors).

The cutting crews attending faults (see Section 9.2.3 – Specific Requirements) are instructed of this requirement however in practice it is never used on account that faulted branches are always outside the minimum clearance space. These branches require complete removal if they haven't already broken off completely.

For council trees the crews attending faults are instructed to cut only enough of the tree to enable repair of the network to restore supply. The council is then advised and requested to complete the cutting. As JEN only use urgent cutting or removal post fault it is not known if the clearance (in the case of council responsible trees) was compliant before the failure and consequently not recorded.

Historically there are approximately 30 instances per annum where urgent cutting is required. The routine hazard tree process was introduced to minimise the number of code compliant trees being the cause of faults. Focus in this area is being increased to identify hazard branches as distinct from hazard trees.

Where JEN has undertaken urgent cutting or removal in accordance with Clause 19(2) of the Code, they must, as soon as practicable after completing the cutting or removal, give notice of that cutting and removal to:

- All affected Persons;
- The occupier of the land on which trees were cut; and
- The owner of the land on which trees were removed.

All details are to be recorded and kept for a period of no less than five years and include:

- Where and when the cutting was undertaken;
- Details of why the cutting or removal was required; and
- Details of the last inspection of that section of the electric line where the cutting or removal was required.

For the purpose of giving notice, for JEN and private responsible trees, described above, the Urgent Tree Cutting or Removal Work Near Powerlines form (refer to Attachment N) is issued. SaP will use the Record of Customer Negotiation form (refer to Attachment B) to record the details described above.

If JEN is required to attend a fault (maybe with or without outage) resulting from a council tree failure, JEN will only cut the tree sufficiently to make safe and, Council will be notified in writing via email containing information in accordance with Clause 19(3) of the Code.

10.2.11 Cutting or Removal by Other Responsible Persons (ORP)

SaP is required to liaise with ORP with a view to assist, monitor and report on progress and effectiveness of their vegetation management programs to the Senior Contract Coordinator.

As detailed in the Electricity Safety (Electric Line Clearance) Interim Regulations 2025, JEN is required to provide councils with assistance on request. Assistance is to:

- Determine the additional distance by which the minimum clearance space must be extended to allow for sag and sway of cable spans. The chart which is used to determine where an allowance for sag and sway is required is made available to responsible persons in Schedule 2 of the Code. SaP may provide this information to Councils with reference to the distances documented in the Assessment Procedure VEM 20-50. In addition councils may request that SaP provide specific calculations for difficult spans (e.g. terrain is very steep).

If Councils request assistance with other aspects of their Electric Line Clearance Programs, for example Jemena will assist in areas such as:

- Set safe limits of approach to electric lines for cutting/removing the tree; and
- Establish safe methods for cutting/removing the tree.

SaP or JEN may perform the required work or electrical operations (at the ORP expense) where required, to allow ORP to complete the work safely, subject to network operational procedures.

Where non-compliant trees are identified which are a threat to the integrity of the network and are the responsibility of an ORP (generally municipalities and other persons with responsibilities to keep their trees clear of electric lines servicing their property), SaP will provide an initial notification to the ORP of the areas requiring attention and request the ORP provide feedback to these requests in a timely manner. Refer to Sections 10.2.12 – Non-Compliance by Other Responsible Persons, 10.2.13 – Service Lines and 10.5.6 – ORP Follow-Up.

A list of the councils that exist within the JEN distribution network area is provided in Attachment L.

10.2.12 Non-Compliance by Other Responsible Persons

If there is no feedback or action in relation to the initial notification, SaP (on behalf of JEN) may issue a formal 'Notice of Failure to Maintain Lines' to the ORP subject to section 86(1) of the Electricity Safety Act 1998.

If there is no feedback or action in relation to the formal notice, SaP (on behalf of JEN) will refer these trees to ESV requesting their agreement (via certificate) for SaP (on behalf of JEN) to "... carry out the duties and perform any work necessary to ensure that the whole or any part of a tree is kept clear of the line" (refer Electricity Safety Act 1998, Section 86(5)). Councils are aware of their legal obligations including, this power vested in the distribution companies to effect certain clearance requirements.

When an issue is to be escalated to ESV and the ORP tree is likely to present an unacceptable safety risk, SaP shall refer to procedure VEM 30-07 Electric Line Clearance and Escalation Procedure for Councils (JEN).

Where ESV or SaP (and JEN) considers the line to be in such a dangerous condition that urgent compliance with the notice is necessary within 14 days from the date of the notice (refer Electricity Safety Act 1998, Section 86(4)) or where there is an imminent risk to public safety or the continuity of supply, cutting or removal shall be undertaken in accordance with Section 10.2.10.

JEN “may recover the costs of carrying out any work... from the ORP” to cut or remove these trees (refer Electricity Safety Act 1998, Section 86(7)). Refer to Figure 1.10 below

10.2.13 Service Lines – Own Tree Own Service

Land owners/occupiers are informed by Jemena about details relating to their responsibility for Electric Line Clearance. Land owners/occupiers are responsible for inspecting and keeping trees clear of service lines that service that land. Where a land owner/occupier seeks advice from JEN or SaP, SaP will attend and advise the land owner/occupier concerned.

Where the Assessor, as part of the routine inspection of JEN assets identifies a service line as having trees within the minimum clearance space or light foliage is in contact with the service line, a brochure (see Attachment A3 – Trees, Powerlines and Your Property brochure) is placed in that customer’s letterbox advising them of their responsibilities.

If a branch 10mm or more in diameter is in constant contact with the service line, and the insulation is still undamaged, SaP will initiate the Vegetation Service Defect Notification and Reporting process (see Figure 1.8 below). An example of the notification letter is provided in Attachment A2 - Customer Notification Letter – Service Lines.

The JEN 24-hour Dispatch and Control Centre will be notified by SaP Field Officer when the insulation from a service line is identified as damaged by adjacent trees for immediate rectification.

10.2.14 Cost Recovery

JEN may be required to de-energise powerlines, do preliminary cutting or removal to enable safe access, or take other measures to ensure safety. JEN, at its discretion, may recover costs for this work.

10.2.15 Tree and Maintenance Cutting Codes

For each span assessed, the information in the following table is documented by SaP and reported to JEN monthly.

JEN Assessment Codes

Code	Definition	Action Required
PT1 (action code)	- Vegetation is contacting or there is evidence that vegetation has been contacting bare conductor; or - Vegetation is growing through 66kV, HV or LV bare conductor; or - Vegetation is contacting other Assets with bare components, e.g. HV or LV switching devices, transformers; and - Vegetation in the HBRA and LBRA is clearly contacting insulated HV cable, or vegetation in the HBRA is clearly contacting insulated LV cable.	LBRA All spans identified as PT1 must be cut within 30 days from the current inspection date. HBRA Non-declared fire danger period: - All spans identified as PT1 must be cut within 7 days from the current inspection date. Declared Fire Danger Period: - All spans identified as PT1 must be cut within 24 hours from the current inspection date. If identified on a TFB day the location must be monitored continuously until actioned, i.e. PT1 removed.

Code	Definition	Action Required
PT30 (action code)	- Vegetation is within the minimum clearance space as defined in the Electricity Safety (Electric Line Clearance) Interim Regulations 2025 and is not in contact with conductors or other electrical assets and unlikely to make contact in the next 30 days. - Vegetation in the LBRA is clearly contacting insulated LV cable (Jemena responsible mains and services).	LBRA - All spans identified as PT30 must be cut within 60 days from the current inspection date. HBRA Non-Declared High Fire Danger Period - All spans identified as PT30 must be cut within 30 days from the current inspection date. Declared fire danger period: - All spans identified as PT30 must be cut within 7 days from the current inspection date.
PT180 (action code)	Vegetation is outside the minimum clearance space, but is likely to encroach upon the prescribed distance as defined in the Electricity Safety (Electric Line Clearance) Interim Regulations 2025 within 180 days of being identified.	LBRA and HBRA All spans identified as PT180 are scheduled to be actioned in accordance with the cutting programs. All action spans must be cut during the current cyclic program and not exceed 180 days from the current inspection date. All PT180 spans not actioned must be reassessed within 180 days.
PT365 (action code)	Vegetation is outside the minimum clearance space, but is likely to encroach upon the prescribed distance as defined in the Electricity Safety (Electric Line Clearance) Interim Regulations 2025 within 365 days of being identified.	LBRA and HBRA All spans identified as PT365 are scheduled to be actioned in accordance with the cutting programs. All action spans must be cut during the current cyclic program and not exceed 365 days from the current inspection date. All PT365 spans not actioned must be reassessed within 365 days.
PT720	Vegetation is outside the minimum clearance space and is not expected to encroach upon it before the next assessment.	Non-Action Code, no action required.
CC (Cyclic Clear)	The vegetation throughout the span (adjacent/below) is unlikely to require any action to maintain the minimum clearance space before the time of next assessment.	Non-Action Code, no action required
PTM (Phantom)	- This code applies to spans where pole/s do not exist (pole is not physically at this location) but indicated in the VMS/GIS as existing; and - Other authority asset - the span is not Jemena's responsibility.	Non-Action Code. No action required. PTM spans are removed from the VMS with office assistance.
Customer Responsible Services	This category relates only to overhead services which are the responsibility of the customer to keep clear of vegetation, also known as: own-tree-own-service. There is no specific code for non-compliances in this category. The distances assessed are only those prescribed in the Electricity Safety (Electric Line Clearance) Interim Regulations 2025, which are the minimum clearance space.	Process and required actions are described in section 10.2.13 Service Lines – Own Tree Own Service.

Code	Definition	Action Required
RE (Reinspect)	For use in the HBRA only (exception by approval of Program Leader). The code RE is used for a span where: Vegetation is outside the minimum clearance space as defined in the Electricity Safety (Electric Line Clearance) Interim Regulations 2025; and where that vegetation 'may', although there is some uncertainty, encroach upon the minimum clearance space prior to the end of the declared fire danger period. For clarity these spans are assessed as PT720 with a possibility of becoming a PT365 or PT180 during the declared fire danger period.	Non-Action Code. These spans are to be re-assessed prior to the declaration of the fire danger period. Note: The RE code may also be used for site access difficulties.
Hazard Tree	For pre-summer auditing purposes means any tree outside of the minimum clearance space that demonstrates a threat to the distribution assets as a result of, for example: - Weak connection to root systems (suckers); being dead or dying trees; and - Major over-balance toward assets, ground lifting, poor root systems, etc.	To be cleared based on targets set for each tree based on the severity of identified defects.

10.2.16 Process for managing non-compliant spans not cut within their priority timeframe

Spans identified with vegetation within the Minimum Clearance Space whose rectification timeframe has not been met should be detailed within the Jemena monthly report noting the applicable reason why the span has not been cut and the remediation actions and spans will be reviewed during monthly meeting.

10.2.17 Process for Vegetation Service Defect Notification and Reporting

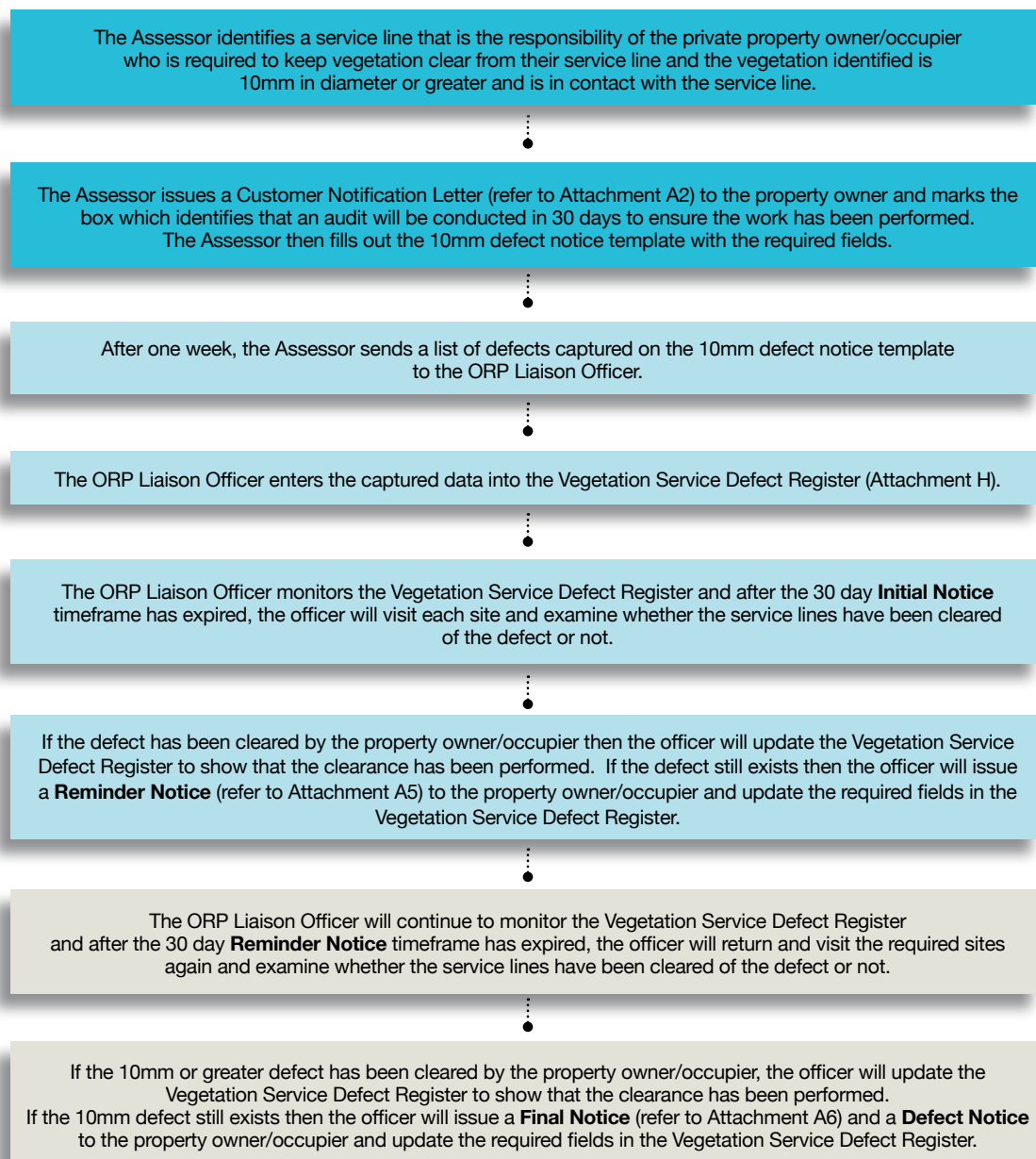


Figure 1.8 Process for Vegetation Service Defect Notification and Reporting

If a Final and Defect Notice were issued to the property owner/occupier then the ORP Liaison Officer will forward the information captured on the Vegetation Service Defect Register to Jemena's Stakeholder Relations team.

The majority of customers (approx. 80%) advised of their non-compliance using this process actually follow-up and organise to have their trees cut. Where this process did not illicit the correct behaviour from the property owner/occupier, JEN applies the installation Defect Notice process (Customer Installation Defect Management Procedure – ELE PR 1408). This process generally reduces the volume of non-compliances by a further 18%. The remaining 2% of cases are addressed by escalating the case to ESV or either JEN provide an engineering solution or the customer contributed to an engineering solution.

If at any time during the Defect Notice process the insulation is damaged to the extent that conductor is bare the situation will be treated as a fault and the service disconnected from supply; reconnections will only occur after the situation has been made safe and compliant.

Notes: If the customer calls for an extension of the timeframe they have to prune their trees then the ORP Liaison Officer will consider each request and may issue an extension of pruning with a maximum of 30 days from the request date.

Responsibilities for Trees near Overhead Powerlines

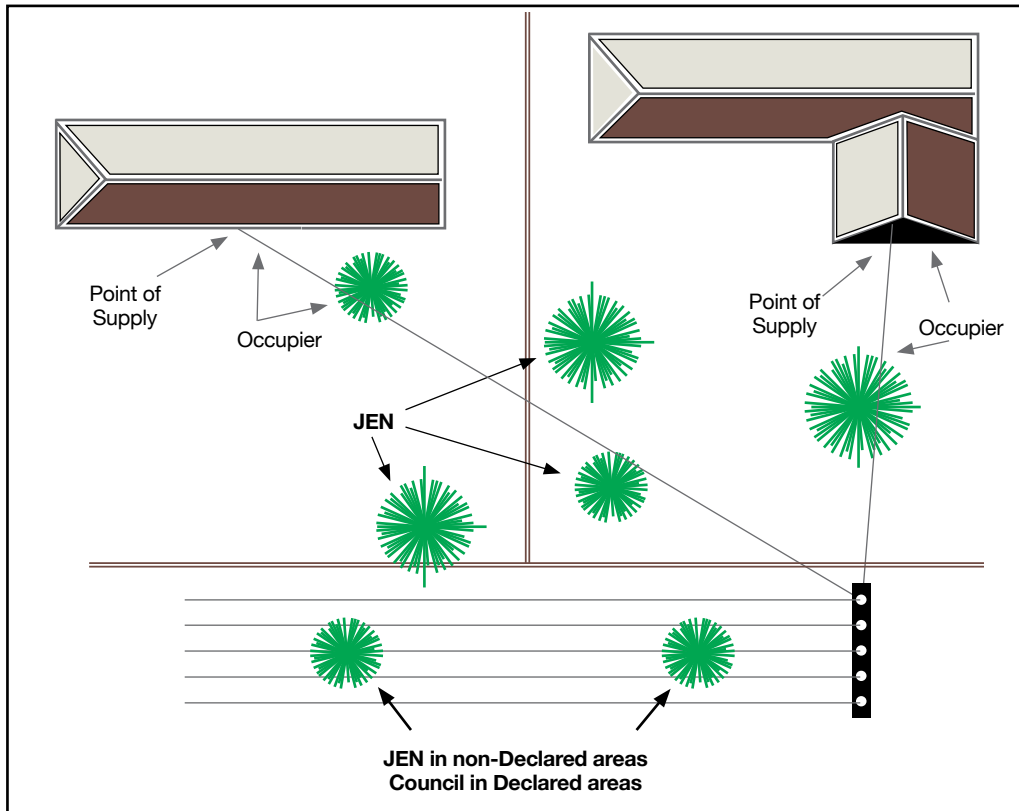


Figure 1.9 Responsibilities for Trees near Overhead Powerlines (Source)

Figure 1.9 is a diagrammatic representation of information contained in the Electricity Safety Act, the Electricity Safety (Electric Line Clearance) Regulations and, further clarification can be obtained in a pamphlet produced by ESV titled 'Powerlines and Vegetation Management – A Guide to Rights and Responsibilities' (for a copy refer to the ESV website).

10.3 Responsible Cutting Practices

10.3.1 Purpose

This procedure outlines the process to be employed to ensure that cutting or removal of trees is undertaken in a responsible manner.

10.3.2 Scope

This procedure applies to all persons associated with the vegetation management program.

10.3.3 Procedure including Training, Qualifications and Experience

SaP shall conduct yearly a training needs analysis of their employees to ensure that the level of training, qualifications and experience is consistent with the requirements of the post. Refer to the VESI Vegetation Skill & Training Matrix (VSTM) in Attachment G.

Employees must have sufficient knowledge training, qualifications and experience to ensure that tree activities under their control are conducted in a safe and environmentally responsible manner, refer to procedure VEM 20-20. All new employees must be inducted in accordance with the requirement and standard set out in SaP document VEM 20-20. Employees identified as not having the appropriate training, qualifications and experience for the role to be performed will not be permitted to work on the JEN network.

SaP shall ensure that all tree cutting and removal personnel (including subcontractors) known as Field Crew – Cutter, are appropriately trained and authorised. Personnel must hold the qualifications set out in the VSTM for this role (refer to Attachment G).

SaP Assessor is required to be trained in and have qualifications/skills set out in the VSTM for this role (refer to Attachment G).

The Victorian Electricity Supply Industry (VESI) working group has, in consultation with the relevant regulatory requirements, prepared a training matrix. The intention behind the matrix is to produce a workforce with consistent, reliable and transportable skills. The complete matrix covers practically all field facing roles within the industry. A matrix showing vegetation specific roles is reproduced in Attachment G. JEN has adopted the principles of the matrix, which requires all employees in these roles to maintain their qualifications and refresher training as specified.

All vegetation management workers are required to adhere to the VESI Vegetation Management Guidelines. Regulation 602 of the Electricity Safety (General) Regulations 2019 allows for instructed or authorised people to apply the Safe Approach Distances and Vegetation Distances as specified under the VESI Guidelines.

The VESI Vegetation Management Guidelines and full VESI training matrix can be accessed online at <https://vesi.com.au/>.

At present, practices make minimal use of herbicides, although 'Roundup' is used on scrub removal. This also applies to JEN contractors and subcontractors. Any change in this practice will be subject to negotiation between JEN and SaP and will include the use of an appropriate handling regime.

SaP Field Officer and the JEN Senior Contract Coordinator shall conduct regular inspections (refer to Section 11.2 – Audits) of work sites to ensure that cutting and removal is done in accordance with industry standards, including AS4373 (Pruning of Amenity Trees) and that contractors continually demonstrate compliance with the prescribed safety and environmentally responsible aspects of the industry.

SaP will monitor contractor performance by conducting trend analysis of inspection and audit results. SaP shall have a system in place to document and implement actions to address non-compliances identified during the audit process– refer to procedure VEM 30-52 for more detail on the audit process.

SaP will document and manage all training and qualifications of its personnel in relation to ELC requirements including the:

- Use of RTOs;
- Management of a training matrix (indicating tasks specific to ELC) to ensure currency;
- Processes relevant to the management of training records (initial and refresher);
- Induction processes for new ELC personnel; and
- Authorisation processes.

This SaP process is documented in procedure Service Provider Training Guidelines (refer to document: VEM 10-50).

10.3.4 Alternative Tree Management Proposals

Jemena does not foresee the use of the alternative compliance mechanisms provisions to achieve compliance in relation to trees for which it has Electric Line Clearance responsibility. Jemena will continue to cut to code or reconstruct lines using current construction standards which do not require approval under the alternative compliance mechanism provisions. If new technologies emerge Jemena may apply for an alternative compliance mechanism using the procedure outlined in the regulations. Councils and other affected parties may initiate proposals of alternative compliance mechanisms for Jemena to consider.

JEN may consider all reasonable proposals from affected parties, community groups or other organisations to reduce the necessity of tree cutting or removal. The consideration will involve JEN in calculating indicative costs for substantial proposals. A proposal will be considered reasonable if no laws or regulations are broken during and after completion/implementation of the agreed solution. The affected party plays a big part in deciding if a proposal is reasonable after consulting with Jemena. Several factors assist the affected party in making a decision, not least of which is the cost to implement an Alternative Tree Management solution. Jemena may also assist the affected party in the decision process by providing arboreal advice or suggesting less costly alternatives.

Process for the Consideration of Proposals

All proposals need to be forwarded in writing to Jemena for consideration. Any proposed alternative compliance can be made by emailing networkconnections@jemena.com.au

A Jemena representative will contact the applicant to explain the process for handling proposals. Where applicable, the applicant will be informed in general terms of possible financial arrangements and sources of funds, for example, local councils.

Where the applicant wants to continue with the proposal, then a formal offer shall be made based on time frames agreed between Jemena and the applicant.

10.3.5 Overhanging Trees

In relation to overhanging trees within the JEN area, compliance with the Electricity Safety (Electric Line Clearance) Interim Regulations 2025, specifically in the Code, Clause 27(2)(b) in relation to 66kV lines in the LBRA and Clause 28(2)(b) in relation to all bare conductors in the HBRA will be through the following methodologies:

- Cutting – any JEN overhanging trees will be cut or removed (Section 10.3.5 – Overhanging Trees, provides further information); and
- Engineering Solutions – in certain specific locations engineering solutions may be adopted as a means of compliance to the regulations. SaP is required to submit the Engineering Solutions for Vegetation Issues Form by following the process described in Section 10.3.4 – Alternative Tree Management Proposals (refer Attachment J – Engineering Solutions for Vegetation Issues).

10.3.6 Long Term Strategies

In addition to the carrying out of this Plan, to avoid trees growing into or encroaching on the minimum clearance space as required by the Code, JEN has implemented a number of other strategies to minimise the risk to the safe operation of electric lines due to trees including:

- Installing insulated ABC conductors and undergrounding sections of line as applicable within the JEN business rules. Some of the rules include:
 - All new estates are constructed underground;
 - All new overhead substation work which requires reconstruction of the LV circuits – the LV will be ABC;
 - HV ABC will not be used in the HBRA; where multiple LV crossarms require replacement the mains may be replaced with LV ABC;

- New services are encouraged to be installed underground; certain defective Private Overhead Electric Lines (POEL) must be undergrounded, as prescribed in the Electricity Safety (Bushfire Mitigation) Regulations 2023; and
- All existing POELs are offered an incentive (of a free pit installation) to go underground.
- Installation and use of various electrical protection devices both within substation yards and at strategic points throughout the network;
- Use of auto reclose suppression as deemed appropriate by Network Operations; and
- SaP is required to submit a Engineering Solutions for Vegetation Issues form (refer to Attachment J) where in the opinion of the Assessor (SaP), the location may benefit from an Engineering Solution design review.

10.3.7 Unsuitable Vegetation Planted Near Powerlines

It is well understood that trees and electricity don't mix. The Electricity Safety Act and the Electric Line Clearance Regulations are designed to minimise, if not eliminate, this interaction. To prevent future interactions from trees, it is important to identify offending vegetation planting early. Every effort must be made to eliminate known hazards from certain tree species when planted too close to powerlines. When identified, Jemena will negotiate the removal of the seedlings/saplings and where appropriate offer a replacement plant of a suitable species. Vegetation may be considered unsuitable if it poses an increased or unacceptable safety risk including electrocution / shocks, fire starts or damage to electrical assets.

Unsuitable vegetation is defined as vegetation that is likely to breach regulatory compliance between pruning cycles due to excessively rapid growth rates. Assessing and cutting this vegetation is very difficult as in favourable growing conditions, lopping to ground level will not guarantee clearance is maintained between cycles. Pruning to AS4373-2007 is often difficult and can lead to poor tree health causing structural defects which pose future safety risks to electrical assets and the public.

Examples of Unsuitable Vegetation include:

- Palm Trees;
- Vines;
- Century Plant (*Agave americana*);
- Bamboo;
- Juvenile vegetation (calliper DBH under 150mm);
- Long-limbed / whippy vegetation;
- New plantings or species that have a history of failure or rapid and unpredictable growth rates or continually envelop the powerlines causing unsafe situations; and
- Large canopy trees not conforming formatively to the minimum clearance space, often with structural limbs in code or epicormic growth impacting the minimum clearance space between pruning cycles and may have a history of shedding limbs onto electrical assets.

The notice as shown in Attachment Q will be used to establish initial consultation with customers identified with unsuitable vegetation.

Following initial consultation with a land owner / occupier or land manager such as a local Council, if JEN is unable to reach an agreement on the relocation, removal or alternative pruning practices of the identified unsuitable vegetation then escalation with ESV will be pursued in accordance with section 86A of the Act. The process is shown in the flow chart below.

Unsuitable Vegetation Relocation / Removal Process

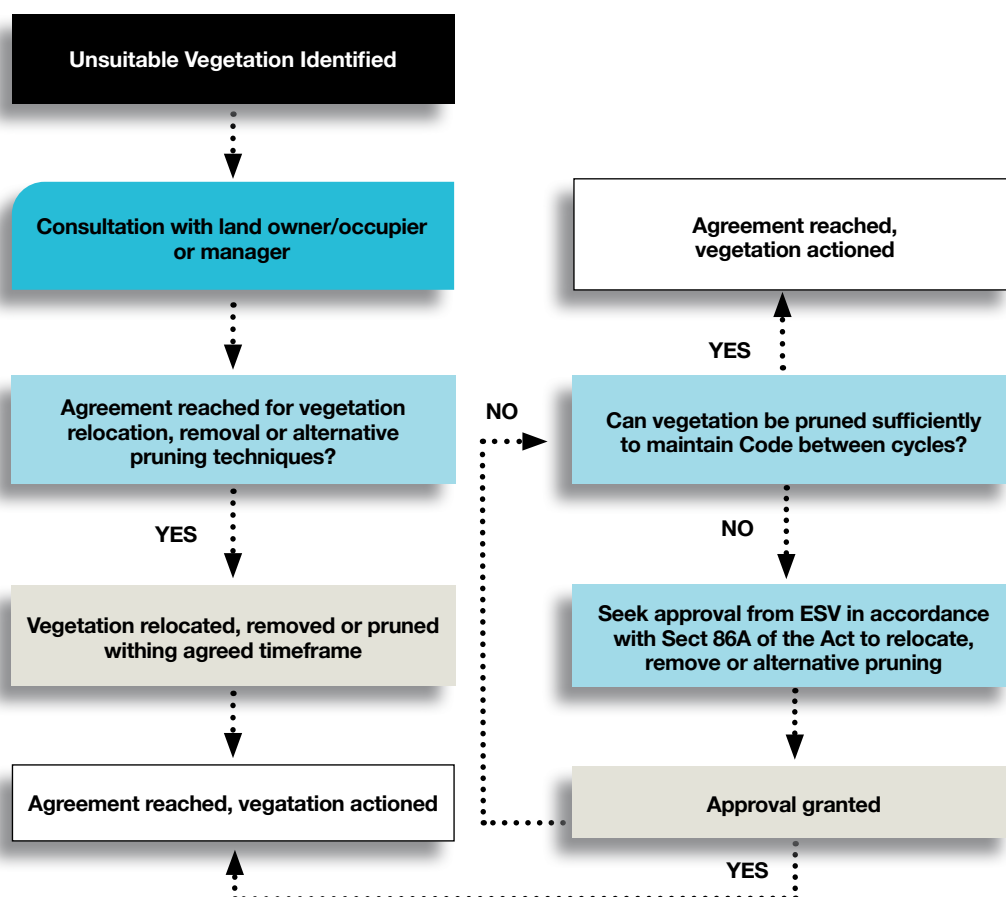


Figure 1.10 Unsuitable Vegetation Relocation/Removal Process

10.4 Important Trees

10.4.1 Purpose

JEN recognises that there are some trees in its service area that are of special importance due to their:

- Species (native/exotic);
- Ecological (identified in planning schemes);
- Historical (identified in planning schemes);
- Aesthetic (identified in planning schemes);
- Cultural (identified in planning schemes/heritage registers);
- Environmental (identified in planning schemes/heritage registers); and
- Habitat – invertebrate/vertebrate fauna (Listed as threatened in accordance with Section 10 in the Flora and Fauna Guarantee Act 1988).

SaP will consult (for more details on the consultation process refer to Section 10.6 below) with stakeholders to ensure that, where practicable, these areas or sites are subjected to special consideration (see Section 10.1) in relation to tree cutting or removal activities, except where public safety is threatened.

A register (see sample in Attachment E- Important Trees Register Sample) of important trees is actively being maintained by consultation with ORPs.

10.4.2 Scope

This procedure applies to all persons associated with the vegetation management program.

10.4.3 Procedure

At least once a year, SaP will determine/confirm the location of important trees by consulting:

- State and Local Government records;
- Planning Schemes and Overlays;
- Community Groups; and
- Land owners/occupiers.

SaP, on behalf of JEN, extracts data from the groups listed above on the location of areas containing trees which may need to be cut or removed to ensure compliance with the Code. The information sources utilised by SaP to identify these locations are:

1. Indigenous trees (as per Regulation 9(4)(h)(i)) are identified in Section 10.4.4 Species Identification below;
2. Listed in a planning scheme to be of ecological, historical or aesthetically significance (as per Regulation 9(4)(h)(ii)) are identified in Section 10.4.5 Trees of Significance Listed in a Planning Scheme below; or
3. Trees of cultural or environmental significance (as per Regulation 9(4)(h)(iii)) are identified in Section 10.4.6 Trees of Cultural or Environment Significance below.

SaP, on behalf of JEN, monitors the data contained in the Department of Energy, Environment and Climate Action (DEECA). Threatened Invertebrate/ Vertebrate Fauna listings (refer to Clause 11 of the Code) in accordance with Section 10.4.7 Habitat Trees for Threatened Fauna below.

When identified, cutting or removal of trees with threatened fauna as described above must be undertaken outside of the breeding season for that species wherever practicable. If it is not practicable to undertake cutting or removal of that tree outside of the breeding season for that species, translocation of the fauna must be undertaken wherever practicable.

SaP is required to assemble and maintain an electronic database of 'Important Trees' that will be provided to JEN when requested. The database will be consulted when vegetation management or augmentation work is planned.

SaP shall consult (for more details on the consultation process refer to Section 10.6 – Notification, Consultation and Negotiation) with those responsible for important trees prior to commencement of works to determine the most effective way of protecting affected trees by restricting the cutting or removal of indigenous trees and cultural or environmentally significant trees to the minimum extent necessary. Options utilised to minimise impact include reduced clearing cycles and engineering solutions.

In the event that important trees require removal, appropriate advice will be obtained from a Suitably Qualified Arborist.

The ability to correctly identify these areas or specific trees allows the notification officers to adhere to the requirements specified by the important tree register which may limit certain tree removal or require a specific form of notification/ consultation to/with the customer to mitigate the impact of the intended cutting or removal of this tree.

Some actions that may be utilised to mitigate the impact include:

- More frequent cutting (facilitated by JEN and funded by JEN if JEN has electric line clearance responsibility and the trees are listed in any of the government registers noted in Section 10.4 – Important Trees. In all other cases the stakeholder will fund the additional service); and
- Engineering solution (facilitated by JEN and funded by stakeholder, were JEN does not have electric line clearance responsibility for the trees).

This may lead to negotiations with the council or stakeholders to mitigate clearance issues by methods outlined in Section 10.1 Selection of a Method for Maintaining Clearances of this Plan, but does not allow for breaches of clearance requirements specified in the Electricity Safety (Electric Line Clearance) Interim Regulations 2025.

Although this information is being provided by the relevant ORPs, SaP will endeavour to seek reliable information from other sources during the inspection phase of the vegetation management program.

10.4.4 Species Identification

In the rural (HBRA) area of the JEN network, the two dominant categories of vegetation are 'Cleared, Non-native vegetation, Buildings' (all or most native vegetation removed) and 'Eucalypt open forest' (varying from 10m to 30m in height) – Source: National Vegetation Information Management (NVIM)¹.

As required in regulation 9(4)(h)(i) indigenous trees are identified utilising the native vegetation mapping information on the following websites. That is, the words 'native' and 'indigenous' are used interchangeably.

An NVIM map is accessible via the Australian Government, DEECA web site. Type in the URL <http://www.environment.vic.gov.au> and select National Vegetation Information Management.

A Biodiversity interactive map is also accessible via the above method. The Biodiversity Interactive Map allows the user to navigate throughout Victoria, zoom in on areas of interest and apply a variety of map layers. A screen capture using this tool can be found in Attachment I, illustrating the native and exotic vegetation in the Melbourne Region.

- Major Vegetation Groups in Australia - map (not reproduced in this Plan);
- Australia's Native Vegetation – booklet (not reproduced in this Plan); and
- Native and Exotic Vegetation in the Melbourne Region - map (Attachment I).

The predominant native species in the JEN urban area include:

Eucalyptus spp.	Gum Trees	10.5	Throughout
Corymbia spp.	Gum Trees	9	Throughout
Acacia spp.	Wattle Trees	4	Throughout
Allocasuarina spp.	She-oak Trees	2	North-western region
Melaleuca spp.	Paperbark Trees	5.5	Western and Central region
Callistemon spp.	Bottlebrush Trees	2	Throughout
Pittosporum spp.	Pittosporum Trees	2	Throughout
Other	All other native genera	15	Throughout

The predominant exotic species in the JEN urban area include:

Botanical Name	Common name	% of total (approx.)	Predominant Location
Fraxinus spp.	Ash Tree	11	Throughout
Prunus spp.	Plum, Cherry, Apricot Trees	2	Throughout
Photinea spp.	Hawthorn	3	Throughout
Ulmus spp.	Elm Trees	2.5	Throughout
Liquidamber spp.	Liquidamber Trees	4	Eastern & Central region
Quercus spp.	Oak Trees	2.5	Eastern & Central region
Other	All other exotic genera	25	Throughout

The majority of urban areas within the region are categorised as 'Declared', as described in the Act, for which the local council or ORP is required to maintain the appropriate clearances between street trees and powerlines and/or trees on public land.

10.4.5 Trees of Significance Listed in a Planning Scheme

JEN has listings previously supplied by some municipalities of significant trees within their boundaries. SaP on behalf of JEN (as required in regulation 9(4)(h)(ii)) will liaise with Municipalities, annually, to identify any trees contained within Planning Schemes and are deemed to be of ecological, historical or aesthetically significance to add to the important tree register as required.

¹ The National Vegetation Information Management (NVIM) is a collaborative initiative between the Australian and state and territory governments to manage national vegetation data to help improve vegetation planning and management within Australia.

10.4.6 Trees of Cultural or Environment Significance

JEN and SaP on behalf of JEN annually researches and compiles listings of trees deemed to be culturally or environmentally significant (as required in regulation 9(4)(h)(iii)).

For trees of cultural or environmental significance the following resources will be used:

- **Heritage Register.** The Victoria Heritage Register (VHR) is available by navigating the Department of Energy, Environment and Climate Action (DEECA) website or by going directly to the register web site at <http://vhd.heritage.vic.gov.au>. From here click on 'Advanced Search »' and enter the word 'tree' in the field provided beside the criteria 'with the exact match', click 'Search' at the bottom of the page and the results will be listed on the screen under subheading 'Search Results'. In addition to 'tree' criteria of 'vegetation' and 'plant' has also been used to try and capture all vegetation related records in the database.

These reports are summaries of the information contained for each registered location and have been filtered for locations in the JEN geographic area – Victorian Heritage Database search results.

For completeness the register also lists trees with a status of Removed; obviously these locations are not considered for electric line clearance.

SaP is required to check each of the records in detail and update the VMS with the relevant information required by the vegetation Assessor to identify the trees on site. SaP will also check the VHR for variations at least once a year.

- **Victoria Aboriginal Heritage Register.** The Victoria Aboriginal Heritage Register is available at the DEECA website site <https://www.aboriginalvictoria.vic.gov.au/victorian-aboriginal-heritage-register>.

This register is available on a needs-to-know basis only due to the culturally sensitive information contained therein. SaP is required to either maintain an authorisation to access the register as required or annually make an application to Aboriginal Affairs Victoria to obtain a report covering the JEN geographic area. SaP will note variations in the report as produced from time to time.

- **The Threatened Plants List** published by the (DEECA) website <https://www.environment.vic.gov.au/>. The threatened flora list can be found by clicking on 'Conserving Threatened Species' then 'Threatened Species Advisory Lists' from the home page. The list is specifically referenced under, Section 6 – Definitions, of the Electricity Safety (Electric Line Clearance) Interim Regulations 2025 and do not change often.

Registration with the DEECA to receive automated email notices whenever a list is updated is not available for these lists. Therefore, SaP is required at least once every year to check for variations. The list current at the time of printing this plan is the Advisory List of Rare or Threatened Plants in Victoria – 2014.

10.4.7 Habitat Trees for Threatened Fauna

SaP on behalf of JEN has implemented a process (refer to external reference Management of Vegetation of Significance VEM 20-53) of annually researching and compiling listings of habitat trees containing fauna that is listed in the Threatened Invertebrate/Vertebrate Fauna List

with a conservation status in Victoria of 'vulnerable', 'endangered' or 'critically endangered' (as required by clause 12 in the Code) by the following means.

The information sources utilised by SaP to identify these locations are:

- **Flora or a Habitat of Fauna** listed as threatened is published by the DEECA on their website <https://www.environment.vic.gov.au/>. The list can be found in the Conserving Threatened Species section from the home page. The list is specifically referenced in Part 3 and Section 10 of the Flora and Fauna Guarantee Act 1988 and does not change often. SaP is required to register with the DEECA to get email notices whenever the list is updated. Registration details are available on the DEECA web site referenced above.
- **The Threatened Invertebrate Fauna List and the Threatened Vertebrate Fauna List** is published by the DEECA on their website <https://www.environment.vic.gov.au/>. The threatened fauna list can be found by clicking on Threatened Species Advisory Lists from the home page.

The three lists are available to download in Adobe Acrobat (.pdf) format from this web page under subheading 'Current Advisory Lists'. SaP is required to check these lists at least once every year for variations. The list is specifically referenced under, Section 6 – Definitions, of the Electricity Safety (Electric Line Clearance) Interim Regulations 2025 and do not change often.

Registration with the DEECA to receive automated email notices whenever a list is updated is not available for these lists. Therefore, SaP is required at least once every year to check for variations.

The lists, current at the time of printing this plan are:

- i. Advisory List of Threatened Vertebrate Fauna; and
- ii. Advisory List of Threatened Invertebrate Fauna in Victoria.

When identified, cutting or removal of trees with threatened fauna as described above must be undertaken outside of the breeding season for that species wherever practicable. If it is not practicable to undertake cutting or removal of that tree outside of the breeding season for that species, translocation of the fauna must be undertaken wherever practicable.

Notes:

SaP will identify trees in the vicinity of overhead powerlines as defined in this Section (10.4) and transfer them into the Important Trees register, refer to sample in Attachment E.

This list is currently populated by trees that have been identified under previous regulations that form an operational database and include trees where landowners/occupiers, community interest groups and government departments have indicated their importance.

10.5 Assistance to Responsible Persons and the General Public

10.5.1 Purpose

This procedure outlines the process to be employed to ensure that JEN, with the assistance of SaP, is able to provide assistance to ORPs in carrying out their duties and to provide advice to the public about trees near powerlines.

10.5.2 Scope

This procedure applies to all persons associated with the vegetation management program.

10.5.3 Procedure

JEN shall inspect its overhead assets and POEL in accordance with the procedures set out in this Plan.

Subsequent to these inspections, ORPs are notified of any trees that infringe into the minimum clearance space and present an immediate risk to network integrity. Follow up audits may be conducted where appropriate to ensure that action has been taken in accordance with the Code. The process outlined in Section 10.2.13 – Service Lines, defines when a follow up audit is required for persons with Electric Line Clearance responsibilities for the service line supplying the property they occupy. The process outlined in Section 10.5.6 – ORP Follow-Up defines when a follow up audit is required for councils with Electric Line Clearance responsibilities of street trees.

On request, SaP assists ORPs (refer to item 3 in Section 10.5.7 – Liaison with Municipal Councils) to safely cut or remove trees near powerlines by providing advice on:

- Safe work practices;
- The de-energisation of lines;
- The suppressing of the auto re-closing feature on HV feeders; and
- A listing of authorised local service providers.

SaP provides appropriate information to responsible persons and the public on the planting and the maintenance of trees near powerlines. The information provided may include a copy of the brochure reproduced in Attachment A3 in addition to more specialised arboreal advice.

JEN writes to owners of POEL each year to advise them of their responsibilities in relation to such lines. In accordance with the Private Overhead Electric Lines Procedure, BFM25 in the current JEN Bushfire Mitigation Plan the brochure reproduced in Attachment A4 is included in the mail-out to these customers.

10.5.4 Distribution of Information

A copy of this Plan, approved by ESV, will be available for inspection by appointment at Level 16, 567 Collins Street, Melbourne, during normal business hours. The availability for inspection extends to all material relating to Electric Line Clearance (subject to legal privilege) and the corporate systems (SAP and GIS) upon reasonable request for information regarding the location of electrical assets and excluding commercially sensitive material. A JEN officer authorised by the Network Investment, Risk & Assurance Manager is required to supervise all SAP and GIS inspections granted to the public.

The initial request should be made through the Network Investment, Risk & Assurance Manager (see Section 9.1 for contact details) during normal business hours.

JEN will ensure that materials are made available to members of the public that seek advice or information on the JEN vegetation management program or on responsible tree planting near powerlines.

In addition, the JEN brochures (Attachment A3) have been updated to provide this information to landowners who have trees within the minimum clearance space of their service line.

10.5.5 Participation in Community Programs

JEN may actively support responsible tree planting near its assets through involvement with community agencies and local municipalities. JEN will make available appropriate information and will direct the public to appropriate agencies. SaP will support this activity.

10.5.6 ORP Follow-Up

As part of the above inspections (Section 10.5.3), ORPs are notified of trees that infringe into the clearance space and threatens the integrity of the powerlines, and they are requested to satisfactorily cut these locations within 14 days. In the interest of public safety and integrity of supply, follow up audits must be conducted to ensure that the appropriate action has been taken in accordance with the Code. The Code prescribes certain exceptions to the minimum clearance space, Jemena assumes Councils will avail themselves to these exceptions in every case. Therefore Jemena's assessment of Council responsible trees will always exclude spans where exceptions apply.

If the identified trees have not been cut or removed within the agreed period, the ORP must be notified in writing that locations not cut or removed within 14 days from the date of the letter may be cut or removed by SaP. Costs accrued from the works will be forwarded to the relevant ORP. (See *Figure 1.11 Process for Notification and Actioning of Other Responsible Persons Infringing Trees*).

10.5.7 Liaison with Municipal Councils

JEN communicates regularly with all municipal Councils supplied by the JEN network. At an operational level councils are contacted at least once in every cycle (annually). Those Councils that demonstrate some difficulty in maintaining compliance with the regulations are subject to additional liaison measures. In these cases, SaP on behalf of JEN, will make contacts within municipal councils at a management level to assist these councils to achieve compliance by raising the profile of the requirements beyond the operational level of their organisations and highlighting the risk exposures and regulatory penalties.

SaP on behalf of JEN will also enlist the assistance of ESV to assist municipal councils to comply with the Electricity Safety (Electric Line Clearance) Interim Regulations 2025 and address identified issues in a timely manner – refer Section 10.2.11.

It is Jemena's view that working in collaboration with ORP's is the best way to achieve the objectives of both parties. Two established activities (items 1 and 2 below) and two new initiatives are used to foster collaboration:

1. At least annually, Jemena formally brings together all municipal councils that overlap the JEN distribution territory and ESV. As well as providing information to local councils, the workshop is an open feedback session and an opportunity to share experiences and ideas.
2. It is a contractual obligation that Jemena's SaP organise two meetings annually with ORPs; and at least one of these must be on an individual basis. These meetings are aimed at providing another opportunity for ORPs to provide feedback on their cutting and removal challenges but also to learn from the management principles and practices employed by Jemena with respect to electric line clearance. JEN participates in at least one of the meetings with each of the councils through the annual workshops. Meetings are monitored in the monthly report.
3. Jemena has a procedure, 'Access to Jemena Electricity Networks for Vegetation Management Work by Other Responsible Persons' (Document Number JEN PR 1722) which is aimed at defining a process for ORPs (and Jemena) to follow when they are required to perform electric line clearance work adjacent to JEN assets.

The procedure is designed to comply with ESV rules 'Electrical Safety Rules For Vegetation Management Work Near Overhead Powerlines by Non-Electrical Workers'.

These rules provide Jemena and ORPs with a framework to engage in an activity where, otherwise, both parties have no legal or contractual relationship. The rules require ORPs to be responsible for their workers training and safety while Jemena is required to provide records of third party access to the space adjacent to its powerlines. The records utilise existing VESI systems and forms for stipulating conditions, precautions and limitations for third party access to this space.

4. The Electricity Safety (Electric Line Clearance) Interim Regulations 2025 require JEN to assist, if requested, a Council that has concerns about the safety of cutting or removal of a tree for which the Council has clearance responsibilities, or concerns about determining the allowance for cable sag and sway, to:
 - Ensure the cutting or removal of the tree can be undertaken safely;
 - Set safe limits of approach to electric lines for cutting/removing the tree;
 - Establish safe methods for cutting/removing the tree; and
 - To determine the additional distance by which the minimum clearance space must be extended to allow for sag and sway of cable spans exceeding 100 metres in the LBRA or exceeding 45 metres in the HBRA.

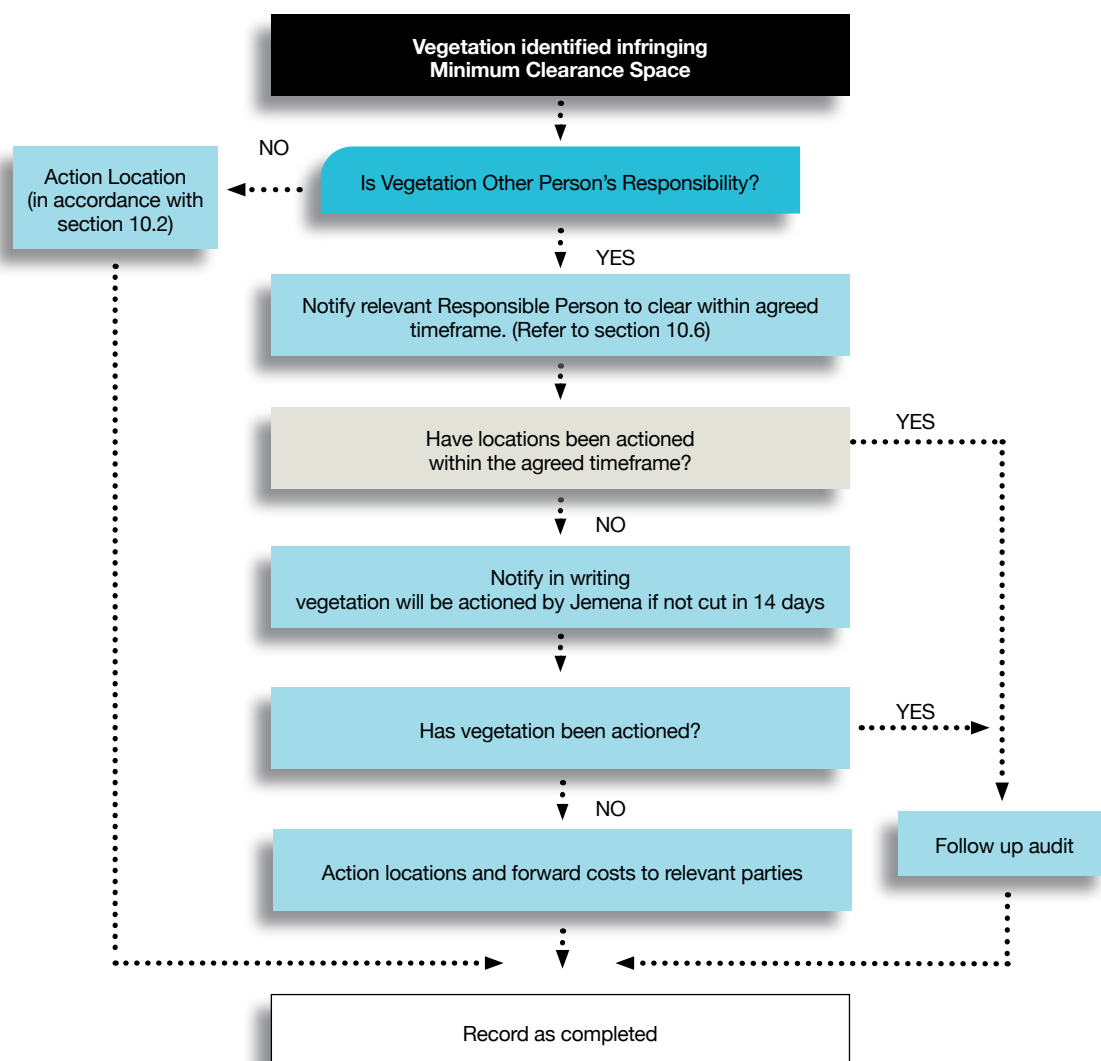


Figure 1.11 Process for Notification and Actioning of Other Responsible Persons Infringing Trees

10.5.8 Electricity Safety Amendment (Bushfire Mitigation) Act 2014

The Victorian State Government has prepared this Act with a purpose to amend the Electricity Safety Act 1998, the main changes in force from 1 April 2014 are as follows:

- To provide that Councils which are managers of public land are responsible for keeping trees clear of electric lines in declared areas;
- To remove the requirement for the Roads Corporation to keep trees clear of electric lines;
- To modernise the provisions relating to requirements to keep trees clear of electric lines; and
- To reduce the frequency with which major electricity companies are required to submit bushfire mitigation plans.

The change which presents the largest potential impact to Jemena is item (b). Jemena has surveyed the state of the Electric Line Clearance along routes formerly the responsibility of the Roads Corporation and actioned non-compliant spans to bring this minimum clearance space up to Code.

10.5.9 ORP request for an Engineering Solution

There are times when an ORP, e.g. local Council, will decide that a tree's amenity value outweighs the ongoing pruning requirement. In this case the ORP may request, at their cost, for Jemena to move the electricity assets in order to eliminate or reduce the extent of future pruning.

Jemena provides an easy to use online portal which enables ORPs to lodge asset relocation requests.

The portal address is <https://jemena.com.au/electricity/our-services/residential-and-small-business-services>

Then select the 'Relocate or rearrange our asset' tab. Filling out and submitting the 'enquiry form' will initiate a project enabling the requisite asset to be moved.

10.6 Notification, Consultation and Negotiation

10.6.1 Purpose

This procedure outlines the process to be employed by SaP to notify and where appropriate, consult and negotiate with, persons affected by tree cutting or removal activities.

10.6.2 Scope

This procedure applies to all persons associated with the vegetation management program.

10.6.3 Procedure

The Affected Person, as required under Clause 16 of the Code, shall be determined by SaP as part of the work assessment at each location. At this point SaP representative will determine whether to notify or consult with the affected person. To ensure that the correct affected person is consulted the Letter of Intent (refer to Attachments A1, A2 and P) clearly details the procedure for both the occupant and/or the owner on how to contact Jemena with their enquiries or concerns.

All urgent cutting or removal will be undertaken in accordance with Section 10.2.10 of this Plan.

10.6.4 Notification for Cutting or Removal

Affected persons shall be notified, by giving a minimum of fourteen (14) days' notice and not more than sixty (60) days' notice before the intended cutting or removal is to occur in writing. If 60 days expires and the intended cutting or removal has not taken place, the affected persons shall be re-notified. The form of notice will contain specific detail such as images, sketches and impact statements as prescribed by clause 16(5) in the Code.

The content of the notice will contain details describing the cutting or removal that is planned; and specify the timeframe during which, the planned cutting or removal will commence as prescribed in clauses 16(5) of the Code.

In compliance with the requirement in the Electricity Safety (Electric Line Clearance) Interim Regulations 2025, clause 16(3)(c) of the Code, SaP Assessor will notify owners or occupiers of land 'contiguous' to

private property if determined that the use of that property may be affected during the cutting or removal of trees subject to these regulations. Refer to Attachment M for a sample of the notice 'Notice to Owners of Contiguous Land'.

Identification and Notification for Owners Corporation Properties

- Where an owners corporation property has been identified, all vegetation related notices applicable to the property shall only be placed in the owners corporation / managing agent mailbox.
- In the absence of a clearly labelled mailbox and where there is a managing agent identified then SaP assessor shall make contact with the agent regarding the vegetation works notices that are applicable to the property.
- Where there are no visible signs of an owners corporation (no mail box etc.) then SaP assessor is to make reasonable attempts to enquire with someone or to have a good look for any labelling at the property indicating that there is a managing agent.
- If the reasonable attempts are unsuccessful in identifying if the property is an owners corporation then the SaP assessor shall refer the matter to the ORP Liaison Officer who will undertake a search for the managing agent.

The notice shall convey the following essential information:

- An explanation of why compliance with the Code is essential;
- Why the proposed works are necessary;
- In general terms what works will be carried out by SaP;
- An indication that the works are, in general terms, effectively the same as those performed during the previous tree cutting cycles;
- Name and telephone number of person to contact to discuss any matters of concern;

- Copies of typical notices are in Attachments A1 and A2;
- A copy of the brochure shown in Attachments A3 will accompany the notices mentioned above;
- The brochure (Attachment A3) is designed to inform the customer of their rights and obligations including Jemena's legal requirement to perform certain actions. Pictorial representations of the electric lines and trees illustrate this requirement.
- Information on tree(s) of indigenous, cultural or environmental significance including the details of the impact of the cutting or removal of the tree and the actions to be taken to minimise that impact. Refer to Attachment A1; and
- The affected person is provided an adequate opportunity to comment on a proposal about which trees are to be cut prior to work commencing. The affected person is invited to contact SaP office during business hours within 14 days' of the notice.

Identification and Notification for Councils - Code 16(3)(b)

Where notification to cut or remove a significant tree (as specified in code 16(1)) is on land that is managed by a Council that is not the responsible person, that Council will be notified via email in accordance with procedure VEM 30-07.

When assessing JEN responsible trees in a particular Council area, those spans/trees identified will be collated in a spreadsheet. This spreadsheet will contain, as a minimum, the information specified by code 16, and be sent to the relevant Council at least monthly. Jemena will notify Council before cutting or removing trees captured by this procedure.

Publish Notice Before Cutting or Removing Certain Trees - Code 17(3)

Where a written notice must be published in compliance with this code the notice will be published on Jemena's internet site in accordance with procedure VEM 30-07.

This procedure applies to council owned trees in non-declared areas for which Jemena has electric line clearance responsibility as defined in code 3.

10.6.5 Consultation for Cutting or Removal

If the tree intended to be cut or removed is the responsibility of JEN and within the boundary of a private property, SaP must consult:

- With the occupier of the property if the tree is to be cut; or
- With the owner of the property if the tree is to be removed.

The interpretation of consultation, adopted for the purposes of this Plan, is to utilise the above process in Section 10.6.4 to invite any consultation with the occupier/owner before cutting or removal of a tree within the boundary of a private property.

10.6.6 Negotiation Process

During any negotiation process arising from the notification and consultation activities where agreement to the cutting or removal is not achieved SaP shall advise the affected person of the procedures to negotiate alternative powerline construction arrangements to avoid or reduce the need for cutting or removal and the conditions that will apply to such arrangements.

When agreement is reached, SaP shall prepare and maintain a signed agreement in triplicate of the proposed works and provide copies to all parties. Where agreement has been reached but the affected person refuses to sign, a copy signed by SaP shall be provided to the affected person noting that agreement has been reached.

Copy of a typical notice and agreement document is shown in Attachment B.

If a dispute arises during the process of negotiations between property occupiers/owners and SaP regarding proposed cutting/removal/alternative construction activities, it shall be resolved in accordance with the JEN Customer Complaint Procedure.

The JEN Customer Complaint Procedure is based on the resolution of the complaint at the lowest management level possible.

If the dispute cannot be settled at this level, then the process allows for stepping up to the next level of management. The preferred levels for stepping up complaints are:

- Vegetation Field Officer;
- Vegetation Management Program Leader;
- Program Manager;
- Bushfire Mitigation & Electric Line Clearance Engineer;
- Network Investment, Risk & Assurance Manager; and
- Energy and Water Ombudsman (Vic) (EWOV).

If the dispute cannot be resolved in line with the process outlined in Section 10.7 Dispute Resolution, the complainant may contact the EWOV as detailed in Section 10.7.7 of this Plan to reach resolution.

Notwithstanding the nature of the dispute and the need to resolve the dispute in accordance with procedures, the duty of JEN to maintain the minimum clearance space at all times shall not be compromised.

SaP must decide how to maintain clearance between powerlines and trees so that the minimum clearance space remains free of trees in accordance with Section 10.1 – Selection of a Method of Maintaining Minimum Clearance Space. However, this does not preclude affected persons from negotiating conditions under which other solutions may be used in accordance with Section 10.3.4 – Alternative Tree Management Proposals.

Affected persons shall be notified in writing by a notice placed in a letterbox, left on site, posted or hand delivered giving a minimum of fourteen (14) days notice in advance of the works taking place. Work may only commence prior to the elapse of the fourteen (14) days' from notification date if a written agreement signed by the affected person has been effected. Refer to Figure 1.12 Notification / Consultation / Negotiation Process below.

Notification / Consultation / Negotiation Process

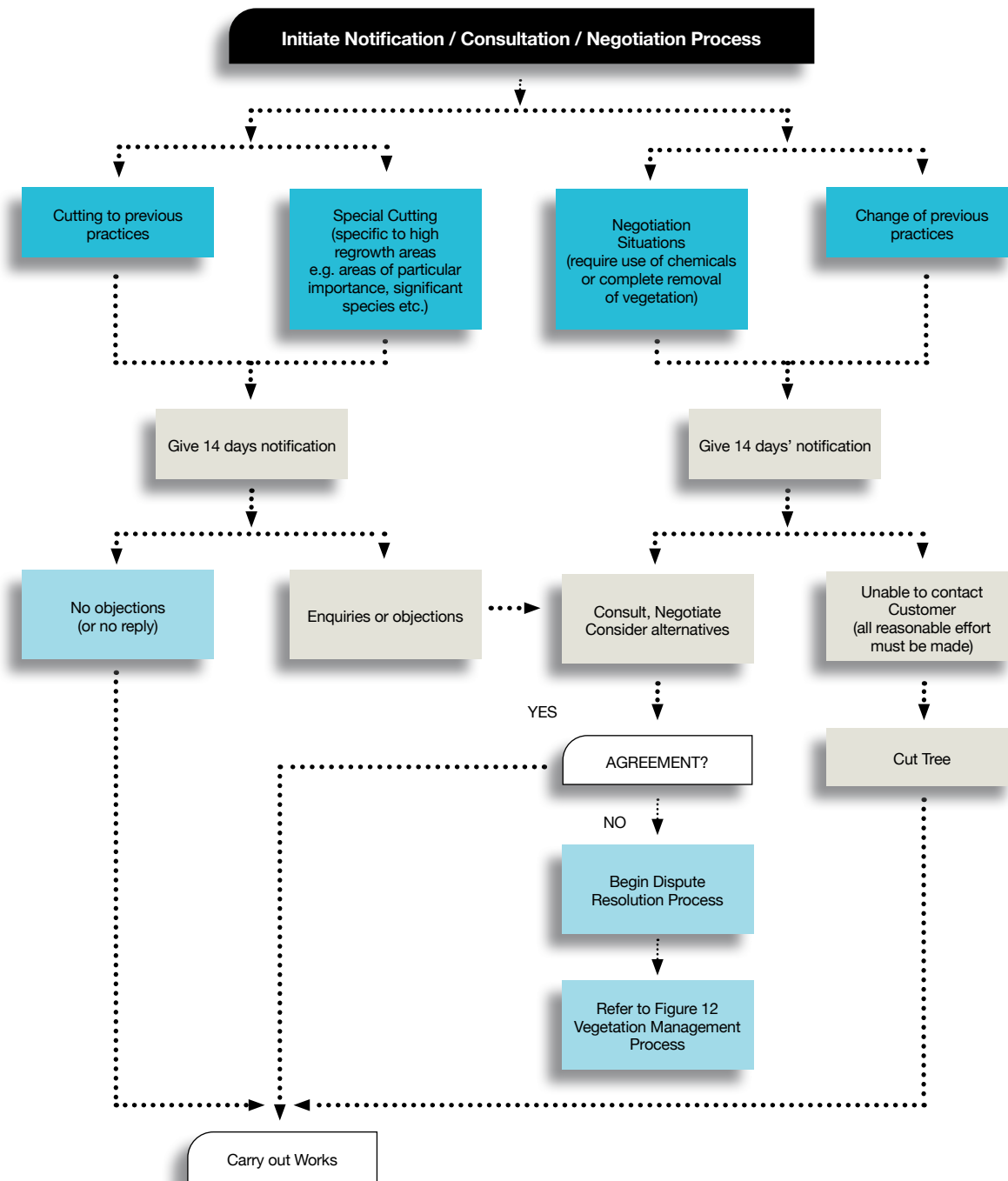


Figure 1.12 Notification / Consultation / Negotiation Process

10.7 Dispute Resolution

10.7.1 Contact Details

For the purposes of dispute resolution the following personnel employed by SaP may be contacted in conformance with the requirements set out in this section.

Position	Contact Details	
Vegetation Field Officer	Name:	Johann Leonardia
	Address:	48-56 King William Street, Broadmeadows, VIC 3047
	Tel:	(03) 9173 6106
	Email:	Johann.Leonardia@zinfra.com.au
Vegetation Management Program Leader	Name:	Shane O'Keeffe
	Address:	48-56 King William Street, Broadmeadows, VIC 3047
	Tel:	(03) 9173 6507
	Email:	Shane.O'Keeffe@zinfra.com.au

10.7.2 Vegetation Field Officer

The Vegetation Field Officer (FO) endeavours to resolve any disputes arising from the execution of their duties in a fair and reasonable manner. Disputes cost time and money and reflect poorly on JEN and SaP's reputation. Disputes may be the result of a breakdown in negotiations prior to works or as a result of dissatisfaction with works.

Every attempt should be made to settle the dispute at the first point of contact to avoid unnecessarily escalating the incident. The FO should explore all options within their authority (see Section 10.6) in the consultation and negotiation phase of the process in attempting to avoid disputes. These options should include discussion on, and provision of, the Guide to Tree Planting near Powerlines booklet, the possibility of technical alternatives within JEN guidelines, the use of tree vouchers, and provision of mulch etc.

10.7.3 Reference to Vegetation Management Program Leader

Where agreement cannot be reached the FO will notify the Vegetation Management Program Leader (PL) of the dispute and provide a detailed briefing of the negotiation to date. Any correspondence from the affected person will be logged in SaP's quality system for response tracking (Refer to Attachment B). The PL will review the dispute and explore all practical options at their disposal. If, under the circumstances, the PL is able to offer any further alternatives to what has been offered, these will be presented to the affected person by the FO or the PL if it is considered appropriate.

If all options offered are unacceptable to the affected person, the PL, in consultation with the Program Manager, shall consider the risks associated with the tree subject to the dispute in determining the final resolution.

10.7.4 Reference to the Arboreal Advisers

While all FO's are trained in tree identification, cutting techniques and tree physiology, some special situations may require greater expertise.

Advice may be sought from expert Arborists where the dispute requires an expert third party opinion on a matter relating to the tree or trees in question. SaP refers to a number of expert Arborists who are widely respected in academia and industry.

Requests for this advice should be passed to the AM who can arrange advice or provide contact details. The advice may be based on photographs and description supported by specimen leaves and fruit of the tree or it may require a site visit by the expert Arborist. Copies of reports should be forwarded to the AM for compilation. The reports will be made available to FOs across JEN for reference.

The PL should authorise any requests for expert advice.

10.7.5 Reference to Program Manager

The Program Manager is responsible for the deployment of this Plan and will audit the investigations already performed and ensure that activities have been conducted in accordance with the intentions of the Plan. Issues that cannot be settled at this level will be referred to the JEN Network Investment, Risk & Assurance Manager.

10.7.6 Reference to JEN Network Investment & Delivery Manager

The JEN Network Investment, Risk & Assurance Manager is ultimately responsible for the carrying out of the plan within JEN. The majority of tree related issues should be resolved before reaching this level in the organisation. If an issue remains unresolved at this stage the customer may declare that they are in dispute with JEN.

10.7.7 Resolution

If agreement is reached then the agreed course of action shall be recorded in a negotiation agreement and signed by the affected person. In order to avoid any future dispute where the agreed action is to take place over a period of time a notation referring to the agreement should be made in the Important Tree register.

Any customers who consider they have been poorly treated under this process are welcome to approach the EWOV for recourse. The Ombudsman is the last industry advocate available to settle tree related disputes. Further recourse may be available through the legal system.

If the non-completion of the disputed work presents an imminent likelihood of contact with an electric line or if an Assessor confirms the imminent likelihood of contact with an electric line, urgent cutting or removal may be undertaken to maintain the minimum clearance space.

Energy and Water Ombudsman (Victoria) Ltd.

Reply Paid 469

Melbourne Vic 8060

Tel: 1800 500 509

Hours: 8:30am–5:00pm, Monday to Friday

Website: www.ewov.com.au

Vegetation Management Process

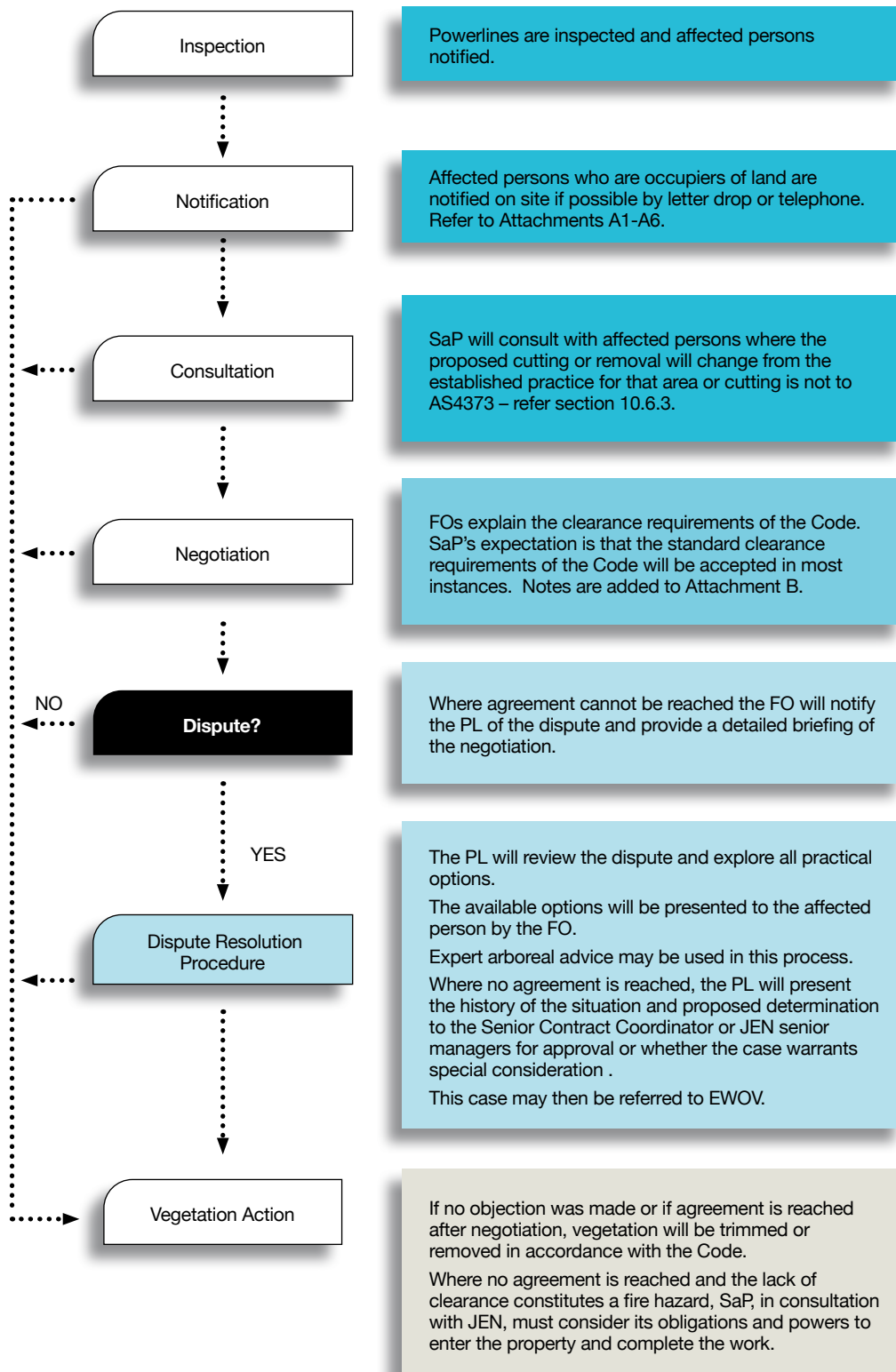


Figure 1.13 Vegetation Management Process

11 Monitoring and Auditing

11.1 Monitoring

This section is designed to monitor progress, identify deficiencies and implement changes to achieve a high level of compliance, safety and where necessary improvement.

As part of the vegetation management program, a set of Key Performance Indicators (KPIs) have been developed to monitor its overall performance. KPI targets are set each year and monitored and reported to senior management on a monthly basis. The bushfire mitigation index status is monitored and reported monthly to Executive Management. The KPIs related to bushfire mitigation and vegetation management aspects, together with the proposed 2026-2031 measures are detailed below:

Category	Item	KPI
Program / Schedule	Low Bushfire Risk Area	Spans cut/removed. Monthly and YTD. Progress against Cutting Schedule.
	High Bushfire Risk Area	Spans cut/removed. Monthly and YTD. Progress against Cutting Schedule. Maintain a zero BFM index during the declared fire danger period.
	Contractor Management	Days worked (comment on days not worked). Crew configuration. Areas from Cutting Schedule worked on.
	Subcontractor Management	Subcontractor performance (rolling 12 months). Performance monitoring audits: Time sheets; SaP assessments; On site job sample; Attendance; Summer audits; Productivity / performance; Feeder inspection; Fire season preparation; Training matrix.
	ORP Management	Comment on any recent communications and general status of ORPs vegetation management program. Notices issued by ORP, zone substation, month and YTD; Notices actioned by ORP, zone substation, month and YTD; Report of routine meetings.
	Register Updates	Important Trees; Hazard Trees.

Category	Item	KPI
Occupational Health, Safety & Environment	Audits	Health, Safety & Environment audits: HAC Sheet Audit; Climbing; Spot Inspection; Safe Use of Elevating Work Platform (EWP) Limits of Approach; Personal Safety Equipment; Hogger Operation; First Aid Kit; Hearing Conservation; Traffic Management; Herbicide Use; Tree Felling; Chainsaw; EWP/Hogger; Motor Vehicle.
	OH&S Statistics e.g. LTIs etc.	SaP and subcontractor workgroup.
Customers	Complaints	Number of complaints; Number of customers notified; Types of complaints received.
	Enquiries / Service Requests	Number of enquiries; Number of service requests; Number of VIP enquiries.
Contract	Timeliness of Service	Month report on time; Invoices on time; Customer follow-up; Urgent response.
	Faults / Fires Reliability of supply	Number of faults; Number by ORP; Number by zone substation; Number by months since scheduled inspection/cut; Number by species; Number by cause e.g. dead limb, storm/wind, structurally unsound, rot, root problems, etc.; Number of tree related fires; Tree related Customer Minutes Off Supply (CMOS).

11.1.1 Targets

Where appropriate, targets for the KPIs listed above will be agreed between JEN and SaP and set at the start of each period, and monitored every month after. Targets are determined based on a combination of regulatory requirements, risk mitigation and historical workloads. The annual review and target setting of KPIs forms part of the service agreement between Jemena and SaP.

11.1.2 Fault Investigation

All network faults resulting from vegetation contact with electric lines will be investigated. The JEN Senior Contract Coordinator will request an investigation and forward incident location details to SaP. SaP will report the investigation on the standard Fault Investigation Form, refer to Attachment K.

11.2 Auditing

All assessment and cutting performed by SaP is subject to a dynamic audit regime; this includes progress against the annual schedule and work quality (e.g. minimum clearance space, OH&S, AS 4373), refer to Procedure VEM 30-52. This audit regime requires a percentage of all work performed to be audited. A point score system is employed to identify any non-conformances which may result in rework. Audits conducted and results are reported monthly by SaP.

The Program Manager is responsible for the regular auditing of SaP to ensure that it complies with the requirements of this Plan and the Bushfire Mitigation Plan.

Audits are conducted throughout the year and include:

- Training Matrix Audit (Annually).
- HSE Audits (Monthly).
 - Audit Target: 24 audits (2 per month).
- Field Inspection (Assessment) Quality Audit (Monthly).
 - Audit Target: LBRA – 1% (of all spans assessed), HBRA - 2% (of all spans assessed).
- Vegetation Maintenance (Cutting) Quality Audit (Monthly).
 - Audit Target: LBRA – 10% (of all spans cut), HBRA – 20% (of all spans cut).

HSE & Quality Audit sampling and frequency is in line with Australian Standard AS 1199.1-2003 (Sampling procedures for inspection by attributes) as set out in VEM 30-52 -Assessing and Cutting Compliance Audit Process (Jemena). Audit progress is monitored through the monthly report and Jemena monthly meeting.

Vegetation management is also audited as part of the Bushfire Mitigation Management Audits. Audits into all facets of the Bushfire Mitigation Program are undertaken by managers to validate the efficacy of the JEN management process, program compliance and program relevance.

11.2.1 Pre-summer Inspection in Hazardous Bushfire Risk Areas

In the HBRA a pre-summer inspection will be conducted each year. This involves approximately 7,000 spans. SaP, in consultation with the JEN Senior Contract Coordinator, will arrange for the inspection to be carried out to best enable powerline clearance to be achieved before the fire danger period is declared. Typically this takes three to four weeks to complete. For context and more detail on the pre-summer inspection program refer to the first dot point under Section 9.2.3 – Specific Requirements and the HBRA Cutting Schedule in Attachment D – HBRA Cutting Schedule.

Periodic spot audits are to be carried out throughout the year, especially in the months before and during, the declared fire danger period. SaP, JEN and independent auditors, who undertake a 100% inspection of the HBRA during the fire danger period, carry out these audits.

11.2.2 Code Compliance Audit

In addition to the audits carried out above by SaP, a 'Code Compliance Audit' is conducted by JEN. This audit is designed to ensure JEN's compliance with the Code of Practice for Electric Line Clearance (the Code) contained in the Schedule to the Electricity Safety (Electric Line Clearance) Interim Regulations 2025.

The focus of the audit is on SaP's systems, records and processes that have been designed and are used to manage JEN's electric line clearance obligations. Compliance with the Code is strongly inferred by the tracking of the KPIs under Section 11.1. The audit under this section is designed to explicitly determine the extent of compliance with the Code. Any non-conformances identified will be addressed within agreed timeframes and with agreed methods.

11.2.3 Outcomes and Continuous Improvement

Data is collected through the monitoring and auditing procedures, which are designed to identify progress and compliance with industry standards, Jemena requirements and applicable legislation as outlined in this plan. This data is analysed generating performance indicators (including key performance indicators). Variance from agreed performance measures shall have appropriate actions implemented.

This process identifies the affected persons and relevant stakeholders who are advised of the findings and are tracked to ensure conformance within nominated timeframes. These findings are documented in a monthly report which is tabled, for monitoring by the vegetation management committee, at the monthly operational meetings.

12 ELCMP Review Process

Reasons for Review/Amendment:

- Issues/Suggestions/Ideas raised throughout:
 - Service Provider correspondence;
 - Regulator correspondence;
 - Municipal Associations correspondence; and
 - Industry correspondence.
- Changes in regulatory requirements;
- Changes in standards;
- Changes in operating procedures; and
- Safety related incident resulting in serious injury to the public.

Monitoring:

- Jemena Compliance and Risk Systems (Annual);
- Lawlex Legislative Alerts;
- Bushfire Annual Program of Activities (Monthly via BFM report and BFM Committee Meetings);
- Vegetation Management Operational Meetings (Monthly); and
- BFM12 – Audit Procedure

Sign off:

- General Manager, Asset & Operations;
- Network Investment, Risk & Assurance Manager; and
- Bushfire Mitigation & Electric Line Clearance Engineer.

Process:

1. Notification for the review of the ELCMP comes through to the 'Network Investment, Risk & Assurance (NIR&A) team via:
 - a. Bushfire Committee Meeting per BFMC charter the APA is reviewed at each meeting with the development of next years' APA discussed in October;
 - b. Jemena Compliance and Risk System tracks the compliance obligation annually with a reminder sent out to the responsible persons; and
 - c. Regulatory changes from governing bodies that may impact the Regulations and the Act is communicated via industry correspondence.
2. Through stakeholder consultation the current plan is reviewed and assessed to determine its ability to comply with the current Regulations and the Act. These involve consultations with:
 - a. The service provider;
 - b. Jemena Internal regulatory team; and
 - c. Industry Safety Regulator (ESV).

3. Amendments are made as required with a revision log being completed to address the major variances between the current accepted plan and the proposed plan.
4. Internal review occurs throughout between:
 - a. Jemena and its service provider; and
 - b. JEN's GM Asset & Operations and the Network Investment, Risk & Assurance team.
5. External review process from ESV occurs after the Plan is submitted by March 31.
6. Publication of the plan on the Jemena external website, its internal intranet and internal content management system after March 31 and subsequent revisions are also published.

ATTACHMENT A1. CUSTOMER NOTIFICATION LETTER



For all enquiries please contact our service provider Zinfra
T: 1300 434 401 E: JENVEG@zinfra.com.au



Jemena Electricity Networks (Vic) Ltd
PO Box 16182, Melbourne, VIC 3000
T: 1300 536 362
W: www.jemena.com.au

ATTENTION: NOTICE OF CUTTING OR REMOVAL OF TREES NEAR POWERLINES

Notice Date / /

Span ID _____

Address _____

Dear Customer,

Jemena Electricity Networks (JEN) supplies electricity to homes and businesses in Melbourne's north-western suburbs. JEN operates and maintains the poles and wires in your area and has a specific electric line clearance program which is managed by our business partner Zinfra.

JEN is responsible for maintaining the clearance of trees from powerlines that cross your property boundary, or trees within your property near the powerlines in the street (refer to the diagrams in the enclosed brochure).

Regular inspections are carried out to ensure electrical fire safety and powerline reliability. As a result of these inspections, **vegetation within or adjacent to your property has been identified as infringing on the clearances around powerlines / your neighbours' service line.**

The Electricity Safety (Electric Line Clearance) Interim Regulations 2025 outlines these clearance requirements. The enclosed brochure 'Trees, Powerlines and Your Property' summarises the requirements of these regulations.

Pruning clearances

The pruning works will result in pruning the tree/s to allow for a minimum clearance distance above, below and to the side of the powerlines of approximately _____ plus an allowance of _____ for regrowth between pruning cycles.

Your property is situated in a:

☐ **Low Bushfire Risk Area** ☐ **Hazardous Bushfire Risk Area** (increased clearances apply)

Timing of works

These works are programmed to be carried out between / / and the / /

All endeavours will be made to complete the works within this timeframe and within one visit; however circumstances outside our control, such as inclement weather and mechanical breakdown, may affect our ability to comply with this timeframe.

No action is necessary by you. If you have any queries concerning the works please contact our service provider **Zinfra** within 14 days of the issue date of this notice on **1300 434 401** or 48-56 King William Street, Broadmeadows, VIC 3047.

Management
Jemena Electricity Networks

VEM 20-50B

Attachment A1. Customer Notification Letter (cont.)

OTHER INFORMATION**Costs**

These works are carried out **free of charge**.

Trees of Cultural or Environmental Significance

JEN has a process to identify a trees of cultural or environmental significance located within its geographical area following consultation with local, state and federal government agencies. Where culturally or environmentally significant trees have been identified, JEN will consult with the affected landowner/occupier regarding the actions that will be taken to minimise the impact of the proposed cutting or removal works.

- ☐ If this check box is marked then tree/s on your property have been identified as having cultural or environmental significance, please contact our office should further consultation or information on the proposed pruning works be required.

Details of the impact of the proposed cutting or removal of the tree;

Details of actions to minimise that impact may include;

Your electricity supply

Ensuring trees on your property remain clear of the insulated cable that connects your house to the roadside powerlines is the owner/occupiers responsibility, see enclosed brochure 'Trees, Powerlines and your Property'. Further information regarding your responsibilities and safety in maintaining this cable is available by contacting Zinfra on the number below.

Rental properties

If you are a tenant you should notify your landlord or managing agent of this notice.

Council trees in urban areas

Trees located on nature strips, road reserves and in parks in **declared** areas (urban) is the responsibility of the local council or shire. All enquiries regarding naturestrip vegetation should be directed to your local council or shire.

Council trees in rural areas

In some instances JEN is responsible for the clearing of naturestrip vegetation, typically encompassing trees located in the **non-declared areas** (rural). We work closely with councils ensuring they are notified prior to the completion of any pruning/removal works carried out on trees located on municipal land.

- ☐ If this check box is marked we have sought prior approval from your local council for the removal of tree saplings located directly beneath and 3 metres on either side of the powerline on lands managed by them in **non-declared areas** (rural).

Removal of debris

The branches of trees pruned or removed may not be removed from site on the day of cutting but will be cleared away as soon as practicable. Limbs that are too large to be mulched will be cut into manageable lengths and stacked neatly on site.

Identification of contractors

All personnel have been issued with identification cards identifying them as an authorised contractor.

Training of contractors

All cutting is carried out in accordance with the Australian Standard AS4373-2007 for Pruning of Amenity Trees (the Standard). The cutting techniques outlined in the standard are designed to reduce the impact on the health of trees following pruning. Trees will be pruned to the most appropriate target point which is generally the trunk of the tree, see enclosed brochure 'Trees, Powerlines and your Property'.

VEM 20-50B

ATTACHMENT A2. CUSTOMER NOTIFICATION LETTER – SERVICE LINES



For all enquiries please contact our service provider
Zinfra T: 1300 434 401 E: JENVEG@zinfra.com.au



Jemena Electricity Networks (Vic) Ltd
PO Box 16182, Melbourne, VIC 3000
T: 1300 536 362
W: www.jemena.com.au

Notice Date / /

Notice No: 000000

Address _____

ATTENTION: NOTICE OF VEGETATION NEAR YOUR OVERHEAD SERVICE LINE

Dear Owner/Occupier,

Jemena Electricity Networks (JEN) supplies electricity to homes and businesses in Melbourne's north-western suburbs. JEN operates and maintains the poles and wires in your area and has a specific electric line clearance program which is managed by our business partner Zinfra.

A recent inspection undertaken by Zinfra has identified vegetation at this address which is in close proximity to or is contacting the service line supplying power to this address. Vegetation which is not maintained may cause an interruption to the electricity supply or in extreme situations may result in fire/electrocution.

The Electricity Safety Act 1998 – Section 84A (2) specifies that the owner/occupier is responsible for keeping vegetation located at this property clear of the service line; refer to the vegetation clearance diagrams on the back of this notice for guidelines on vegetation clearance responsibilities.

You are required to prune/maintain the vegetation at this property which is surrounding the services line to a minimum clearance of 300mm in all directions (900mm on service lines exceeding 40 meters in length). As a guide, clearing should be carried out before vegetation grows to within 1000mm of the service line.

DO NOT ATTEMPT TO CLEAR VEGETATION WHERE IT IS UNSAFE TO DO SO OR IF CLEARING MAY CAUSE CONTACT WITH THE SERVICE LINE.

Jemena advises that you engage a suitably trained person (i.e. from your local paper or business directory) who can safely undertake this work. You should arrange to have this work undertaken within 30 days from the date of this notice.

- J** If this box is marked, then the vegetation identified at this address poses an increased risk of causing an electrical fault and therefore Zinfra will conduct an audit at the expiration of this 30 day period to ensure that the work has been performed and the service line has been cleared.

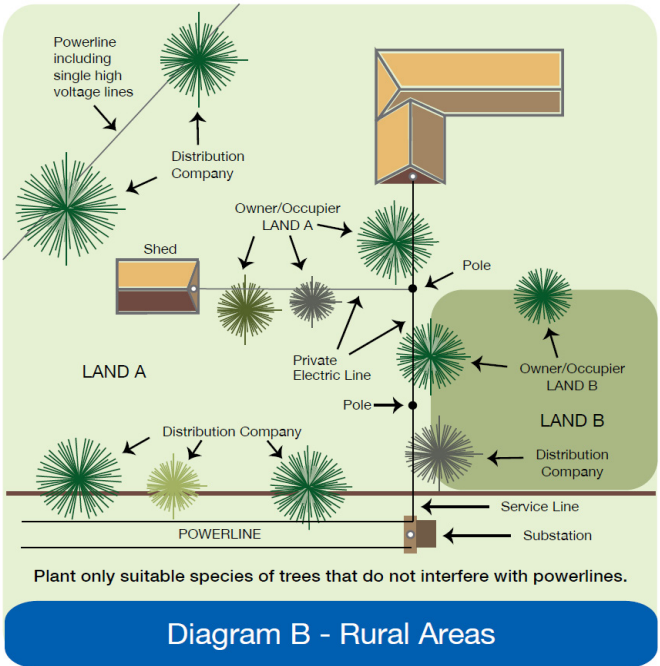
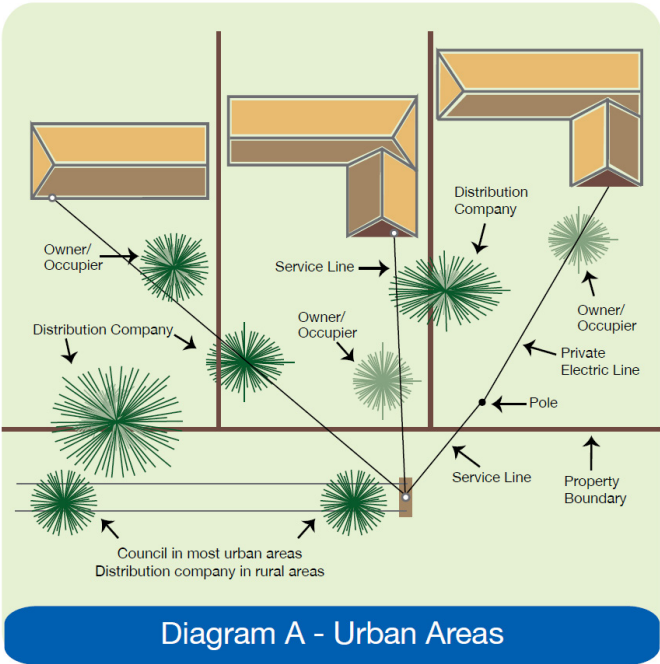
If you do not own the land or premise you occupy, please advise the landowner or managing agent of this notice as soon as possible.

To discuss aspects of this notice, please contact our service provider **Zinfra on 1300 434 401** or address: 48-56 King William Street, Broadmeadows, VIC 3047

Management
Jemena Electricity Networks

Attachment A2. Customer Notification Letter – Service Lines (cont.)

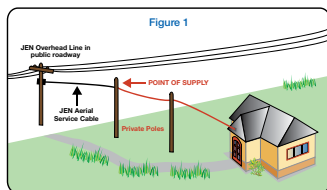
VEGETATION CLEARANCE RESPONSIBILITIES



VEM 20-50D

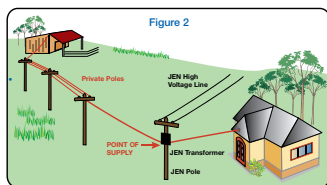
Attachment A4. POEL Brochure – Safety and Responsibility (cont.)

Which situation applies to you?



Jemena Electricity Networks (Vic) Ltd. (JEN) overhead line is in a public roadway. Where an overhead line is carried on the land by private poles, the point of supply is the first private pole.

- Private Overhead Electric Lines: Vegetation clearing and maintenance is your responsibility.
- JEN's Aerial Service Cable: Maintenance and vegetation clearance on the public roadway is JEN's responsibility. Tree trimming on your property under the aerial service cable is your responsibility.

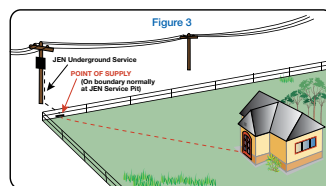


JEN's overhead line is on private land (most of JEN's lines have a transformer fitted near your building). The point of supply is where your lines are connected to JEN's pole.

- Private Overhead Electric Lines: Vegetation clearance and maintenance is your responsibility.
- JEN's High Voltage Lines (attached above Transformer): Vegetation clearance and maintenance is JEN's responsibility.

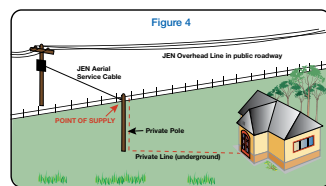
October 2025

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Underground cable from JEN's overhead lines is in a public roadway. The point of supply is at the service pit or where the cable crosses your property boundary.

- Private Underground Electric Lines: Maintenance is your responsibility.
- JEN's Service (Underground Service Cable): Maintenance is JEN's responsibility.

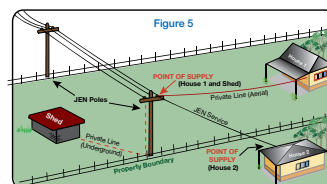


JEN's overhead line is in a public roadway. The overhead line is carried to a pole on private land. It then changes to an underground cable. The point of supply is where the aerial service cable is connected to the private pole.

- Private Underground Electric Lines and Private Poles: Maintenance is your responsibility.
- JEN's Aerial Service Cable: Maintenance and tree trimming in the public roadway is JEN's responsibility, however the vegetation clearance on your property under the aerial service cable is your responsibility.

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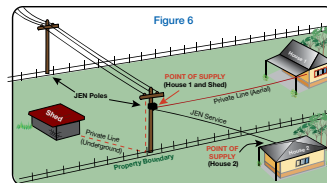
October 2025



JEN's overhead line is on private land. The point of supply for the first house (and shed) is where the private lines are connected to the JEN pole.

However, the second house is situated across a property boundary, so a JEN service is connected straight to the house. The point of supply is where the JEN service is connected to the house.

- First House Private Overhead Electric Line and Private Underground Line (to Shed): Maintenance and vegetation clearance is your responsibility.
- JEN's Overhead Service to Second House: Vegetation clearance is your responsibility. Maintenance is JEN's responsibility.



The only difference between this situation and the one above (Fig.5) is a transformer is fitted on the JEN pole.

Same rules apply:

- First House Private Overhead Electric Line and Private Underground Line (to Shed): Maintenance and vegetation clearance is your responsibility.
- JEN's Overhead Service to Second House: Vegetation clearance is your responsibility. Maintenance is JEN's responsibility.

October 2025

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How to look after Electric Lines.

1. Inspecting Lines

Inspect your private electric lines annually or ask a registered electrical contractor (electrician) to do it for you. Use binoculars or a telescope to inspect cable insulation (covering).

Warning: Under no circumstances climb a pole or approach the wires yourself. Contact with live wires can kill. Tree branches touching lines may also be live. Repairs MUST always be carried out by a registered electrical contractor.

2. Keep Trees Clear of Electric Lines

For trees which already exist near electric lines, advice should be sought from our Customer Service Centre on 1300 131 871 before you attempt to remove or trim them.

Private overhead electric lines can be damaged by contact with trees and overhead limbs. Falling branches may cause the lines to clash or fall to the ground. This could start a bushfire or result in someone being electrocuted.

3. Minimum Horizontal and Vertical Clearance Required

In general, the minimum clearance space for vegetation required for private overhead electric lines is as per the table below:

Insulated Wires	1 metre
Bare Wires	2 metres

The exact minimum clearance space required for vegetation is as per the current Electricity Safety (Electric Line Clearance) Regulations. These can be viewed on the website of the Victorian Electricity Safety Regulator, Energy Safe Victoria (ESV) www.energysafe.vic.gov.au.

Energy Safe Victoria may also be consulted for advice or clarification on (03) 9203 9700.

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Attachment A4. POEL Brochure – Safety and Responsibility (cont.)

Council Permits

If tree pruning is necessary and your property is in an area where a council planning permit is required before you cut a tree, you will need to comply with these regulations first unless JEN serves written notice that urgent tree pruning is required.

How JEN will help

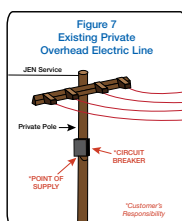
JEN may inspect your electrical installation (or any part of it) at any time. If a dangerous situation is discovered, we may disconnect electricity supply without prior notice. We may also check private poles and overhead lines. This will not reduce in any way the need for you to inspect and arrange necessary repairs and maintenance.

Total Fire Ban

On days of total fire ban, JEN may disconnect defective private overhead electric lines from its supply mains. This will further reduce the risk of fire. Reconnection will occur only after the severe weather conditions have subsided and charges may apply.

Circuit Breakers

When an electrician carries out maintenance on your private electric line, a CIRCUIT BREAKER must be fitted to your line. A circuit breaker is a switch installed at the start of your private electric line to switch off power whenever necessary, for example, during a high fire danger period. The circuit breaker will 'trip' (switch off automatically) only under the same conditions as a fuse would blow.



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A circuit breaker cannot be relied on for any greater electrical protection than a fuse. Should a circuit breaker 'trip', you may be able to restore electricity supply without waiting for a JEN representative to attend.

CAUTION: Where a circuit breaker has been switched off to isolate supply for VEGETATION CLEARANCE, prove that the private overhead electric line has been isolated before starting work.

Underground electric lines are a better choice

Should your overhead electric lines be in a bushfire risk area and need substantial repair, JEN may direct you to replace them with an Underground Cable.

An underground cable is far safer than an overhead line. It virtually eliminates the risk of starting a bushfire, and the danger of electrocution through contact with tractors and other farm equipment is minimised.

Underground cables are more reliable, and are not damaged by storms or weather and may even improve the look of your property. Overhead electric lines continually need maintenance, whereas underground cables require no vegetation clearance. This saves time and money. For these reasons we recommend you make plans for the eventual conversion to underground electric lines in accordance with the Electricity Safety (General) Regulations 2019 - regulation 234.

If electricity is supplied from a roadway outside your property, JEN will arrange for the installation of an underground cable to the 'point of supply' at your property boundary. (See Figure 3).

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Things to look for

If you answer **YES** to any of the following questions, your electric line may be in need of urgent attention. Remove offending tree limbs and have a registered electrical contractor check the line and carry out repairs without delay. Tick the box to check where the dangers are on your property.

1. If any section of your private overhead electric lines has more than one bare wire:

Is there any vegetation within 2.0m (7ft.) of any bare wire? ☐ Yes ☐ No



Is any wire hanging much lower than other wires in the same section? ☐ Yes ☐ No



Has anyone seen the wires clash together in high winds? ☐ Yes ☐ No



Are there any broken strands of wire? ☐ Yes ☐ No



Are any crossarms split, loose or not square to the pole? ☐ Yes ☐ No



Are the wires physically separated with spreaders? ☐ Yes ☐ No

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2. If any section of your private overhead electric lines has only one insulated line:

Is there any vegetation within 1.0m of the insulated cable? ☐ Yes ☐ No



Are there any gaps, cracks or pieces missing from the insulation (covering) of the cable? ☐ Yes ☐ No

3. For both types of private overhead electric lines:

Are any wires rubbing on metal edges of terminating structures, such as fascia, gutters or down pipes? ☐ Yes ☐ No



Are poles rotting at or just below ground level? (Dig carefully all around the pole to check, but beware of any underground wiring to the pole.) ☐ Yes ☐ No



Are any poles leaning excessively? ☐ Yes ☐ No



Are any brackets pulling away from the pole(s) or buildings? Are any other fittings crooked or loose? ☐ Yes ☐ No



Are any stay (guy) wires loose or broken? ☐ Yes ☐ No



Are any wires not securely fastened to insulators? ☐ Yes ☐ No

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October 2025

ATTACHMENT A6. FINAL NOTICE OF VEGETATION NEAR YOUR OVERHEAD SERVICE LINE



For all enquiries please contact our service provider
Zinfra T: 1300 434 401 E: JENVEG@zinfra.com.au



Jemena Electricity Networks (Vic) Ltd
PO Box 16182, Melbourne, VIC 3000
T: 1300 536 362
W: www.jemena.com.au

Notice Date / /

Span ID (reference #) _____

Address _____

FINAL NOTICE: Notice of Vegetation Near Your Overhead Service Line

Dear Owner/Occupier,

A short while ago Jemena notified you that vegetation located at this address requires clearing from the service line supplying this address.

A second follow-up audit has identified that the required vegetation clearing has not been performed within the specified 30 day timeframe.

Due to your failure to comply with this and prior notices this matter has been escalated to Jemena's Compliance Department. A Defect Notice has been issued against this premise and accompanies this Final Notice.

Failure to comply with this notice will result in further action which may include electricity supply disconnection.

You are required to prune/maintain the vegetation at this property which is surrounding the services line to a minimum clearance of 300mm in all directions (900mm on service lines exceeding 40 meters in length). As a guide, clearing should be carried out before vegetation grows to within 1000mm of the service line.

DO NOT ATTEMPT TO CLEAR VEGETATION WHERE IT IS UNSAFE TO DO SO OR IF CLEARING MAY CAUSE CONTACT WITH THE SERVICE LINE.

To arrange the required clearing Jemena advises you to engage a suitably trained person (i.e. from your local paper or business directory) who can safely perform this work. If you do not own the land or premise you occupy, **please advise the landowner or managing agent of this notice as soon as possible.**

To report the clearance of your service line or to discuss the status of the Defect Notice please contact Jemena Faults on 131 626

To discuss technical issues relating to the Defect Notice contact Jemena's Compliance Department on 1300 855 824.

Management – Jemena Electricity Networks

VEM 20-50F

ATTACHMENT B. RECORD OF CUSTOMER NEGOTIATION



For all enquiries please contact our service provider Zinfra
T: 1300 434 401 E: JENVEG@zinfra.com.au



Jemena Electricity Networks (Vic) Ltd
PO Box 16182, Melbourne, VIC 3000
T: 1300 536 362
W: www.jemena.com.au

Record of Customer Consultation

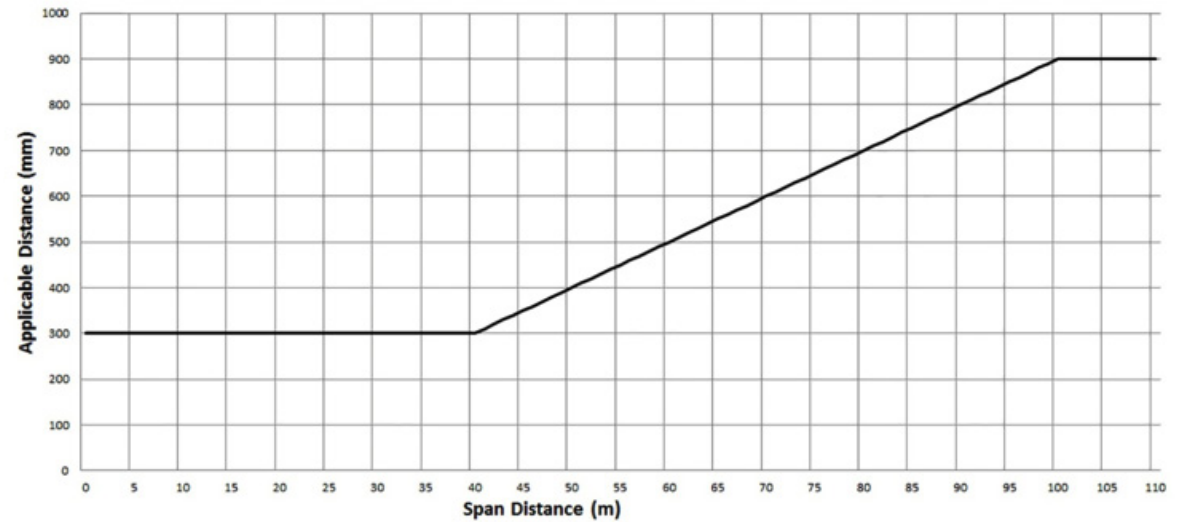
				Date	
Property Address					
Postal Address				Ph. B/H	
				Ph. A/H	
Feeder		Asset No		Pole No	
VMS No		Job No		Site Map Ref No	
No of Trees to be Removed		Herbicide Type		No of Trees to be Pruned	
Prior Notice	N ☐ Y ☐	No of Days		Scrub Maintenance Method Required	N ☐ Y ☐
Site Diagram  Compass					
Additional Requirements:					
Note: These works may be carried out by an authorised contractor on behalf of Zinfra					
Zinfra Representative	Print		Property Owner	Print	
	Sign			Sign	

ATTACHMENT C. MINIMUM CLEARANCE SPACE CHARTS

Extracts from: Schedule 2 – Applicable distance for middle two thirds of a span of an electric line in the Electricity Safety (Electric Line Clearance) Interim Regulations 2025.

GRAPH 1 – INSULATED ELECTRIC LINES IN ALL AREAS

Clauses 3 and 24

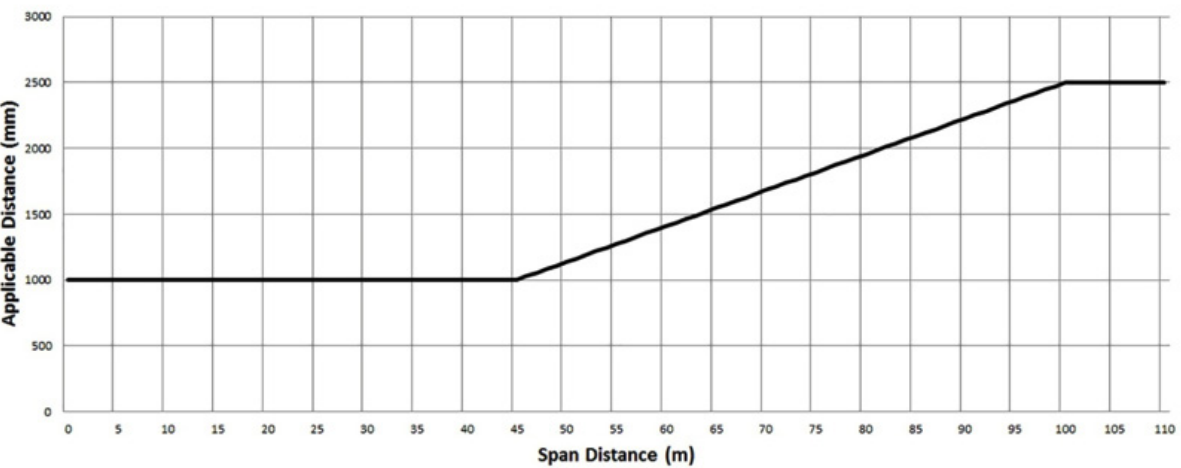


Notes to Graph 1:

- (1) The applicable distance includes allowances for sag and sway of the cable.
- (2) The minimum clearance space for a span of an electric line to which this Graph and clause 24 apply is partially illustrated in Figures 1, 2 and 3.
- (3) The applicable distance for the first and last sixths of a span of an electric line to which clause 24 applies is 300 millimetres.

GRAPH 2 – UNINSULATED LOW VOLTAGE ELECTRIC LINE IN LOW BUSHFIRE RISK AREA

Clauses 3 and 25

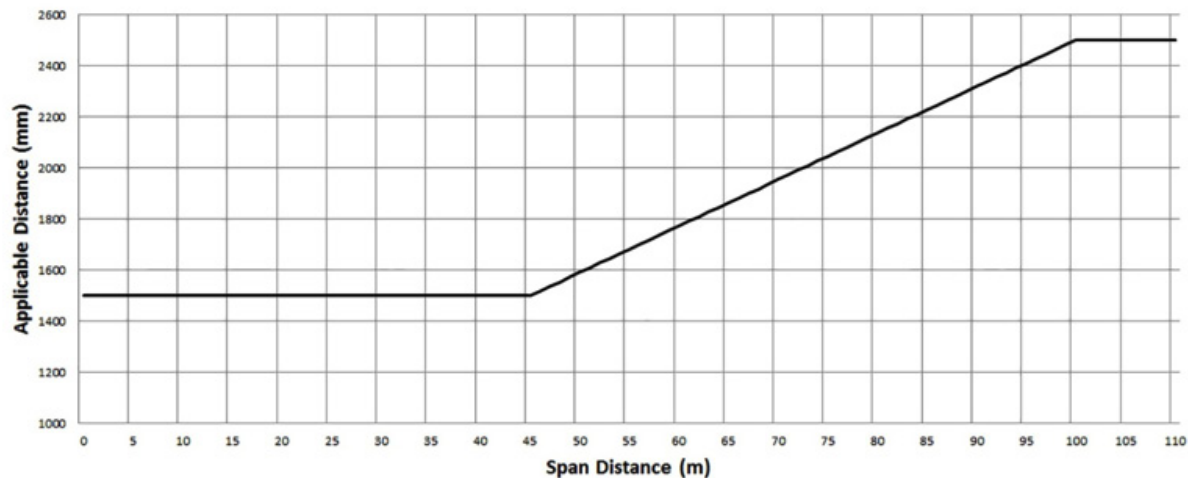


Notes to Graph 2:

- (1) The applicable distance includes allowances for sag and sway of the cable for a span up to and including 100 metres in length.
- (2) For a span longer than 100 metres, the applicable distance must be extended by an additional distance to allow for sag and sway of the cable. This is done by adding that distance to the applicable distance (see clause 25(2)(b)).
- (3) A distribution company, or an owner or operator of a railway supply network or a tramway supply network, must assist a Council, if requested, by determining the additional distance that allows for sag and sway of the cable (see clause 21(2)).
- (4) The minimum clearance space for a span of an electric line to which this Graph and clause 25 apply is partially illustrated in Figures 1 and 4.
- (5) The applicable distance for the first and last sixths of a span of an electric line to which clause 25 applies is 1000 millimetres.

**GRAPH 3 – UNINSULATED HIGH VOLTAGE ELECTRIC LINE
(OTHER THAN A 66 000 VOLT ELECTRIC LINE) IN LOW BUSHFIRE RISK AREA**

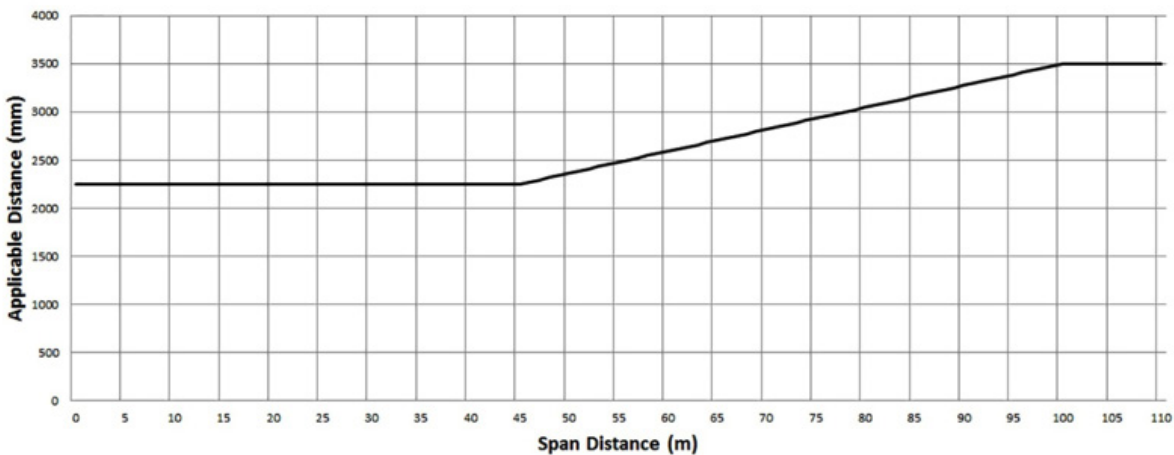
Clauses 3 and 26



- Notes to Graph 3:
- (1) The applicable distance includes allowances for sag and sway of the cable for a span up to and including 100 metres in length.
 - (2) For a span longer than 100 metres, the applicable distance must be extended by an additional distance to allow for sag and sway of the cable. This is done by adding that distance to the applicable distance (see clause 26(2)(b)).
 - (3) A distribution company, or an owner or operator of a railway supply network or a tramway supply network, must assist a Council, if requested, by determining the additional distance (see clause 21(2)).
 - (4) The minimum clearance space for a span of an electric line to which this Graph and clause 26 apply is partially illustrated in Figures 1 and 3.
 - (5) The applicable distance for the first and last sixths of a span of an electric line to which clause 26 applies is 1500 millimetres.

GRAPH 4 – UNINSULATED 66 000 VOLT ELECTRIC LINE IN LOW BUSHFIRE RISK AREA

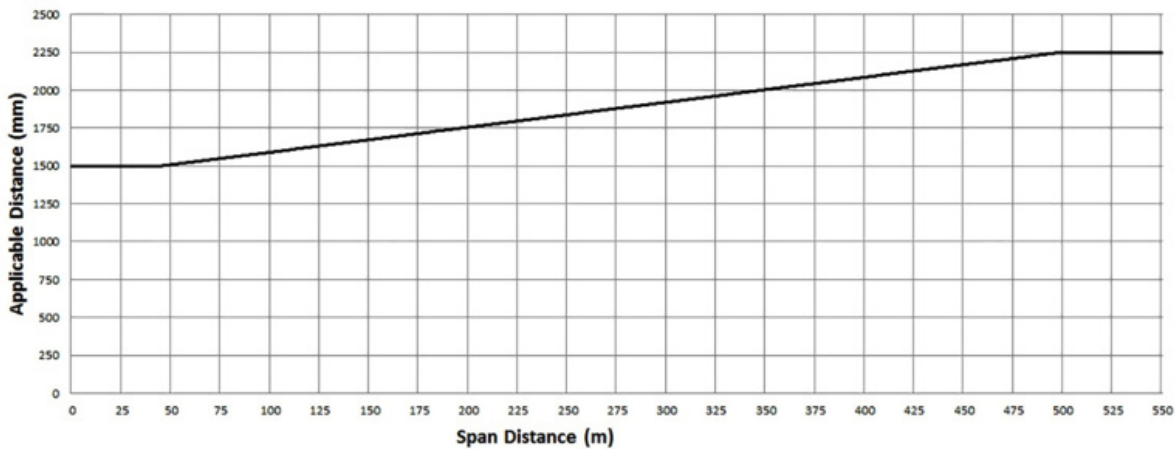
Clauses 3 and 27



- Notes to Graph 4:
- (1) The applicable distance includes allowances for sag and sway of the cable for a span up to and including 100 metres in length.
 - (2) For a span longer than 100 metres, the applicable distance must be extended by an additional distance to allow for sag and sway of the cable. This is done by adding that distance to the applicable distance (see clause 27(2)(a)(ii)).
 - (3) A distribution company, or an owner or operator of a railway supply network or a tramway supply network, must assist a Council, if requested, by determining the additional distance (see clause 21(2)).
 - (4) The minimum clearance space for a span of an electric line to which this Graph and clause 27 apply is partially illustrated in Figures 1 and 5.
 - (5) The applicable distance for the first and last sixths of a span of an electric line to which clause 27 applies is 2250 millimetres.

**GRAPH 5 — UNINSULATED LOW VOLTAGE AND HIGH VOLTAGE ELECTRIC LINE
(OTHER THAN A 66 000 VOLT ELECTRIC LINE) IN HAZARDOUS BUSHFIRE RISK AREA**

Clauses 3 and 28

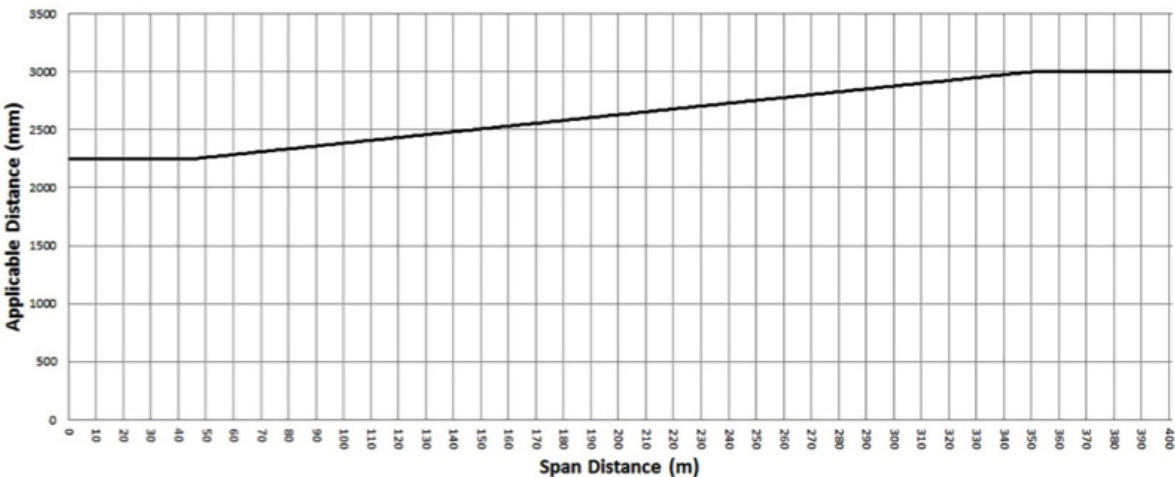


Notes to Graph 5:

- (1) The applicable distance must be extended by an additional distance to allow for sag and sway of the cable. This is done by adding that distance to the applicable distance (see clause 28(2)(a)).
- (2) A distribution company, or an owner or operator of a railway supply network or a tramway supply network, must assist a Council, if requested, by determining the additional distance (see clause 21(2)).
- (3) The minimum clearance space for a span of an electric line to which this Graph and clause 28 apply is partially illustrated in Figures 1 and 5.
- (4) The applicable distance for the first and last sixths of a span of an electric line to which clause 28 applies is 1500 millimetres.

**GRAPH 6 — UNINSULATED 66 000 VOLT ELECTRIC LINE IN
HAZARDOUS BUSHFIRE RISK AREA**

Clauses 3 and 29



Notes to Graph 6:

- (1) The applicable distance must be extended by an additional distance to allow for sag and sway of the cable. This is done by adding that distance to the applicable distance (see clause 29(2)(a)).
- (2) A distribution company, or an owner or operator of a railway supply network or a tramway supply network, must assist a Council, if requested, by determining the additional distance (see clause 21(2)).
- (3) The minimum clearance space for a span of an electric line to which this Graph and clause 29 apply is partially illustrated in Figures 1 and 5.
- (4) The applicable distance for the first and last sixths of a span of an electric line to which clause 29 applies is 2250 millimetres.

FIGURE 1 — PLAN VIEW OF ELECTRIC LINES IN ALL AREAS

Clauses 24, 25, 26, 27, 28 and 29,
Graphs 1, 2, 3, 4, 5 and 6

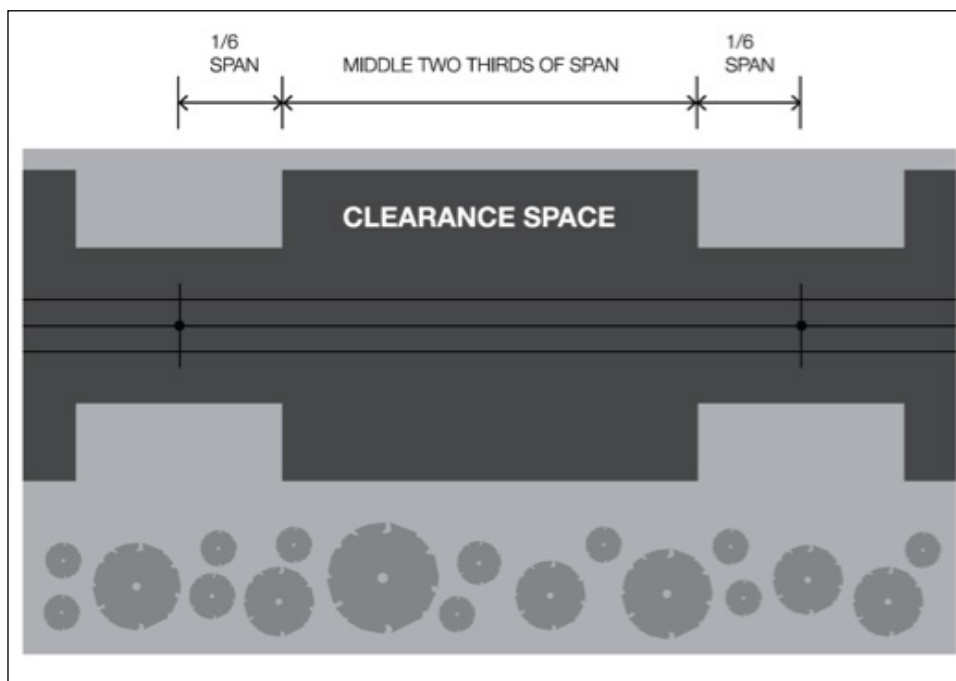
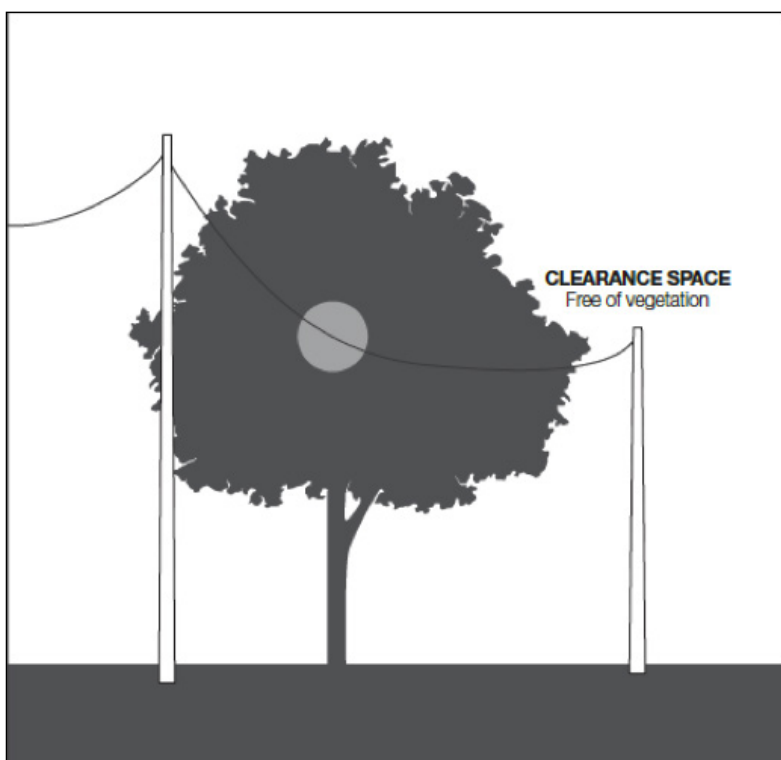


FIGURE 2 — INSULATED ELECTRIC LINES IN ALL AREAS

Clause 24, Graph 1



Not to Scale

**FIGURE 3 — INSULATED ELECTRIC LINES IN ALL AREAS
AND UNINSULATED HIGH VOLTAGE ELECTRIC LINES
(OTHER THAN 66,000 VOLT ELECTRIC LINES) IN LOW BUSHFIRE RISK AREAS**

Clauses 24 and 26, Graphs 1 and 3



Not to Scale

FIGURE 4 — UNINSULATED LOW VOLTAGE ELECTRIC LINE IN A LOW BUSHFIRE RISK AREA

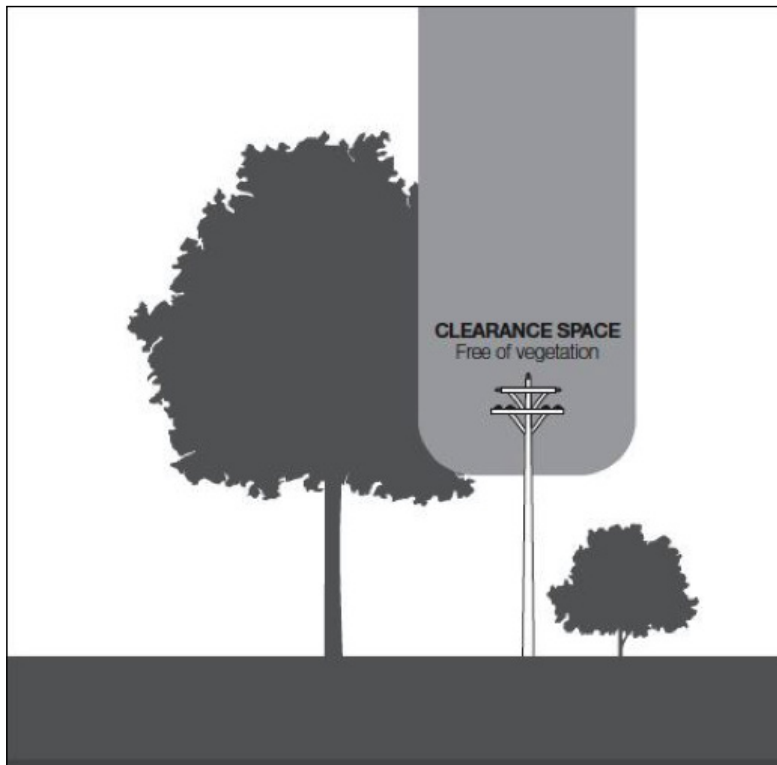
Clause 25, Graph 2



Not to Scale

**FIGURE 5 — UNINSULATED 66,000 VOLT ELECTRIC LINE IN A LOW BUSHFIRE RISK AREA
AND UNINSULATED ELECTRIC LINE IN A HAZARDOUS BUSHFIRE RISK AREA**

Clauses 27, 28 and 29, Graphs 4, 5 and 6



Not to Scale

ATTACHMENT D. VEGETATION MANAGEMENT – TREE CUTTING SCHEDULES

Zone Substation		LBRA ANNUAL PROGRAM (2025 – onwards)											
JEN LBRA Program		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
North Essendon Feeders	NS												
Coburg South Feeders	CS												
East Preston Feeders	EP												
Fairfield Feeders	FF												
Heidelberg Feeders	HB												
North Heidelberg Feeders)	NH												
Watsonia Feeders	WT												
Thomastown Feeders	TT												
Preston Feeders	PTN												
East Preston Feeders	EPN												
Coburg North Feeders	CN												
Pascoe Vale Feeders	PV												
Broadmeadows South Feeders	BMS												
Broadmeadows Feeders	BD												
Somerton Feeders	ST												
Kalkallo Feeders	KLO												
Coolaroo Feeders	COO												
Sunbury Feeders	SBY												
Sydenham Feeders	SHM												
St Albans Feeders	SA												
Airport West Feeders	AW												
Tullamarine Feeders	TMA												
Braybrook Feeders	BY												
Essendon Feeders	ES												

Zone Substation		LBRA ANNUAL PROGRAM (2025 – onwards)											
JEN LBRA Program		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Flemington Feeders	FT												
Tottenham Feeders	TH												
Footscray West Feeders	FW												
Footscray East Feeders	FE												
Yarraville Feeders	YVE												
Newport Feeders	NT												

Note: The cutting program generally follows the assessment program by two to four weeks.

Zone Substation		HBRA ANNUAL PROGRAM (2025 – onwards)											
JEN HBRA Program		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Sunbury	SBY												
Airport West	AW												
Tullamarine	TMA												
Broadmeadows	BD												
St Albans	SA												
Somerton	ST												
Sydenham	SHM												
North Heidelberg	NH												
Coolaroo	COO												
Kalkallo	KLO												

Substation	Included Suburbs
AW	Airport West, Attwood, Avondale Heights, Essendon Fields, Essendon North, Essendon West, Gladstone Park, Glenroy, Gowanbrae, Jacana, Kealba, Keilor, Keilor East, Keilor Park, Niddrie, Strathmore Heights, Sunshine North, Tullamarine, Westmeadows, Melbourne Airport
BD	Attwood, Broadmeadows, Campbellfield, Coolaroo, Dallas, Fawkner, Gladstone Park, Greenvale, Jacana, Lalor, Meadow Heights, Thomastown, Westmeadows
BMS	Broadmeadows, Campbellfield, Gladstone Park, Glenroy, Jacana, Westmeadows
BY	Avondale Heights, Braybrook, Essendon West, Footscray, Keilor East, Maidstone, Maribyrnong, Sunshine, Sunshine North
CN	Broadmeadows, Campbellfield, Coburg, Coburg North, Fawkner, Glenroy, Hadfield, Pascoe Vale, Preston, Reservoir, Thomastown
COO	Attwood, Beveridge, Bulla, Campbellfield, Clarkefield, Coolaroo, Craigieburn, Diggers Rest, Greenvale, Keilor North, Meadow Heights, Melbourne Airport, Mickleham, Oaklands Junction, Roxburgh Park, Somerton, Westmeadows, Wildwood, Yuroke
CS	Brunswick, Brunswick East, Brunswick West, Coburg, Coburg North, Essendon, Pascoe Vale, Pascoe Vale South, Preston, Strathmore, Thornbury
EP	Bellfield (Greater Melbourne), Heidelberg West, Ivanhoe, Preston, Thornbury
EPN	Bellfield, Heidelberg Heights, Heidelberg West, Ivanhoe, Preston
ES	Aberfeldie, Airport West, Ascot Vale, Avondale Heights, Essendon, Essendon Fields, Essendon North, Essendon West, Keilor East, Maribyrnong, Moonee Ponds, Niddrie, Strathmore
FE	Ascot Vale, Flemington, Footscray, Maribyrnong, Seddon, South Kingsville, Spotswood, West Footscray, Yarraville
FF	Alphington, Clifton Hill, Fairfield, Ivanhoe, Kew, Kew East, Northcote, Thornbury
FT	Ascot Vale, Flemington, Footscray, Kensington, Maribyrnong, Moonee Ponds, North Melbourne, Parkville, Travancore, West Melbourne
FW	Braybrook, Brooklyn, Footscray, Kingsville, Maidstone, Newport, Seddon, South Kingsville, Spotswood, Tottenham, West Footscray, Yarraville
HB	Alphington, Balwyn North, Bulleen, Eaglemont, Heidelberg, Ivanhoe, Ivanhoe East, Kew East, Rosanna, Viewbank
KLO	Craigieburn, Donnybrook, Kalkallo, Mickleham, Wollert
MAT	Keilor, Melbourne Airport, Tullamarine
NH	Bulleen, Bundoora, Eaglemont, Heidelberg, Heidelberg Heights, Heidelberg West, Ivanhoe, Lower Plenty, Macleod, Montmorency, Preston, Reservoir, Rosanna, Templestowe Lower, Viewbank, Watsonia, Yallambie
NS	Ascot Vale, Brunswick West, Essendon, Essendon Fields, Essendon North, Moonee Ponds, Parkville, Pascoe Vale, Pascoe Vale South, Strathmore
NT	Altona, Altona North, Newport, Port Melbourne, South Kingsville, Spotswood, Williamstown, Williamstown North
PTN	Preston, Reservoir, Thornbury

Substation	Included Suburbs
PV	Coburg North, Essendon Fields, Gladstone Park, Glenroy, Gowanbrae, Hadfield, Jacana, Oak Park, Pascoe Vale, Strathmore, Strathmore Heights
SA	Bulla, Delahey, Keilor, Keilor Lodge, Keilor North, Melbourne Airport, Sydenham, Taylors Hill, Taylors Lakes
SBY	Bulla, Clarkefield, Coimadai, Diggers Rest, Gisborne, Gisborne South, Mickleham, Oaklands Junction, Riddells Creek, Sunbury, Toolern Vale, Wildwood
SHM	Bonnie Brook, Bulla, Calder Park, Caroline Springs, Diggers Rest, Fraser Rise, Hillside (Greater Melbourne), Keilor Lodge, Keilor North, Plumpton, Sunbury, Sydenham, Taylors Hill, Taylors Lakes, Toolern Vale
ST	Campbellfield, Coolaroo, Craigieburn, Epping, Lalor, Mickleham, Roxburgh Park, Somerton, Wollert
TH	Braybrook, Brooklyn, Laverton North, Maidstone, Sunshine, Sunshine West, Tottenham, West Footscray, Yarraville
TMA	Keilor, Keilor East, Keilor Park, Melbourne Airport, Tullamarine
TT	Bundoora, Fawkner, Kingsbury, Macleod, Reservoir, Thomastown
WT	Macleod, Watsonia, Yallambie
YVE	Aberfeldie, Ascot Vale, Avondale Heights, Footscray, Maidstone, Maribyrnong, Newport, Port Melbourne, South Kingsville, Spotswood, West Melbourne, Yarraville

ATTACHMENT E. IMPORTANT TREES REGISTER SAMPLE

Extra Service Required (ESR) Monitoring Report

JEN	HB0-010	
ESR ID:	414	Phone (BH)
Name	Heritage Victoria	Phone (AH)
Address	40 Glenard Drive, IVANHOE EAST, 3079, VIC	Mobile Phone
Description	Aesthetic Significance, location: Private. Pls consult & notify owner & SP prior to any work being undertaken. "Glenard Farm". Row of 3 of Cypress affecting service lines & LV open wire conductors on opp side of rd. A significant feature of H2103 the Heri	

NOTIFICATION

No	Courtesy Call required to notify customer.	Do	Caution Required
No	Phone customer prior to assessing		
No	Send Notification letter to		
No	Phone customer prior to entering ppty		

ACCESS

No	Do not use Herbicides on or
No	High Disease Risk Area. Vehicles must be cleaned prior
No	Do not enter, contact owner before assessing,

REFER TO

No	SaP must be on Site at
No	Do not enter ppty, SPAN Mgr to decide best
No	Ombudsman Case - Do not speak to Customer.

Significant Tree

Yes	Significant Tree
Details	Aesthetic Significance. Significant trees in span,

Asset Details

Camm No.	Pole	VMS	Job No.
A112079			978404

Prior Action Details

Date of Action	Signed off By	Resolved?	Job No.	Action Taken
-----------------------	----------------------	------------------	----------------	---------------------

ATTACHMENT F. HAZARD TREE REGISTER SAMPLE

Span ID	Feeder Name	Camm No. / Pole No.	Road Address	Suburb / Town	Voltage	VMS Span Id	Assess Date	Assessed by	Span Comment	No. of Trees	Fire Zone	Shire	Map Ref	Entered By
11931	AW 02	45812	1 Brunton Crescent	Tullamarine	HL	945682	15/12/09		Feeder AW2	1	LBRA Declared	Hume	15K11	
14663	AW 03	85916	Unit 1 No.3 Tullamarine Park Rd	Tullamarine	HL	946958	25/09/12		In Elata Dr. Termination pole. VMS ID refers to 4 Elata Dr as the address because that is the number on the nearest letterbox on site. First assessed 07/06/2010.	1	LBRA	Brimbank	15E5	
14664	AW 03	85909	Unit 5, No.5 Elata Drive	Tullamarine	HL	946984	25/09/12		City of Brimbank confirmed tree is on private property 07/06. Negotiate tree removal works with owner. Meeting 07/06/2010. Would like the tree removed but not willing to pay for any of works.	1	LBRA	Brimbank	15E5	
12786	AW 07	95514	85 Arcade Way	Keilor East	LV	960715	07/05/10		Reassessed rating 1.	1	LBRA Declared	Moonee Valley	27C2	
11310	BD0-011	48956	153 View St	Glenroy	LV	1013444	22/04/09		Job number 125 on Cut WO. Reinspection – Rating 1.	1	LBRA Declared	Merri-bek	6 H12	
11451	COO 11	58402	Dirt Rd besides Rose Farm - Mickleham Rd	Attwood	HV	1013002	09/09/09		Go past air navigation facility, last 2 spans. Reinspection 21/2/2011. Rating reduced from 3 to 1.	6	HBRA	Hume	5 A2	
12383	COO 11	72303	1 Humevale Ct	Meadow Heights	LV	939131	04/03/10		Tree shows signs of decline and has trunk inside 3m. Customer has requested assistance with removal of tree.	1	LBRA	Hume	6H1	
22007	COO 11	22949	420 Wildwood Road South	Wildwood	HV	101227	01/10/12		Last span in 420. Enter through gate rhs of house.	1	HBRA	Hume	38G 610	
22008	COO 11	22938	401 Wildwood Road	Wildwood	HV	935063	01/10/12			1	HBRA	Hume	384 B12	
22009	COO 11	22947	430 Wildwood Road South	Wildwood	HV	935055	01/10/12		Last span in 430 Driveway, 17m if dry	1	HBRA	Hume	384 B10	
22010	COO 11	16458	465 Wildwood Road	Wildwood	HV	935058	01/10/12			2	HBRA	Hume	384 A11	

ATTACHMENT G. VESI VEGETATION SKILLS AND TRAINING MATRIX (SAMPLE)

The current version is available from the VESI website - <https://vesi.com.au/skills-and-training/>

VESI - Vegetation Skills and Training Matrix – Units of Competence Requirements

The following table outlines the Units of Competency required to be undertaken for the applicable Vegetation role in the VESI. All Mandatory (M) units of competency shall be completed to undertake the role. Other units of Competence may be required to fulfil the role and the task being undertaken.

Legend

M - Mandatory

C - Conditional - if worker requires this training for the works being performed'

		Qualification / Competency Standard Unit (CSU) Number	Assessor	Chipper Operator	Cutter Working from EWP	Mechanical tree trimmer / Hedger	Ground Based Plant Operator	Tree Climber
Qualification								
	Certificate II in ESI - Powerline Vegetation Control	UET20312	M		M		M	M
	Certificate III in Arboriculture	AHC30824						
Licence								
	High Risk Work Licence - Boom-type Elevating Work Platform (WP)				M			
Core Competency Standard Units								
	Apply work health and safety requirements for powerline vegetation control	UETDRVC001	M		M		M	M
	Comply with environmental requirements	UETDREL002	M		M		M	M
	Monitor vegetation control work in the vicinity of live electrical apparatus	UETDRVC009	M		M		M	M
	Operate and maintain chainsaws	AHCMOM213	M	C	M	C	M	M
	Working safely near live electrical apparatus as a non-electrical worker	UETDREL006	M		M		M	M
Elective Competency Standard Units								
	Access trees for inspection	AHCARB322						M
	Apply chemicals under supervision	AHCCHM201						
	Assess vegetation in an electricity supply industry environment	UETDRVC002	M					
	Control vegetation in the vicinity of live electrical apparatus from an elevated work platform	UETDRVC004			M			
	Control vegetation in the vicinity of live electrical apparatus from ground level	UETDRVC005						

		Qualification / Competency Standard Unit (CSU) Number	Assessor	Chipper Operator	Cutter Working from EWP	Mechanical tree trimmer / Hedger	Ground Based Plant Operator	Tree Climber
	Control vegetation in the vicinity of live electrical apparatus from within the tree	UETDRVC006						M
	Control vegetation using pruning techniques	UETDRVC007			M		M	M
	Fell Small Trees	AHCPCM205						
	Licence to operate a boom-type elevating work platform (boom length 11 metres or more)	TLILIC0005			M			
	Maintain safety at an incident scene	PUAWHS002	M	M	M	M	M	M
	Operate a mobile chipper/mulcher	FWPHAR2208		M				
	Perform a ground-based tree defect evaluation	AHCARB408						
	Perform rescue from within a tree in the vicinity of live electrical apparatus	UETDRVC010						M
	Recognise plants	AHCPCM204	M					
	Use specialised plant to cut vegetation above ground in the vicinity of live electrical apparatus	UETDRVC011					M	
	Initial Training							
Initial Training	ESI safety rules for work on, near or in the vicinity of electrical apparatus	UETDRMP002	M	M	M	M	M	M
	Prepare to work safely in the construction industry	CPCWHS1001	M	M	M	M	M	M
	Training²							
1 Year	Perform elevated work platform controlled descent escape	UETDRMP004			M			
1 Year	Perform elevated work platform rescue	UETDRMP005			M			
1 Year	Perform rescue from within a tree in the vicinity of live electrical apparatus	UETDRVC010						M
1 Year	Provide cardiopulmonary resuscitation ³	HLTAID009	M	M	M	M	M	M
1 Year	Provide first aid in an ESI environment ³	UETDRMP010	M	M	M	M	M	M
1 Year	Safe Approach Distances - Vegetation Work		M	C	M	C	M	M
3 Yearly	Control traffic with stop-slow bat	RIIWHS205E	C	C6	C6	C	C6	C6
3 Yearly	Implement traffic management plan	RIIWHS302E	C	C6	C6	C	C6	C6
3 Yearly	Manual Handling		M	M	M	M	M	M
3 Yearly	Safe to Approach SWER4		C	C	C	C	C	C
3 Yearly	Utilities Temporary Traffic Management (TTM) Worker Accreditation course		C	C	C	C	C	C

		Qualification / Competency Standard Unit (CSU) Number	Assessor	Chipper Operator	Cutter Working from EWP	Mechanical tree trimmer / Hedger	Ground Based Plant Operator	Tree Climber
3 Yearly	VESI Environmental Framework		M	M	M	M	M	M
3 Yearly	VESI Safety Framework		M	M	M	M	M	M
Authority Training*								
3 Yearly	Apply access authority procedures to work on or near electrical apparatus	UETDRMP001			C			
3 Yearly	Enter Enclosures		C			C		
3 Yearly	Make Application for				C			
Other								
	ESI Worker Card		M	M	M	M	M	M
	Network Operator Induction		M	M	M	M	M	M

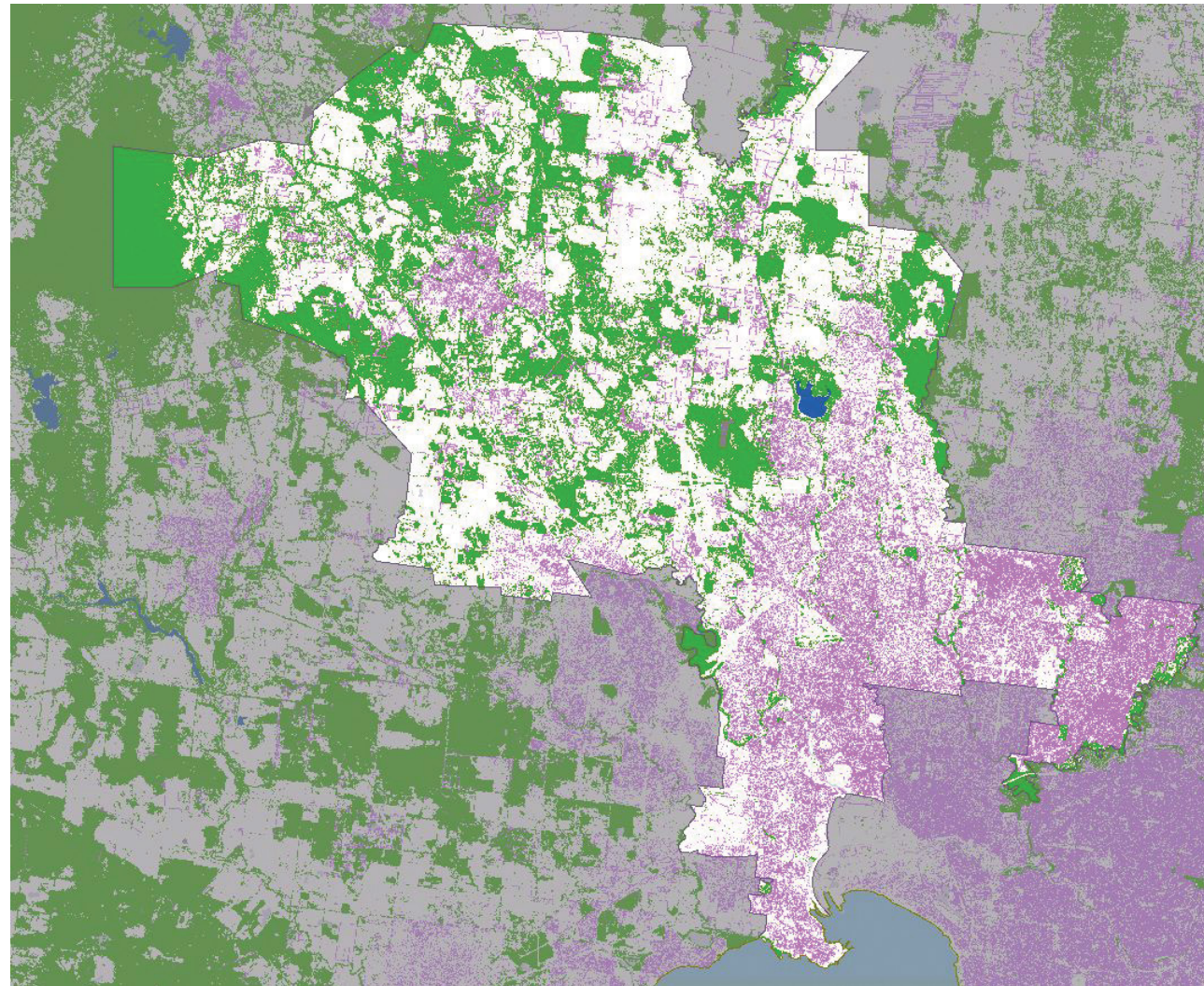
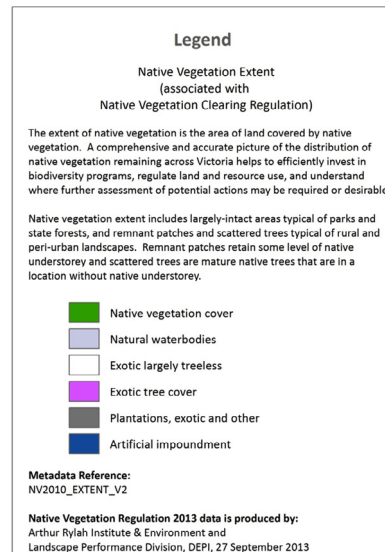
Vegetation Management Guideline
July 2025

Table 1.1 VESI - Vegetation Skills and Training Matrix – Units of Competence Requirements

ATTACHMENT H. VEGETATION SERVICE DEFECT REGISTER SAMPLE

Status	Location of defect	Suburb	SPAN ID	ASSET #	Initial Defect Notice Ref #	Initial Issue Date	Work Completed (Audit Date)	Reminder Defect Notice Ref #	Reminder Notice Issue Date	Work Completed (Audit Date)	JEN Defect Notice Ref #	JEN Defect Notice Ref#	Issue Date	Comments
INITIAL	68 North Rd	Reservoir	973585	A033088	26310	22/03/2013								Jemena will shift line as it is too low. Shane said owner will cut. Site Visit 13/6/2013, 25/6/13, 5/7/13, 30/7/13, 12/9/2013, 19/12/2013, 29/1/14 Jemena have not shifted line yet.
REMINDER	71 Stirling Dve	Keilor East	948527	A081314	48734	14/11/2013	–	223	29/01/2014					10mm > still exists on Conifer (Re-issued RN)
REMINDER	5 Lenore Cr	Williamstown	1009200	A125505	51983/4	18/11/2013	–	220	20/01/2014					10mm > still exists on Tree
REMINDER	10 Florence St	Williamstown North	1009172	A034800	50641	21/11/2013	–	217	20/01/2014					10mm > still exists on Tree
REMINDER	38 Kanowna St	Williamstown	998657	A024715	48412	21/11/2013	–	219	20/01/2014					10mm > still exists on Ash
REMINDER	27 Park Cr	Williamstown North	1009099	A065755	52753	22/11/2013	–	218	20/01/2014					10mm > still exists on Tree
REMINDER	12 Castleton Rd	Viewbank	976686	A079945	56077	1/12/2013	–	222	29/01/2014					10mm > still exists on Evergreen Alda
REMINDER	12 Clovelly Ct	Viewbank	976676	A079969	56082	1/12/2013	–	221	29/01/2014					10mm > still exists on Cedar
REMINDER	43 McGowan Ave	Preston	992696	A068828	58297	15/01/2014	–	224	18/02/2014					10mm > still exists on Willow Myrtle
REMINDER	21 Jackson Pde	Coburg North	992642	A068469	58355	16/01/2014	–	225	18/02/2014					10mm > still exists on Photinia
INITIAL	14 Hillcroft St	Reservoir	989007	A101202	58401	20/01/2014								
INITIAL	424 Gaffney St	Pascoe Vale	1055143	A048548	58700	30/01/2014								
INITIAL	90 Edwardes St	Reservoir	990093	A058561	57689	30/01/2014								
INITIAL	682 Pascoe Vale Rd	Oak Park	950164	A093269	55833	3/02/2014								

ATTACHMENT I. NATIVE AND EXOTIC VEGETATION IN THE JEN REGION



Map reproduced in accordance with terms and condition found at: <http://creativecommons.org/licenses/by/3.0/au/legalcode>

ATTACHMENT J. ENGINEERING SOLUTIONS FOR VEGETATION ISSUES

Location/Customer/Tree Details					
Date					
Customer Name (if available)					
Contact Details (Phone)					
Address					
LIS Number					
Feeder					
Inspector –Name/Mobile					
Mel Ref					
LBRA/HBRA					
Declared Council Area					
Important Vegetation					

Asset Information					
Serviceline	Y/N	LV Mains		HV	
ABC Service		ABC		Copper	
Property Crossing		Copper		Aluminium	
Customer Responsible Tree		Aluminium		Steel	
JEN Responsible Tree		JEN Responsible Tree		JEN Responsible Tree	
Council Responsible Tree		Council Responsible Tree		Council Responsible Tree	
Other - Provide Comments below					

Suggested Engineering Solution					
Serviceline	Y/N	LV Mains		HV	
Replace Service (ABC)		Install LVABC		Install HVABC	
Relocate on House End		Relocate Pole/s		Relocate Pole/s	
Relocate on Pole End		Install Extra Pole/s		Install Extra Pole/s	
Install Service Pole		Offset Crossarm/s		Offset Crossarm/s	
Underground Service		Underground Mains		Underground Mains	
Other - Provide Comments below					

Justification for Engineering Solution					
Serviceline	Y/N	LV Mains		HV	
Customer Refuses Cutting		Customer Refuses Cutting		Customer Refuses Cutting	
Trunk/Structural Limb		Trunk/Structural Limb		Trunk/Structural Limb	
Important Tree/s		Important Tree/s		Important Tree/s	
Property Crossing		Property Crossing		Property Crossing	
Major Cutting Required		Major Cutting Required		Major Cutting Required	
Major Removal Required		Major Removal Required		Major Removal Required	
Access Issues		Access Issues		Access Issues	
Other - Provide Comments below					

Attachment J. Engineering Solutions for Vegetation Issues (cont.)

Photos

Diagram and Any Other Comments, Hazards, etc.

ATTACHMENT K. JEN FAULT INVESTIGATION FORM

Trouble Order Number:		Fault Date:	
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Location Details	
Address: (Street, Street No., Road, Area)	
Feeder:	
Pole No: (AXXXXXX):	
HBRA / LBRA:	
Tree Responsibility: (JEN, Council, Other Responsible Person)	
Tree Outside or Inside Required Clearance Space:	

Tree Details	
Species:	
Height:	
What happened? (broken branch, uprooted tree, bark)	
Distance from tree trunk to conductor:	
Foliage clearance from conductor:	
Size of any broken branches:	

Fault Details	
Fault Details	
Cause of fault: (wind, tree failure, customer related, unknown)	
Damage to Assets: (fire, damage to property, etc.)	
Other information:	

Field Officer:		Date Inspected:	
-----------------------	--	------------------------	--

Attachment K. JEN Fault Investigation Form (cont.)

Post Incident Review	
Location Details	
Reason for not meeting the Required Minimum Clearance Space:	

Recommendations/Actions	Closeout Date	Responsible Person

ATTACHMENT L. COUNCILS WITHIN JEN NETWORK AREA

Council Name
Banyule
Brimbank
Darebin
Hobson’s Bay
Hume
Macedon Ranges
Manningham
Maribyrnong
Melbourne
Melton
Mitchell
Moonee Valley
Merri-bek
Whittlesea
Yarra

ATTACHMENT M. NOTICE TO OWNERS OF CONTIGUOUS LAND

ATTENTION: POWERLINE VEGETATION CLEARING ON LAND NEAR OR ADJACENT TO YOUR PROPERTY

Dear Customer,

Jemena Electricity Networks (JEN) is the electricity distribution network owner in your area and distributes electricity to over 330,000 customers in an area over 950 square kilometres of north-west greater Melbourne.

As the distribution network owner, Jemena has legal obligations for maintaining the clearance of trees from powerlines. In this case the trees are on land contiguous to yours (i.e. your neighbours land or council land... not your land) and you have received this notice as the use of your property may be affected during these required tree cutting works.

A recent inspection has identified that vegetation requires clearing on land adjacent to yours and these works may affect the use of your land by the following:

☐ Your driveway access may be impeded during the works ☐ Access to your property is required to complete works or pick up debris

These works are scheduled to be carried out between / /20 and / /20 **Ref No:** CL



For all enquiries please contact our service
partner Zinfra:
T: 1300 434 401
E: JENVEG@zinfra.com.au



Jemena Electricity Networks (Vic) Ltd,
PO Box 16182 Melbourne VIC 3000,
T: 1300 536 362
W: www.jemena.com.au

ATTACHMENT N. URGENT TREE CUTTING OR REMOVAL WORK NEAR POWERLINES



For all enquiries please contact our service provider
Zinfra T: 1300 434 401 E: JENVEG@zinfra.com.au



Jemena Electricity Networks (Vic) Ltd
PO Box 16182, Melbourne, VIC 3000
T: 1300 536 362
W: www.jemena.com.au

ATTENTION: URGENT TREE CUTTING OR REMOVAL NEAR POWERLINES

Date of Works / /

Reference _____

Feeder Name _____

Date Span Last Inspected _____

Address _____

Dear Customer,

Jemena Electricity Networks (JEN) supplies electricity to homes and businesses in Melbourne's north-western suburbs, JEN operates and maintains the poles and wires in your area and has a specific electric line clearance program which is managed by our business partner Zinfra.

JEN is responsible maintaining the clearance of trees from powerlines that cross your property boundary, or trees within your property near the powerlines in the street, Vegetation contacting or situated close to power lines can present a safety risk to people and property an in extreme situations may cause an electricity supply interruption or a fire.

☐ Tree/s within your property have been identified as posing an urgent threat to Jemena's electrical assets as well as public safety and will be actioned accordingly. These works are programmed to be carried out between the following dates;

/ / and the / /

☐ Tree/s within your property were identified as posing an immediate threat to Jemena's electrical assets as well as public safety and were actioned immediately.

☐ Tree/s within your property failed of its/their own accord. It is the property owner's responsibility to dispose of all vegetation debris resulting from the urgent tree cutting or removal work recently undertaken by Jemena.

Please Note

An authorised service provider engaged by Zinfra will carry out this work. These works are provided at no charge to the customer.

FOR ALL ENQUIRIES: Please contact Zinfra on 1300 434 401.

ATTACHMENT O. NOTIFICATION OF PRUNING OR REMOVAL OF HAZARD TREES NEAR POWERLINES WITHIN YOUR PROPERTY



For all enquiries please contact our service provider Zinfra
T: 1300 434 401 E: JENVEG@zinfra.com.au



Jemena Electricity Networks (Vic) Ltd
ABN 82 064 651 083
PO Box 16182, Melbourne, VIC 3000
T +61 3 9173 7000
www.jemena.com.au

ATTENTION: PRUNING OR REMOVAL OF HAZARDOUS TREES NEAR POWERLINES WITHIN YOUR PROPERTY

Date of Works / / Feeder Name Reference

Address

Dear Customer,

As part of Jemena's Vegetation Management Program, power lines are regularly inspected to maintain fire safety and powerline reliability.

A recent inspection has identified a hazardous tree(s) within your property that poses a risk to Jemena's Electrical Distribution Network and requires clearing as specified in the Electricity Safety (Electric Line Clearance) Interim Regulations 2025.

☐ **Pruning required**

Trees within your property have been identified as hazardous to Jemena Electrical Network assets and require pruning to mitigate the threat.

☐ **Removal required**

Trees within your property have been identified as hazardous to Jemena Electrical Network assets and require removal to mitigate the threat.

Jemena requires you to **contact our service provider Zinfra** on the number below to arrange an appointment with one of their representatives to discuss the proposed tree clearing works T: **1300 434 401**

Please Note

An authorised service provider engaged by Zinfra will carry out this work. These works are provided at no charge to the customer.

VEM 20-52B

ATTACHMENT P: NOTICE OF VEGETATION MANAGEMENT WORKS NEAR POWERLINES



For all enquiries please contact our service provider
Zinfra T: 1300 434 401 E: JENVEG@zinfra.com.au



Jemena Electricity Networks (Vic) Ltd
PO Box 16182, Melbourne, VIC 3000
T: 1300 536 362
W: www.jemena.com.au

NOTICE OF VEGETATION MANAGEMENT WORKS NEAR POWERLINES

Notice Recipient	
Recipients Contact Details	
Commencement of Works	
Work Locations/Areas	Refer to accompanying list

As part of the Jemena Vegetation management program, powerlines (and related electrical assets) are regularly inspected to ensure fire safety and electricity supply reliability. This program is managed by Zinfra on behalf of Jemena Electricity Networks (JEN) and covers declared/non-declared areas.

A recent inspection by Zinfra has identified vegetation on land under your municipality's management which requires clearing by Zinfra to ensure the minimum clearance distance between vegetation and powerlines is maintained in accordance with the Electricity Safety (Electric Line Clearance) Interim Regulations 2025.

JEN has the responsibility to clear this vegetation in accordance with section 84 of the Electricity Safety Act 1998 in 'Non-Declared Areas' and will apply the following management practices;

PRUNING

Pruning will be carried out in accordance with regulatory clearance requirements and to Australian Standard AS 4373-2007 'Pruning of Amenity Trees' where practicable. No action is necessary by you unless you have specific concerns.

VEGETATION REMOVAL

Whilst pruning is the preferred option in some cases it is not possible to achieve the required clearances without compromising the vegetation's shape, character and health. In these instances a complete removal is the preferred management practice. No mature vegetation will be removed without prior consultation with you.

NATURALLY GENERATED VEGETATION REMOVAL

Naturally generated tall growing tree species within close proximity to overhead electrical assets can unnecessarily contribute to ongoing management activity and increase the potential for damage to these assets should tree failure occur. Naturally generated tree species that have the potential to encroach into the minimum clearance space will be targeted for removal where their removal will not adversely impact on an adjacent land owner/occupier. The general scope & type of vegetation targeted for removal can be found in the table on the reverse of this page.

HAZARDOUS VEGETATION

Where vegetation exists in a hazardous state or poses an immediate threat to electrical assets, Zinfra or Jemena may undertake immediate preventative works without prior notice.

OTHER RELEVANT INFORMATION

COSTS

All works stated in this notice are provided at no charge and undertaken only by trained personnel in accordance with Part 8 of the Electricity Safety Act 1998.

DEBRIS MANAGEMENT

Programmed Works - Vegetation (branches) that have been pruned or removed will be cleared away as soon as practicable. Where safe to do so, larger limbs or logwood will be cut into manageable lengths and remain onsite (non-urban areas only). All stumps will be cut at ground level where practicable also.

EMERGENCY / FAULT / STORM WORKS

Where vegetation has been removed as a result of an Emergency, Fault or Storm event, the land manager/owner of the vegetation has the responsibility to dispose of it. Where possible you will be advised of the locations where you are responsible for the disposal of vegetation that Zinfra or Jemena has actioned.

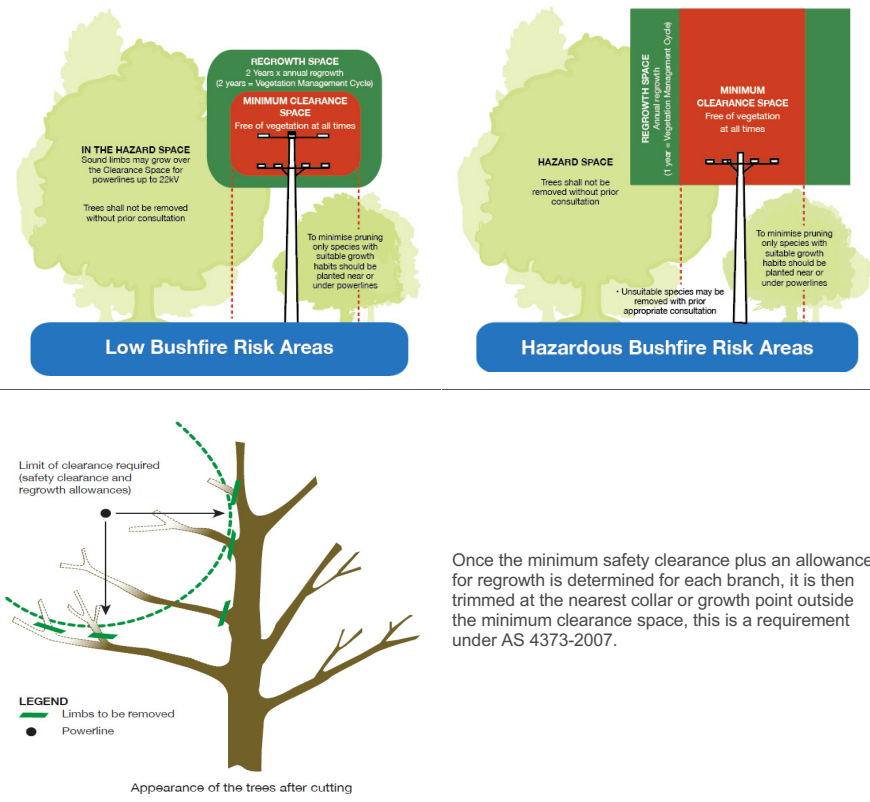
IDENTIFICATION OF PERSONNEL

All personnel have been issued with ID cards identifying them as authorised Zinfra representatives.

Attachment P Notice of Vegetation Management Works Near Powerlines (cont.)

TRAINING OF EMPLOYEES

All personnel involved in vegetation management works have been suitably trained in relation to the task they are performing. Zinfra utilises authorised and trained contractors to carry out these works.

Vegetation Scope & Type	- Vegetation situated on land under management by your municipality as well as land privately owned. - Any sapling which has the potential to grow into the minimum clearance space or situated within 7 metres either side of a powerline or overhead electrical asset. - Hazardous vegetation requiring immediate action. - Native and exotic vegetation that can be expected to reach a mature height greater than 4 metres (generally trees) and that has the potential to encroach the specified minimum clearance space relevant to an overhead electrical asset. Naturally generated saplings or coppice growth, generally vegetation within the <i>Acacia</i>, <i>Eucalyptus</i>, <i>Fraxinus</i>, <i>Melaleuca</i>, <i>Pinus</i>, <i>Populus</i> and <i>Salix</i> genera.
Significant Vegetation	- Council's shall provide Zinfra with a list of trees within the Jemena area that are of cultural or environmental significance; listed in their planning scheme to be of ecological, historical or aesthetic significance at least at an interval when changes are made to these registers. - Significant vegetation which requires pruning will be in accordance with AS 4373-2007 where practicable; should your municipality have questions concerning particular vegetation in the areas described on page 1 (work locations) please notify Zinfra within 7 days of receiving this notification. Where Council has chosen not to respond Zinfra will take this acknowledgement that works will proceed as specified (within the regulated notification period). - Consultation may be sought by Zinfra, should cutting or removal of significant vegetation be required.
Chemical Treatments	- Stumps will be treated (cut & paint method) with an appropriate herbicide at time of removal. - A 'Drill & Fill' method may be used, particularly where a potential for weed spread is likely.
Extent of Pruning	 Once the minimum safety clearance plus an allowance for regrowth is determined for each branch, it is then trimmed at the nearest collar or growth point outside the minimum clearance space, this is a requirement under AS 4373-2007.

Separate to this notice, in 'Declared Areas' where vegetation has been identified as your responsibility to manage in accordance with section 84 of the Electricity Safety Act 1998, Zinfra will provide you with separate notification containing the location details for your consideration and action.

Should you wish to discuss the details of this notice please contact Zinfra Vegetation on 1300 434 401.

VEM 20-50G

ATTACHMENT Q. NOTICE OF UNSUITABLE VEGETATION NEAR POWERLINES



For all enquiries please contact our service provider Zinfra
T: 1300 434 401 E: JENVEG@zinfra.com.au



Jemena Electricity Networks (Vic) Ltd
PO Box 16182, Melbourne, VIC 3000
T: 1300 536 362
W: www.jemena.com.au

ATTENTION: NOTICE OF UNSUITABLE VEGETATION NEAR POWERLINES

Notice Date / /

Ref _____

Address _____

Dear Customer,

Jemena Electricity Networks (JEN) supplies electricity to homes and businesses in Melbourne's north-western suburbs. JEN operates and maintains the poles and wires in your area and has a specific electric line clearance tree pruning program which is managed by our business partner Zinfra.

JEN is responsible for maintaining the minimum clearance space between the trees on your property and the powerlines in the street including powerlines servicing neighbouring properties (refer to the diagrams in the enclosed brochure).

Tree pruning is conducted by JEN to ensure that clearance is maintained between pruning cycles while minimising adverse/negative impact to trees on your property by means of appropriate Arboricultural pruning practices. In most situations we are able to prune your trees effectively to meet these requirements however there are occasions where this is not possible.

You have received this notice following a recent inspection that identified unsuitable vegetation within your property that has the likelihood to breach the minimum clearance space and come into contact with powerlines between pruning cycles and may pose an electrical safety risk if not managed appropriately.

The following provides further information specific to your case (tick all related actions);

ACTION REQUIRED	
☐	The amount/type of pruning required to ensure clearance is maintained between pruning cycles is beyond the reasonable Arboricultural Practices/Australian Standards and would impact the trees health therefore JEN requires your prior approval before this pruning is performed.
☐	JEN has determined that tree/s on your property will require removal*. Due to the volume/severity as pruning required to maintain clearance between pruning cycles JEN has determined the works will promote premature tree failure, hazardous growth, introduction of pathogens and/or premature death leading to increased safety risks and unwanted impact to the electricity network.
☐	Tree/s on your property are classed as unsuitable species and pose an unacceptable electrical safety risk, therefore removal* by JEN or relocation^ by you is now required (notify us if you choose to relocate the tree/s).
☐	Other;
Description of work/additional requirements:	

*^ refer to Notes over page

What's next?

We need to hear from you to discuss details of this notice. Please contact our business provider **Zinfra** within **14 days** of the issue date of this notice on **1300 434 401**.

Timing of works

These works are programmed to be carried out between / / and the / /

Management
Jemena Electricity Networks

VEM 20-50I



Jemena Electricity Networks (Vic) Ltd